

Geisinger Member Update

Health Plan

SPRING 2017

Changes to our mail order pharmacy benefit

Effective July 1, 2017, mail order pharmacy will be changing from Express Scripts, Inc. to CareSite Mail Order. This change will provide you with the highest level of care, better value, improved customer service, and the convenience of mail order services. Most existing prescriptions at Express Scripts that have remaining refills should transfer automatically and, if needed, CareSite will work to contact providers to ensure a smooth transition. Members who have used the mail order benefit in the last six months will be notified by letter with further instructions for transitioning their medications.

If you have any questions about this change or need assistance with a prescription, call the pharmacy customer service team at 800-988-4861, 8 a.m. to 5 p.m., Monday – Friday. You may also contact CareSite Mail Order Pharmacy by phone at 844-878-5562 6:30 a.m. – 5:00 p.m., Monday – Friday or by mail at 210 Industrial Park Road, Elysburg PA, 17824.

The Member Update is published quarterly by Geisinger Health Plan and serves as an informational resource for members.

Comments are welcome. Email: memberupdate@thehealthplan.com.

Geisinger Health Plan may refer collectively to Geisinger Health Plan, Geisinger Quality Options, Inc., and Geisinger Indemnity Insurance Company, unless otherwise noted.

HPM50 GHP MU Spring 2017
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ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 800-447-4000 (TTY: 711).

注意：如果您使用繁體中文，您可以免費獲得語言援助服務。請致電 800-447-4000 (TTY: 711)。



New physicians

This list includes new primary care physicians (PCPs) who have joined our network since December 2016. For more information on these and other participating providers, visit TheHealthPlan.com or call the customer service team at the number on the back of your member ID card.

(Key: FP, Family Practice; IM, Internal Medicine; and P, Pediatrics)



Berks

David Carl Brock, MD – FP
Mackenzie Aleece Mady, DO – FP
Christopher George McCarty, DO – FP

Blair

Gregory Allen Kimble, DO – IM
Duminda Senani Siripala, MD – IM

Bucks

Susan R. Lipson, MD – FP
Deborah Ramanathan, MD – FP
Eduardo A. Cevallos, MD – P
Adriana G. Moise, MD – P

Cambria

David Anthony Csikos, MD – IM

Centre

Philip Attilio Miller, DO – FP
Hussam George Saleeby, MD – IM

Chester

Andrew Bernard Ulichney, MD – IM
Jacqueline M. Detweiler, DO – P
Henry J. Karcsh, DO – P
Angelina Nichole Nemeth, MD – P

Clearfield

Gregory Allen Kimble, DO – IM

Cumberland

Rebecca Rich Long, MD – FP
Gordon Beryl Miller, DO – FP
Lakshmi Rao Polavarapu, MD – FP

James E. Sioma, DO – FP
Joseph A. Torchia, MD – IM

Dauphin

James Henry Bower, MD – IM
Joel Eugene Rose, MD – P

Delaware

Leila A. Obeid, MD – IM
Andre Bollmann, MD – P
Meghan M. Brooks, DO – P

Elk

Kapil Pruthi, DO – FP

Lackawana

Archana Singh, MD – IM
Laurie G. Campfield, DO – P

Lancaster

Lindsey Ann Goetz, MD – FP
Christopher George McCarty, DO – FP
Sean Patrick Perrine, DO – FP
Hanna K. Rizk, MD – FP
Mary Gene Tierney, MD – FP
Oliver Scott Wagner, MD – FP
Stacie Micheel Marrie, MD – P

Lebanon

Stacie Micheel Marrie, MD – P

Lehigh

Natalia Doni, MD – FP
Richard N. Stein, MD – P
Stanley Stein, MD – P

Luzerne

Eugene Robert Stish, MD – FP
Laurie G. Campfield, DO – P
Amr Ahmed Elmeki, MD – P

Lycoming

Robert Leopold Muller, MD – FP

Monroe

Mohammad Raza Ali, MD – FP

Montgomery

Laura Lee Picciano, DO – IM
Michele Soraya Shrikanthan, MD – IM
Maria Anne Conwell, MD – P

Northampton

Raymond David Roth, DO – FP
Manu Parbat Vachhani, MD – IM

Philadelphia

Nancy E. Brisbon, MD – FP
Jennifer Lee Aldrich, MD – IM
Michael D. Stillman, MD – IM
Jennifer Ann Salant, MD – P

Potter

Andrea W. Heller, DO – FP

Somerset

Maitri Shah, MD – FP

Community health assistants are here to help!

Did you know that Geisinger Health Plan's community health assistants coordinate community resources for all GHP members? Working with physicians, case managers and social workers, they make sure that your healthcare needs are met, resources are in place and barriers are removed so you can focus on improving your health.

Some of the many services that community health assistants can provide are:

- Transportation — connecting you with shared ride programs or public transportation
- Food — enrolling in Meals on Wheels, local churches or food banks that supply meals
- Appointments — scheduling appointments and coordinating specialty care visits
- Home safety — conducting home safety evaluations and linking you to resources to assist with safety issues
- Medication — reviewing your medications and helping you get medications delivered, enrolling you in programs to assist you in paying for medications (e.g., PACE or PACENet) and checking for compliance or unused medications
- Housing — finding housing for those with unacceptable housing conditions
- Durable medical equipment — locating DME items and helping you find grants for items such as electric scooters and hospital beds or finding organizations to donate items
- Additional resources needed such as cell phone assistance, Bluetooth scales for those with congestive heart failure and equipment checks

There are countless examples of community health assistants helping members remain in their homes while dealing with acute conditions. Some cases are simpler — assisting an individual with getting a cane or walker that allows a measure of freedom and independence. Some cases are more complicated and require a lot of assistance for home safety, insect infestation, inadequate clothing and caring for dependents. Community health assistants have gone beyond the scope of their job to ensure members have what they need, even if what they most need is a friend they can trust to help them navigate through a health issue.

If you think a community health assistant may be able to help you, you can contact your physician, a GHP nurse case manager or social worker, or the customer service team to learn more.



"When someone asks what a community health assistant does, the answer is simple...whatever we can."

Christine E., community health assistant

Geisinger

Health Plan

100 N. Academy Ave.
Danville, PA 17822-3240

Formulary updates are available online

Recent updates to the formulary (list of drugs covered under your pharmacy benefit) are available online at TheHealthPlan.com. The online formulary drug search includes updates to covered drugs, quantity limits, tiering levels and pharmacy management procedures.

Updates may affect prior authorization. Members may also call customer service to receive a printed version of the formulary list.

For questions regarding drug benefits, call the customer service team at 800-988-4861, 8 a.m. to 5 p.m., Monday through Friday.

