

A better life is possible.

www.geisinger.org/bariatrics

GEISINGER

YOUR PAYMENT OPTIONS

We are dedicated to bringing you an extraordinary level of care and service. Our goal is to offer as much information as possible so that you may make the right choices for you. When you have questions or aren't sure about your options, we are happy to speak with you to develop a payment plan that is right for you.

Insurance questions answered:

Want to learn what types of insurance plans we accept? Have a question? We're here to help. For a complete list of insurance plans, visit www.geisinger.org and search "insurance." If you have a question, e-mail us at insurance_questions@geisinger.org. Or you may call us at the Geisinger Patient Service Call Center, 1-800-640-4206.

You may pay all or part of your bill yourself:

The staff of our Patient Service Call Center will be happy to help you set up a monthly payment plan. This self-pay option can help you budget the cost of your surgery if you have an insurance plan with a high deductible or if you have limited coverage. Self-pay is available to you if your medical care is elective—meaning it can be scheduled at a later time and is not an emergency.

Self-pay options include:

- Loan financing from a local credit union or bank
- Geisinger's interest-free payment plans, pre- or post-service
- Interest-free installment plans up to 36 months
- Estimated co-insurance amounts

You may qualify for a Geisinger discount:

If you have a low income and meet federal poverty guidelines you may qualify for a discount. Please contact us for more information or to request the financial disclosure form.

How you may pay for your service:

You may choose to use any of the following ways to pay for your bariatric services or any combination of them:

- Insurance payments from accepted plans
- Medicare, Medicaid, Pennsylvania Medical Assistance
- Installment payment plans
- Cash
- Debit cards
- Personal checks, payable to the Geisinger Health System
- Money orders, payable to the Geisinger Health System
- Most major credit cards including American Express, Discover, Visa and MasterCard

We are always ready and available to meet with you to discuss how you would like to make payments. Call the Geisinger Patient Service Call Center at **1-800-640-4206** to speak with a Business Service Coordinator about Bariatric Services.

When payments are due:

Some payments are due at the time of service including:

- Copayments
- Deductibles
- Payment for services not covered by your insurance
- Estimated co-insurance amounts

After the service is performed, you will receive a bill for the outstanding balance. You may use any of the payment options listed under "How you may pay for your service" to pay the entire remaining amount. If you are unable to pay the full amount, call our Patient Service Call Center to help set up a payment plan.

Global bariatric fee for surgical patients:

Patients are responsible for paying a \$375 global bariatric fee (not covered by insurance) before scheduling an appointment with the surgery department. The fee covers educational materials, support group meetings, metabolic measurement and registered dietician services.

Payments may be made:

- Online at www.GeisingerWebPay.org or at www.MyGeisinger.org—click on "Pay my bills"
- By mail using a credit card, check or money order made payable to "Geisinger Health System"—include your Patient Medical Record Number in the memo line—and mail to Geisinger Health System, PO Box 27727, Newark, NJ, 07101-7727
- By phone by calling **1-800-640-4206**
- In person at any Geisinger location