



Geisinger
GHP Kids

Member Update

Beyond your kids' physical health

Behavioral health conditions, also known as mental illness, substance abuse or other addictions, can affect how your children think, feel and act every day.

At Geisinger Health Plan, we have a dedicated behavioral health team ready to help. This includes case managers stationed in primary care sites throughout our service area.

**For questions about our
behavioral health services,
please call 855-214-8100.**

Available to both children and adults, these case managers provide stress management education, guidance to make positive choices and help improving your child's overall well-being.

They also coordinate care plans with your child's doctors and serve as advocates to get your child the care they need.

We understand the importance of behavioral health and we're here to help.

Photo: Samantha Bracey, case manager, behavioral health

A new look for member ID cards

Exciting news! Our Geisinger Health Plan member ID cards are sporting a new look!

The new cards, showcasing a cleaner, more organized look, make it easier for you to find the information you need.



Geisinger

GHP Kids

Lawrence Ronaldaldowiche

ID 12345678901

Copay		Primary care	xxxxxxxxxxxxxxxxxxxxxxxx
PCP	\$0	Office	xxxxxxxxxxxxxxxxxxxxxxxx
Spec	\$0		123-456-7891
ER	\$0	Medical record	1234567890
Rx	\$0	Rx GRP GHS01 BIN 003585 PCN ASPRODI	
Rx deductible	\$0		
HMO			

MedImpact

Connect with us

Coverage questions

866-621-6236

Prescription questions

800-988-4861

Dental services

Visit GHPKids.com for a list of network dentists who participate with Avesis

Tel-A-Nurse

877-543-5061

TTY hearing impaired

PA Relay at 711

Mental health / substance abuse

888-839-7972

GHPKids.com

Mail medical claims to Geisinger Health Plan
P.O. Box 863910, Richardson, TX 75086-3910

Mail dental claims to
Avesis Third Party Administrators, Inc.
P.O. Box 38300, Phoenix, AZ 85069-8300

Mail general information to
Geisinger Health Plan, 100 N. Academy Ave.
Denville, PA 17822-3229

Pharmacy technical assistance
800-788-2949

Dental provider assistance 844-232-3118

Issue date 00-00-00 | xx-xx

MultiPlan

PHOS

Sample photo

The cards will display the same helpful information as previous cards. Common information includes your primary care site location, office visit copays and your medical record number.

New member ID cards will be printed and mailed following your insurance renewal time.

Midwives offer more than pregnancy care
Geisinger’s certified midwifery program offers an array of healthcare services, focusing on the many phases of a woman’s life. While midwives are most commonly known to provide prenatal, delivery and postnatal care, our certified midwives and registered nurse practitioners go beyond these duties. They also provide routine wellness care, such as annual exams, PAP smears, breast exams, hormone therapy and more. If you think a Geisinger midwife could be right for you, our midwifery program is currently available at Geisinger Bloomsburg Hospital, Geisinger Wyoming Valley Medical Center and most recently, Geisinger Lewistown Hospital. Plans for additional locations are coming soon. For more information about services near you or to schedule an appointment, call 800-230-4565 and say “Women’s health” or visit Geisinger.org.



Geisinger Health Plan complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, creed, religious affiliation, ancestry, sex gender, gender identity or expression, or sexual orientation.

ATTENTION: If you speak English, language assistance services, free of charge, are available to you.

**Call: 800-447-4000
(PA RELAY: 711).**

ATENCIÓN: Si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 800-447-4000 (PA RELAY: 711).

ВНИМАНИЕ: Если вы говорите на русском языке, то вам доступны бесплатные услуги перевода. Звоните 800-447-4000 (PA RELAY: 711).

注意：如果您使用繁體中文，您可以免費獲得語言援助服務。請致電 800-447-4000 (PA RELAY : 711) 。

The Member Update is published quarterly by Geisinger Health Plan and serves as an informational resource for members. Comments are welcome. Write to us: Editor, 100 N. Academy Ave., Danville, PA 17822-3240. Or you can email us at MemberUpdate@TheHealthPlan.com.

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Formulary updates are available online

You can review the formulary (list of drugs covered under your pharmacy benefit) online at GHPKids.com. The online formulary includes the most recent list of covered drugs, as well as details on quantity limits, tiers and pharmacy management procedures.

When medications are not listed on a formulary, GHP Kids will not pay for them unless an exception is granted. Some drugs may require prior authorization.

Call 800-988-4861 (PA Relay 711), Monday - Friday, 8 a.m. - 5 p.m., with benefit questions or to request a printed formulary.

Please keep an up-to-date list of any medicines you and your child are taking, including over-the-counter medications and herbal supplements, and take this with you when you or your child go to your doctor, an urgent care center or the emergency room.