## Geisinger Marketplace Extra HMO 10/50/500

4

Coverage for: Individual and Family Plan Type: HMO

Coverage Period: 01/01/2020 - 12/31/2020

The Summary of Benefits and Coverage (SBC) document will help you choose a health <u>plan</u>. The SBC shows you how you and the <u>plan</u> would share the cost for covered healthcare services. NOTE: Information about the cost of this <u>plan</u> (called the <u>premium</u>) will be provided separately. This is only a summary. For more information about your coverage, or to get a copy of the complete terms of coverage, call 1-866-379-4489 or visit <u>www.GeisingerHealthPlan.com</u>. For general definitions of common terms, such as <u>allowed amount</u>, <u>balance billing</u>, <u>coinsurance</u>, <u>copayment</u>, <u>deductible</u>, <u>provider</u>, or other <u>underlined</u> terms see the Glossary. You can view the Glossary at <u>www.healthcare.gov/sbc-glossary</u> or call 1-866-379-4489 to request a copy.

Important Questions	Answers	Why This Matters:
What is the overall deductible?	\$500 person / \$1,000 family.	Generally, you must pay all of the costs from <u>providers</u> up to the <u>deductible</u> amount before this plan begins to pay. If you have other family members on the <u>plan</u> , each family member must meet their own individual <u>deductible</u> until the total amount of <u>deductible</u> expenses paid by all family members meets the overall family <u>deductible</u> .
Are there services covered before you meet your deductible?	Yes. <u>Preventive care</u> services are covered before you meet your <u>deductible</u> .	This <u>plan</u> covers some items and services even if you haven't yet met the <u>deductible</u> amount. But a <u>copayment</u> or <u>coinsurance</u> may apply. For example, this <u>plan</u> covers certain <u>preventive services</u> without <u>cost sharing</u> and before you meet your <u>deductible</u> . See a list of covered <u>preventive</u> <u>services</u> at <u>www.healthcare.gov/coverage/preventive-care-benefits</u> .
Are there other <u>deductibles</u> for specific services?	Yes. \$500 person / \$1,000 family prescription drug coverage.	You must pay all of the costs for these services up to the specific <u>deductible</u> amount before this <u>plan</u> begins to pay for these services.
What is the <u>out-of-</u> pocket limit for this plan?	\$5,000 person / \$10,000 family.	The <u>out-of-pocket limit</u> is the most you could pay in a year for covered services. If you have other family members in this <u>plan</u> , they have to meet their own <u>out-of-pocket limit</u> s until the overall family <u>out-of-pocket limit</u> has been met.
the out-of-pocket limit?	<u>Premium</u> s, <u>balance billing</u> charges, and health care this <u>plan</u> doesn't cover.	Even though you pay these expenses, they don't count toward the out-of-pocket limit.
provider?	Yes. See <u>www.GeisingerHealthPlan.com</u> or call 1-866-379-4489 for a list of <u>network</u> <u>provider</u> s.	This <u>plan</u> uses a <u>provider network</u> . You will pay less if you use a <u>provider</u> in the <u>plan</u> 's <u>network</u> . You will pay the most if you use an <u>out-of-network provider</u> , and you might receive a bill from a <u>provider</u> for the difference between the <u>provider</u> 's charge and what your <u>plan</u> pays ( <u>balance</u> <u>billing</u> ). Be aware, your <u>network provider</u> might use an <u>out-of-network provider</u> for some services (such as lab work). Check with your <u>provider</u> before you get services.
Do you need <u>a referra</u> l to see a <u>specialist</u> ?	No.	You can see the <u>specialist</u> you choose without a <u>referral</u> .

All <u>copayment</u> and <u>coinsurance</u> costs shown in this chart are after your <u>deductible</u> has been met, if a <u>deductible</u> applies.

Common		What You W	/ill Pay	Limitations, Exceptions, & Other Important	
Common Medical Event	Services You May Need	Participating Provider (You will pay the least)	Non-Participating Provider (You will pay the most)		
If you visit a health care <u>provider</u> 's office or clinic	Primary care visit to treat an injury or illness	Extra Site: \$10 <u>copayment</u> /visit \$50 <u>copayment</u> /visit <u>Deductible</u> does not apply.		To qualify for the lower copay, you must Select a primary care site designated as an Extra site. Click on the Plan Brochure link for a list of Extra sites or go to www.geisingerhealthplan.com/ providersearch.	
	<u>Specialist</u> visit	\$50 <u>copayment</u> /visit <u>Deductible</u> does not apply.	Not covered	None	
	Preventive care/screening/immunization	No charge <u>Deductible</u> does not apply.	Not covered	Limited to 1 routine exam per year. You may have to pay for services that are not preventive. Ask your <u>provider</u> if the services needed are preventive. Then check what your <u>plan</u> will pay for.	
If you have a test	<u>Diagnostic test</u> (x-ray, blood work)	No charge	Not covered	Diagnostic: <u>Deductible</u> does not apply to laboratory services and xrays. Imaging: <u>Precertification/prior authorization</u> required.	
	Imaging (CT/PET scans, MRIs)	\$300 <u>copayment</u>	Not covered		

Common Medical Event	Services You May Need	What You W	ill Pay	Limitations, Exceptions, & Other Important	
		Participating Provider (You will pay the least)	Non-Participating Provider (You will pay the most)	Information	
If you need drugs to treat your illness or condition More information about <u>prescription</u> <u>drug coverage</u> is available at <u>www.GeisingerHealth</u> <u>Plan.com</u>	Generic drugs (Tier 1-Preferred) (Tier 2 – Non-Preferred)	Retail: \$3 <u>copayment</u> /prescription Mail order: \$6 <u>copayment</u> / prescription <u>Deductible</u> does not apply. Retail: \$20 <u>copayment</u> / prescription Mail order: \$40 <u>copayment</u> / prescription <u>Deductible</u> does not apply.	Not covered	Retail: Covers up to a 34-day supply. Mail order: Covers up to 102-day supply.	
	Preferred brand drugs (Tier 3)	Retail: \$45 <u>copayment</u> /prescription Mail order: \$90 <u>copayment</u> /prescription	Not covered		
	Non-preferred brand drugs (Tier 4)	Retail: \$80 <u>copayment</u> /prescription Mail Order: \$160 <u>copayment</u> /prescription	Not covered	<u>Specialty drugs (</u> Tier 5) have no mail order option.	
	Specialty drugs (Tier 5)	50% <u>coinsurance</u> up to \$5,000	Not covered	Tier 6 is limited to \$0 <u>copayment</u> / prescription. <u>Deductible</u> does not apply.	
If you have outpatient surgery	Facility fee (e.g., ambulatory surgery center)	\$400 <u>copayment</u>	Not covered	Precertification/prior authorization may be required.	
	Physician/surgeon fees	20% <u>coinsurance</u>	Not covered	Precertification/prior authorization may be required.	

Common		What Yo	u Will Pay	Limitations, Exceptions, & Other Important	
Medical Event	Services You May Need	Participating Provider (You will pay the least)	Non-Participating Provider (You will pay the most)	Information	
	Emergency room care	\$200 <u>copayment</u> /visit	\$200 <u>copayment</u> /visit	Emergency services: Copay waived if	
lf you need		Deductible does not apply.	Deductible does not apply.	admitted to the hospital. Emergency medical transportation: None	
immediate medical attention	Emergency medical transportation	\$150 <u>copayment</u> /ground \$500 <u>copayment</u> /air	\$150 <u>copayment</u> /ground \$500 <u>copayment</u> /air	Urgent care: None	
		Deductible does not apply.	Deductible does not apply.		
	<u>Urgent care</u>	\$50 <u>copayment</u> /visit <u>Deductible</u> does not apply.	\$50 <u>copayment</u> /visit <u>Deductible</u> does not apply.		
If you have a	Facility fee (e.g., hospital room)	\$300 copayment/admission	Not covered	Precertification/prior authorization required.	
hospital stay	Physician/surgeon fees	20% <u>coinsurance</u>	Not covered	Precertification/prior authorization required.	
If you need mental health, behavioral health, or substance abuse services	Outpatient services	\$50 <u>copayment</u> <u>Deductible</u> does not apply.	Not covered	Outpatient Services: None Inpatient Services: <u>Precertification/prior</u> authorization required.	
	Inpatient services	\$300 <u>copayment</u> /admission	Not covered		
	Office visits	No charge <u>Deductible</u> does not apply.	Not covered	Pregnancy office visits: None.	
lf you are pregnant	Childbirth/delivery professional services	20% <u>coinsurance</u>	Not covered	<u>Cost sharing</u> does not apply for <u>preventive</u> <u>services</u> . Maternity care may include tests and services as described elsewhere in the SBC (i.e., ultrasound). Depending on the type of services, a <u>copayment</u> , <u>coinsurance</u> or <u>deductible</u> may apply.	
	Childbirth/delivery facility services	\$300 copayment/admission	Not covered	Inpatient professional and facility services; <u>Precertification/prior authorization</u> required.	

Common Medical Event	Services You May Need	What You	u Will Pay	Limitations, Exceptions, & Other Important Information	
		Participating Provider (You will pay the least)	Non-Participating Provider (You will pay the most)		
	Home health care	No charge <u>Deductible</u> does not apply.	Not covered	Limited to 60 visits/Member/benefit period.	
If you need help recovering or have	Rehabilitation services	\$50 <u>copayment</u> /visit <u>Deductible</u> does not apply.	Not covered	None	
other special health needs	Habilitation services	\$50 <u>copayment</u> /visit <u>Deductible</u> does not apply.	Not covered		
	Skilled nursing care	\$50 <u>copayment</u> /day	Not covered	120 days/benefit period/person.	
	Durable medical equipment	20% coinsurance	Not covered	None	
	Hospice services	Residential: \$50 <u>copayment</u> / visit Facility: \$100 <u>copayment</u> /day <u>Deductible</u> does not apply.	Not covered	None	
If your child	Children's eye exam	\$50 <u>copayment</u> <u>Deductible</u> does not apply.	Not covered	Limited to 1 exam/benefit period/up to age 19.	
needs dental or eye care	Children's glasses	50% <u>coinsurance</u> <u>Deductible</u> does not apply.	50% <u>coinsurance</u> <u>Deductible</u> does not apply.	Up to age 19 only. 1 frame every 12 months.	
	Children's dental check-up	No charge <u>Deductible</u> does not apply.	Not covered	1 exam per 6 months up to age 19.	
Excluded Services & C	<u> ther Covered Services:</u>				
Services Your Plan Ge	enerally Does NOT Cover (Che	eck your policy or <u>plan</u> docum	nent for more information and	d a list of any other <u>excluded services</u> .)	
	ases of rape, incest, or where m e death of the mother)		( )	Private-Duty Nursing	
Acupuncture		Hearing Aid		<ul> <li>Routine Eye Care (Adult)</li> </ul>	
<ul> <li>Acupuncture</li> <li>Bariatric Surgery</li> </ul>		<ul> <li>Long-Term</li> <li>Non-Emerg</li> </ul>		Routine Foot Care     Weight Loss Programs	
Cosmetic Surgery	as (Limitations may apply to t		ency Care When Traveling Ou		

Other Covered Services (Limitations may apply to these services. This isn't a complete list. Please see your <u>plan</u> document.)

Chiropractic Care
Infertility Treatment

Your Rights to Continue Coverage: There are agencies that can help if you want tocontinue your coverage after it ends. The contact information for those agencies is: Pennsylvania Insurance Department at 1-877-881-6388 or <u>www.insurance.pa.gov/Consumers</u>, or HealthCare.gov at <u>www.healthcare.gov</u> or 1-800-318-2596. Other coverage options may be available to you too, including buying individual insurance coverage through the Health Insurance <u>Marketplace</u>. For more information about the <u>Marketplace</u>, visit <u>www.HealthCare.gov</u> or call 1-800-318-2596. Your Grievance and Appeals Rights: There are agencies that can help you if you have a complaint against your <u>plan</u> for a denial of a <u>claim</u>. This complaint is called a <u>grievance</u> or <u>appeal</u>. For more information about your rights, look at the explanation of benefits you will receive for that medical <u>claim</u>. Your <u>plan</u> documents also provide complete information to submit a <u>claim</u>, <u>appeal</u>, or a <u>grievance</u> for any reason to your <u>plan</u>. For more information about your rights, this notice, or assistance, contact: the Pennsylvania Insurance Department at 1-877-881-6388 or <u>www.insurance.pa.gov/Consumers</u>.

#### Does this plan provide Minimum Essential Coverage? Yes

If you don't have Minimum Essential Coverage for a month, you'll have to make a payment when you file your tax return unless you qualify for an exemption from the requirement that you have health coverage for that month.

#### Does this plan meet Minimum Value Standards? Yes.

If your plan doesn't meet the Minimum Value Standard, you may be eligible for a premium tax credit to help you pay for a plan through the Marketplace.

#### Language Access Services:

To access our Language helpline, please call 1-800-447-4000.

-----To see examples of how this plan might cover costs for a sample medical situation, see the next section.------



This is not a cost estimator. Treatments shown are just examples of how this <u>plan</u> might cover medical care. Your actual costs will be different depending on the actual care you receive, the prices your <u>providers</u> charge, and many other factors. Focus on the <u>cost sharing</u> amounts (<u>deductibles</u>, <u>copayments</u> and <u>coinsurance</u>) and <u>excluded services</u> under the <u>plan</u>. Use this information to compare the portion of costs you might pay under different health <u>plan</u>s. Please note these coverage examples are based on self-only coverage.

Peg is Having a Baby (9 months of in-network pre-natal ca hospital delivery)	re and a	Managing Joe's type 2 Diabetes (a year of routine in-network care of a well- controlled condition)		Mia's Simple Fracture (in-network emergency room visit and follow up care)	
The <u>plan's</u> overall <u>deductible</u>	\$500	The <u>plan's</u> overall <u>deductible</u>	\$500	The <u>plan's</u> overall <u>deductible</u>	\$500
Specialist copayment	\$ <b>5</b> 0	Specialist copayment	\$ <b>5</b> 0	Specialist copayment	\$ <b>5</b> 0
Hospital (facility) <u>coinsurance</u>	<b>2</b> 0%	Hospital (facility) coinsurance	<b>2</b> 0%	Hospital (facility) <u>coinsurance</u>	<b>2</b> 0%
Other <u>coinsurance</u>	<b>2</b> 0%	Other coinsurance	20%	Other coinsurance	<b>2</b> 0%
This EXAMPLE event includes services like: Specialist office visits ( <i>prenatal care</i> ) Childbirth/Delivery Professional Services Childbirth/Delivery Facility Services Diagnostic tests ( <i>ultrasounds and blood work</i> ) Specialist visit ( <i>anesthesia</i> )		This EXAMPLE event includes services like: Primary care physician office visits ( <i>including</i> <i>disease education</i> ) Diagnostic tests ( <i>blood work</i> ) Prescription drugs Durable medical equipment ( <i>glucose meter</i> )		This EXAMPLE event includes services like: Emergency room care ( <i>including medical</i> <i>supplies</i> ) Diagnostic test ( <i>x-ray</i> ) Durable medical equipment ( <i>crutches</i> ) Rehabilitation services ( <i>physical therapy</i> )	
Total Example Cost	\$12,800	Total Example Cost	\$7,400	Total Example Cost	\$1,900
In this example, Peg would pay:		In this example, Joe would pay:		In this example, Mia would pay:	
Cost Sharing		Cost Sharing		Cost Sharing	
Deductibles	\$500	Deductibles	\$400	Deductibles	\$500
Copayments	\$300	Copayments	\$500	Copayments	\$500
Coinsurance	\$500	Coinsurance	\$0	Coinsurance	\$10
What isn't covered		What isn't covered		What isn't covered	
Limits or exclusions	\$10	Limits or exclusions	\$60	Limits or exclusions	\$0
The total Peg would pay is	\$1,310	The total Joe would pay is	\$960	The total Mia would pay is	\$1,010

The <u>plan</u> would be responsible for the other costs of these EXAMPLE covered services.

# Discrimination is against the law

Geisinger Health Plan, Geisinger Quality Options, Inc., and Geisinger Indemnity Insurance Company (the "Health Plan") comply with applicable federal civil rights laws and do not discriminate on the basis of race, color, national origin, age, disability, sex, gender identity, or sexual orientation. The Health Plan does not exclude people or treat them differently because of race, color, national origin, age, disability, sex, gender identity, or sexual orientation.

The Health Plan:

- Provides free aids and services to people with disabilities to communicate effectively with us, such as:
  - Qualified sign language interpreters
  - Written information in other formats (large print, audio, accessible electronic formats, other formats)
- Provides free language services to people whose primary language is not English, such as:
  - Qualified interpreters
  - Information written in other languages

If you need these services, call the Health Plan at 800-447-4000 or TTY: 711.

If you believe that the Health Plan has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, sex, gender identity, or sexual orientation, you can file a grievance with:

Civil Rights Grievance Coordinator Geisinger Health Plan Appeals Department 100 North Academy Avenue, Danville, PA 17822-3220 Phone: 866-577-7733, TTY: 711 Fax: 570-271-7225 GHPCivilRights@thehealthplan.com

You can file a grievance in person or by mail, fax, or email. If you need help filing a grievance, the Civil Rights Grievance Coordinator is available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights electronically through the Office for Civil Rights Complaint Portal, available at https://ocrportal.hhs.gov/ocr/ portal/lobby.jsf, or by mail or phone at:

U.S. Department of Health and Human Services 200 Independence Avenue SW., Room 509F HHH Building, Washington, DC 20201 Phone: 800-368-1019, 800-537-7697 (TDD)

Complaint forms are available at http://www.hhs.gov/ocr/office/file/index.html.

ATTENTION: If you speak a language other than English, language assistance services, free of charge, are available to you. Call 800-447-4000 or TTY: 711.

ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 800-447-4000 (TTY: 711).

注意:如果您使用繁體中文,您可以免費獲得語言援助服務。請致電 800-447-4000 (TTY: 711)。

CHÚ Ý: Nếu bạn nói Tiếng Việt, có các dịch vụ hỗ trợ ngôn ngữ miễn phí dành cho bạn. Gọi số 800-447-4000 (TTY: 711).

ВНИМАНИЕ: Если вы говорите на русском языке, то вам доступны бесплатные услуги перевода. Звоните 800-447-4000 (телетайп: 711).

ACHTUNG: Wenn Sie Deutsch sprechen, stehen Ihnen kostenlos sprachliche Hilfsdienstleistungen zur Verfügung. Rufnummer: 800-447-4000 (TTY: 711).

주의: 한국어를 사용하시는 경우, 언어 지원 서비스를 무료로 이용하실 수 있습니다. 800-447-4000 (TTY: 711) 번으로 전화해 주십시오.

ATTENZIONE: In caso la lingua parlata sia l'italiano, sono disponibili servizi di assistenza linguistica gratuiti. Chiamare il numero 800-447-4000 (TTY: 711).

ملحوظة: إذا كنت تتحدث اذكر اللغة، فإن خدمات المساعدة اللغوية تتوافر لك بالمجان. اتصل برقم 4000-447-800 (رقم هاتف الصم والبكم: 711.

ATTENTION : Si vous parlez français, des services d'aide linguistique vous sont proposés gratuitement. Appelez le 800-447-4000 (ATS : 711).

ACHTUNG: Wenn Sie Deutsch sprechen, stehen Ihnen kostenlos sprachliche Hilfsdienstleistungen zur Verfügung. Rufnummer: 800-447-4000 (TTY: 711).

### સુચના: જો તમે ગુજરાતી બોલતા હો, તો નિ:શુલ્ક ભાષા સહ્યય સેવાઓ તમારા માટે ઉપલબ્ધ છે. ફોન કરો 800-447-4000 (TTY: 711).

UWAGA: Jeżeli mówisz po polsku, możesz skorzystać z bezpłatnej pomocy językowej. Zadzwoń pod numer 800-447-4000 (TTY: 711).

ATANSYON: Si w pale Kreyòl Ayisyen, gen sèvis èd pou lang ki disponib gratis pou ou. Rele 800-447-4000 (TTY: 711).

ប្រយ័ត្ន៖ បើសិនជាអ្នកនិយាយ ភាសាខ្មែរ, សេវាជំនួយផ្នែកភាសា ដោយមិនគិតឈ្នួល គឺអាចមានសំរាប់បំរើអ្នក។ ចូរ ទូរស័ព្ទ 800-447-4000 (TTY: 71)។

ATENÇÃO: Se fala português, encontram-se disponíveis serviços linguísticos, grátis. Ligue para 800-447-4000 (TTY: 711).

HPM 50 alb: Nondiscrimination dev. 9.12.16 Y0032\_16242\_2 File and Use 9/2/16