

GEISINGER GOLD

Member Update

Summer 2021



Geisinger

Do I really need to wear sunscreen?

Shielding your skin from the sun's ultraviolet (UV) rays lowers your risk of skin cancer. So, when you're enjoying the great outdoors this summer, be sure to slather on the sunscreen — regardless of your skin's color.

Sunscreen filters out harmful UV rays, but only if you apply it correctly. Here are some tips:

- Use a sunscreen with a sun protection factor (SPF) of 30 or higher.
- Put on sunscreen before going outside. You can get sun damage in as little as 15 minutes!
- Use a lot — about a golf ball size amount for your entire body and a gumball size for their face.
- Reapply it every couple of hours and after swimming or sweating.
- Give your sunscreen a boost by covering skin with clothing, staying in the shade and wearing a hat. Try to avoid being outside when the sun is strongest (10 a.m. to 2 p.m.).

If you're seeking a darker shade, steer clear of indoor tanning. Tanning beds' intense UV rays can cause even more skin damage than the sun. Instead, try a self-tanning product — or better yet, embrace your natural skin color! Stay healthy by taking good care of the skin you're in.

Convenience, delivered.

Want to run one less errand? With Geisinger Mail-Order Pharmacy, you'll receive 100-day supplies of medications mailed right to your doorstep.* Shipping is free, you can save up to 50% on drug copays and you can sign up for automatic refills.

To get started, call the Geisinger Mail-Order Pharmacy at 844-878-5562 on weekdays from 6:30 a.m. to 5 p.m. or visit [geisinger.org/pharmacy](https://www.geisinger.org/pharmacy).

**This benefit includes maintenance medications, like diabetes, blood pressure or cholesterol medications, but does not include all medications. Benefits and costs will vary, depending on your specific coverage, or if you're enrolled in a cost assistance program.*

Making insulin more affordable

Because many of our Geisinger Gold members depend on insulin to maintain their health, we're now offering the following insulins at a reduced copay amount:*

Novo Nordisk:

- Novolin® N • Novolin R • NovoLog®
- Novolin 70/30 • NovoLog Mix
- Lantus® • Levemir® • Toujeo® • Tresiba®
- Xultophy®

Other insulin products are not available through this program, but if your brand is on the list and you have your medications delivered to your door, copays have never been lower:

1-month: \$35 | 2-month: \$52.50 | 3-month: \$52.50

Rather pick up your medications in person? Your copays are lower for that option, too:

1-month: \$35 | 2-month: \$70 | 3-month: \$87.50

**EGWP plans and members who receive extra help (LIS) or Secure RX are not eligible. There is no additional coverage in the catastrophic phase – catastrophic phase claims processing rules apply. These rates do not apply to members with Part B insulin pump coverage.*

Tomorrow Health DME reminder

Geisinger Health Plan works with Tomorrow Health to provide members' medical equipment and supplies. If you currently receive ongoing medical supplies or rental equipment, there are no changes you need to make—you can continue to work with your current supplier for this order.

If you have any **new** medical equipment or supply needs on or after August 1, 2021, your order must be placed with Tomorrow Health. Tomorrow Health acts as a matching service to match you with a high-quality supplier in the Geisinger Health Plan network that is best positioned to service your order.

Your doctor can place an order for you through the Tomorrow Health Platform at tomorrowhealth.com/referral.

You can also reach out to Tomorrow Health's Care Advocate team by secure email at support@tomorrowhealth.com or call 1-844-402-4344.

AdaptHealth to stay in our provider network

We're pleased to announce that AdaptHealth, a company that provides home medical equipment, will remain in our provider network. Some members may have switched to a new provider over the past several weeks.

- If you already switched to a new new supplier, you'll receive equipment and supplies from the new supplier from now on.
- If you haven't yet transitioned, you'll continue to be serviced by your AdaptHealth supplier.

Have questions or need help with your home medical equipment order? Call the medical equipment supplier who provided your most recent order. If you aren't sure who your current supplier is, contact Tomorrow Health at 844-402-4344 or support@TomorrowHealth.com.





The right care – where?

Getting the right care in the right place protects your physical and financial well-being. But do you know where to go when you need medical attention? The emergency room might seem like the go-to, but it should only be used for life-threatening issues.

Why? Emergency care comes with long waits and a pricey copay – and it also drives up healthcare costs for everyone! Here are some tips on the best kind of care for different situations.

To find an urgent care location near you, visit go.geisinger.org/UrgentCare.

	Where to go	What can be treated ¹	
Day-to-day care	Your first stop should be your primary care physician (PCP), who oversees your health needs. Cost: PCP copay ²	<ul style="list-style-type: none"> • Acne • Asthma • Common cold • Depression • Headache • High blood pressure 	<ul style="list-style-type: none"> • Sinus infection • Skin rashes or allergies • Stomach problems • Stress • Urinary tract infection
If the doctor isn't in	In-network convenient care and urgent care facilities have lower copays than the ER, don't require appointments and are open late. Cost: PCP or specialist copay ²	<ul style="list-style-type: none"> • Accident/falls • Diarrhea • Eye irritation • Fever • Flu symptoms • Minor broken bones 	<ul style="list-style-type: none"> • Muscle strains • Skin rashes • Sprains • Stitches • Vomiting
If care can't wait	Call 911 or go to the nearest emergency room for treatment of life-threatening issues. Cost: ER copay ²	<ul style="list-style-type: none"> • Chest pain • Compound fractures • Difficulty breathing • Fainting • Moderate to severe • Poisoning 	<ul style="list-style-type: none"> • Serious head, neck or back injuries • Signs of heart attack or stroke • Sudden, severe pain • Uncontrolled bleeding

¹These lists are not all-inclusive.

²For the care options listed, PCP copays will generally be lowest; specialist copays will be higher; and ER copays will be the highest. Costs are estimates and depend on specific benefits and progress toward deductible. Convenient care and urgent care facilities may have different costs for similar services. Call ahead to make sure your cost outcomes are what you expect.

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Important Geisinger Gold information

GHP ranked the best

For the second year in a row, Geisinger Health Plan (GHP) ranked best among commercial health plans in Pennsylvania for member satisfaction in J.D. Power's 2021 U.S. Commercial Member Health Plan Study.

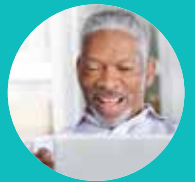


Better health is easier in Selinsgrove

If you live in Selinsgrove, Sunbury, Shamokin Dam or the surrounding area, you now have easy access to the care you need. A new medical space created by Geisinger and Family Practice Center is open at the Susquehanna Valley Mall. Geisinger Multi-Specialty Clinic Selinsgrove is a new type of advanced outpatient clinic known as Geisinger ConvenientCare+. The "plus" means you benefit from added resources, like IV therapies, laboratory and imaging services previously only available in a hospital setting.

If you've wanted to try telemedicine but don't have the capability at home, the new clinic features two rooms where you can schedule and carry out telemedicine appointments. This means you can have specialist visits right from the clinic instead of having to travel to a larger facility.

Many services are available now at the clinic, with lots more to come. To find a ConvenientCare location near you, visit [geisinger.org/plus](https://www.geisinger.org/plus).



Geisinger Gold Medicare Advantage HMO, PPO, and HMO D-SNP plans are offered by Geisinger Health Plan/Geisinger Indemnity Insurance Company, health plans with a Medicare contract. Continued enrollment in Geisinger Gold depends on contract renewal. Geisinger Health Plan/Geisinger Indemnity Insurance Company are part of Geisinger, an integrated health care delivery and coverage organization. Y0032_21168_1_M Accepted 6/21/21 Geisinger Health Plan, Geisinger Quality Options, Inc., and Geisinger Indemnity Insurance Company comply with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, sex, gender identity, or sexual orientation. ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 800-447-4000 (TTY: 711). 注意：如果您使用繁體中文，您可以免費獲得語 800-447-4000 (TTY: 711)。