

Geisinger Member Update

Health Plan

WINTER 2017

We've #HadEnough, have you?

After launching the #HadEnough initiative a year ago, Geisinger Health Plan (GHP) continues to ask, “We’ve #HadEnough, have you?” regarding opioid abuse and addiction.

During the week of Oct. 23, GHP hosted Ohio native Wayne Campbell from an organization called Tyler’s Light to educate more than 3,100 students in 13 different school districts about the dangers of opioids and drug addiction. Along with creating an awareness through the #HadEnough initiative, Mr. Campbell also presented a strong message: Speak up. Save a life.

School administration and students were thankful for the free opportunity to hear such an important message and to learn more about the opioid abuse in their communities.

Have you #HadEnough? For more information about the program, visit Geisinger.org/HadEnough.

Geisinger Health Plan, Geisinger Quality Options, Inc., and Geisinger Indemnity Insurance Company comply with applicable Federal civil rights laws and do not discriminate on the basis of race, color, national origin, age, disability, sex, gender identify, or sexual orientation.

ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 800-447-4000 (TTY: 711).

注意：如果您使用繁體中文，您可以免費獲得語言援助服務。請致電 800-447-4000 (TTY : 711)。

Geisinger Health Plan may refer collectively to Geisinger Health Plan, Geisinger Quality Options, Inc., and Geisinger Indemnity Insurance Company, unless otherwise noted.

*HPM50 GHP MU Winter 2017
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New network providers

To view a list of new providers who have joined the Geisinger Health Plan network, visit GeisingerHealthPlan.com and click on "Find a Doctor, Drug or Location," then select "View New Network Providers." You can also view providers that are leaving the network. For more information on these and other participating providers, you can use the provider search and scheduling directory or call the customer service team at the number on the back of your member ID card.

MyCode Community Health Initiative unlocks genomic medicine

The MyCode® Community Health Initiative will help researchers understand the relationship between genes and diseases. The goal is to help improve healthcare by finding ways to diagnose medical conditions earlier or before they appear and also to help find new treatments or medications to manage these diseases. Samples are collected from patients like you and your family.



MyCode analyzes the DNA of patient-participants who sign up. More than 170,000 patient-participants have already signed up and our goal is to give every patient the opportunity to participate. With such a large body of data, we hope through research to find ways to make healthcare better - for you, your family, your community and individuals around the world.

In addition to enabling our groundbreaking genetic research, 478 patient-participants have already learned about genetic changes they carry which could increase their risk of cancer, heart disease and other genetic-linked illnesses. MyCode is a research project, not a clinical project, but patient-participants in the program are informed when gene changes associated with known health risks are discovered in their genes after sequencing.

To learn more about this program see geisinger.org/mycode; call toll free 844-798-1687; or email JoinMyCode@geisinger.edu.

Need help managing chronic conditions?

Our mission is to help members be as healthy as possible. As a member, you can get expert help to better manage chronic conditions, all at no extra charge, with our care coordination program. For more information, call 800-883-6355, speak with your healthcare provider or visit us on the web at GeisingerHealthPlan.com. If you're already enrolled in one of our condition-specific programs, informational newsletters are available on our website. You can also request a hard copy by calling 800-883-6355.

The Member Update is published quarterly by Geisinger Health Plan and serves as an informational resource for members. Comments are welcome. Please write: Editor, 100 N. Academy Ave. Danville, PA 17822-3240 or email: memberupdate@thehealthplan.com

Opioid medication update

Beginning Jan. 1, 2018, some high doses of opioid pain medication will require review by Geisinger Health Plan. These medications can become addictive and cause harmful side effects at high doses.

To ensure our members are receiving the best care possible, Geisinger Health Plan will be reviewing these prescriptions to ensure the doses are appropriate and safe.

If you have any questions or concerns about your current medication, please contact your doctor. Geisinger Health Plan is also available to answer questions about coverage of your opioid medications. Questions may be directed to the pharmacy customer service team at 800-988-4861.



Hepatitis C Centers of Excellence

Hepatitis C viral infection can be a chronic condition where inflammation can damage the liver. Geisinger Health Plan currently has two Center of Excellence (COE) facilities that specialize in treating Hepatitis C, Geisinger Wyoming Valley and Geisinger Medical Center's gastroenterology/hepatology departments. The purpose of the COE is to provide high quality care by using clinical specialists who are quality driven as seen through their excellent cure rates following treatment, high medication adherence rates and exceptional patient satisfaction scores. Members are strongly encouraged to visit a COE. Questions may be directed to the pharmacy customer service team at 800-988-4861.

Formulary updates are available online

Recent updates to the formulary (list of drugs covered under your pharmacy benefit) are available online at GeisingerHealthPlan.com. The online formulary drug search includes updates to covered drugs, quantity limits, tiering levels and pharmacy management procedures. Updates may affect prior authorization.

You may also call customer service to receive a printed version of the formulary list. For questions regarding drug benefits, call the customer service team at 800-988-4861, 8 a.m. to 5 p.m., Monday through Friday.

Effective 2/1/2018, Januvia, Janumet, and Janumet XR will be removed from the formulary and replaced with Tradjenta, Jentadueto, and Jentadueto XR at the same benefit level.

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100 N. Academy Ave.
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Exclusive discounts for members

Learn more about the discounts we offer on everyday health related items by visiting GeisingerHealthPlan.com. Log in and go to the “Health and Wellness” drop-down menu and click “Local discounts” to view the exclusive discounts available to you.

Be sure to check out our newest offering, TicketsAtWork.com. Members can receive valuable discounts on travel and entertainment opportunities including local and national amusement parks, movie and show tickets, shopping and more. Visit TicketsatWork.com and register using company code DPGEISIN to get started.

If you would like additional information or have questions about any of the local discounts we offer, call the customer service team at the number listed on the back of your member ID card.

