### Geisinger Member Update GHP Kids Spring 2016

## Caring: our new brand

Children's

Health Insurance Program

We Cover All Kids.

Geisinger Health System recently announced the launch of a new brand and educational campaign to build awareness of its commitment to kindness and compassion. The health system – including Geisinger Health Plan – has launched a communications program to introduce the community to Geisinger's unique story.

The campaign will be seen in newspapers, radio, billboards and social media throughout Pennsylvania and southern New Jersey. On Super Bowl Sunday, new television commercials debuted regionally introducing the new Geisinger slogan: "Caring: It's such an old idea it almost seems brand new." This theme will carry throughout the new brand identity.

Over the next six to eight months, GHP will introduce the brand as well. The Geisinger Health Plan logo has changed, but our commitment to providing quality care and excellent service remains the same. We've updated our newsletter with a new design, but the content hasn't changed. It's still the same publication you've come to rely on for the latest news and updates that are important to you.



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If you need this information in another language, please contact member services. Si necesita ayuda para traducir estainformación, por favor comuníquese con el departamento de Servicios a miembros del Geisinger Health Plan al 1-866-621-5235.Estos servicios están disponibles de lunes a viernes, de 8:00 a.m. - 6:00 p.m. Usuarios del sistema TTY deberán llamar al 711.

GHP Family Member Update is published four times annually. Comments are welcome.

Please write: Editor GHP Family Member Update 100 North Academy Avenue Danville, PA 17822-3240 e-mail: memberupdate@thehealthplan.com

HPM50 njp KIDS MU Spring 2016 Photo credits: iStock/Thinkstock

# Your 24-hour nurse advice line

When you have a health concern, call Tel-A-Nurse! This free service is available to all members and offers 24-hour medical information and advice given by nurses. Plus, you can use our convenient online messaging service to chat with a live nurse.

These nurses are trained to help you understand your symptoms and choose the right type of care. They can help you with medications and chronic health conditions, and provide useful tips. You can speak with a registered nurse regarding coughs, health advice about your new baby, colds, insect bites, arthritis pain, sunburns, information about medications, and more.

You can talk to Tel-A-Nurse by calling (877) 543-5061, 24 hours a day, 7 days a week. This service is not for medical emergencies or urgent needs and should not replace your primary care provider. Use this service for health information and advice.



#### **Renewal information**

CHIP coverage runs for a full calendar year (12 months) from the first day of enrollment until one year later. You will receive a renewal letter and renewal form 90 days before the end of the benefit period. The renewal process is easy: We send you a form pre-filled with the information you provided when you applied. All you have to do is update it! You must complete the renewal form and return it to the GHP Kids before the deadline or CHIP coverage will end on the date stated in the letter.

#### Network updates

For the most recent listing of our participating primary and specialty care providers, please visit our website, GHPKids.com, or call the Customer Service Team at (866) 621-5235 from 8 a.m. to 6 p.m., Monday through Friday (TDD/TTY 711). Members can also use the website to search for hospitals, pharmacies and other service providers.

### Formulary updates

Members can review the formulary online at TheHealthPlan.com. The online formulary includes the most recent list of covered drugs, as well as details on quantity limits, tiers, and pharmacy management procedures. When medications are not listed on a formulary, GHP Kids will not pay for them unless an exception is granted. Some drugs may require prior authorization. Members may call (866) 621-5235 (TDD/TTY 711) with benefit questions or to request a printed formulary. Our hours are 8 a.m. to 6 p.m., Monday through Friday.

Brand Name	Status	Tier	Prior Authoriza- tion	Quantity Limit	Detailed Lim- its	Formulary Alternatives
COTELLIC	Formulary	2	Yes	Yes	3 tablets per day, 30 day supply per fill	Mekinist*, Tafinlar*, Zelboraf*
GENOTROPIN	Non Formulary	-	Yes	No	No	Norditropin*, Nutropin*
GENVOYA	Formulary	2	No	No	-	Atripla, Complera, Stribild, Triumeq
KEVEYIS	Non Formulary	-	Yes	Yes	4 tablets per day, 34 day supply per fill	For hyperkalemic periodic paralysis: acetazolamide For hypokalemic periodic paralysis: acetazolamide, spironolactone
NINLARO	Formulary	2	Yes	Yes	3 capsules per 28 days	Thalomid, Farydak*, Pomalyst*, Revlimid*
NUTROPIN	Formulary	Growth Hormone Copay	Yes	No	No	Norditropin*
SYNJARDY	Formulary	2	Step Therapy Required	Yes	2 tablets per day	Jardiance*, Invokana*, Invokamet*, metformin
TAGRISSO	Formulary	2	Yes	Yes	1 tablet per day, 30 day supply per fill	Gilotrif*, Iressa*, Tarceva*

\* Indicates prior authorization (PA) or step therapy (ST)

### Geisinger GHP Kids

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### Save money on family fun

You can take advantage of discount amusement park tickets this summer.

#### Dorney Park & Wild Water Kingdom

Purchase tickets at www.dorneypark.com/geisinger

- Save up to \$15 on single day tickets. These tickets are "good-any-day" admission tickets.
- Family Fun Days (June 24-26, August 19-21): One-day admission tickets are \$28.50, plus taxes and fees.

#### Hersheypark

Purchase tickets at http://tinyurl.com/ghp2015. Use promotion code12871.

- Before July 5, members receive \$20.85 off one-day admission.
- Starting July 5, members receive \$14.85 off one-day admission.

All discounts listed above only apply to tickets purchased online.

To access our Accessories Program page online, log into TheHealthPlan.com, select "Member Health & Wellness," and click on "Accessories Program."

#### **Dutch Wonderland**

Purchase tickets through the link on our Accessories page.

• Single day admission tickets are \$32.99, plus taxes and fees.

