

Geisinger Member Update

Gold

SUMMER 2016

Mental health and substance abuse network update

Effective July 1, 2016, we are making changes to our network of mental health and substance abuse providers. We have selected Magellan Healthcare, Inc. to provide mental health and substance abuse services as covered by your plan. Magellan offers a broad network of experienced providers, and nurse case managers who will work with GHP staff to provide you care. Magellan's valuable online extras, such as their web-based learning programs, will provide additional resources.

Some providers may no longer be in the network. Members who are being seen by the affected providers will be notified by letter and given further instruction regarding their transition of care. To verify whether a provider is part of the new network, please visit mgln.us/GHPprovidersearch. Magellan will continue to add providers on an ongoing basis, so please visit frequently to view the most updated list.

If you have any questions, or would like additional information or assistance, please contact Magellan at (800) 424-4701 (TDD/TTY: 711) from 9:00 a.m. – 6:30 p.m. After July 1, 2016, please contact Magellan using the phone number listed on the back of your member identification card.

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You can review your benefits, get information on doctors and hospitals, email the customer service team, and more. Visit GeisingerGold.com. Benefits and programs available to members may vary by plan. Please consult your Evidence of Coverage (EOC) and other benefit documents for details on your specific coverage.

The Gold Member Update is published quarterly. Comments are welcomed: goldmemberupdate@thehealthplan.com.

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Stay informed about Medicare fraud and prescription drugs

Medicare does not allow doctors to charge for writing a prescription. A typical doctor's visit involves a review of your medical history, discussion of a condition or symptom, examination, and/or treatment. A prescription is part of your treatment and is included in the cost of the doctor's office visit.

Some doctors may charge a cash-only fee. Requiring patients to pay cash is not illegal, but it is an unusual business practice, and may be a sign of potential fraud, waste or abuse. Beware of a doctor who requires cash payment, and report those who charge a fee for a prescription, especially when there is no medical exam.



Taking prescription drugs you do not need or that are not appropriate for your condition can be dangerous. Some dishonest physicians prescribe unnecessary medications just so they can bill Medicare. Take these steps to protect yourself:

- Do not accept a prescription from a doctor if you have not had an office visit or examination from the doctor.
- Ask your pharmacist about any medications—what they are used for, possible drug interactions and side effects.
- Review your plan statement for any charges for services you did not receive.
- Call your health plan if you have any questions or suspect fraud.

To discuss benefit, coverage or claims payment concerns, contact the Geisinger Gold customer service team at (800) 498-9731. To report suspected fraud, call 1-877-7SAFERX (1-877-772-3379). You can also report suspected fraud directly to Geisinger Gold's Fraud, Waste, and Abuse Unit by emailing fa@thehealthplan.com or by calling the Compliance Hotline at (800) 292-1627. Reports may be made anonymously.

Formulary updates

Members can review the formulary online at GeisingerGold.com. The online formulary includes recent updates to covered drugs, quantity limits, tiering levels, and pharmacy management procedures. For questions regarding drug benefits, please call (800) 988-4861, Monday through Friday from 8 a.m. to 8 p.m. Members may also call to receive a printed version of the online formulary. Formulary updates apply only to members with Geisinger Gold Medicare Prescription Drug Coverage (Part D). Please consult your Evidence of Coverage or call the customer service team at (800) 498-9731, Monday through Friday from 8 a.m. to 8 p.m., for information on drugs covered under Medicare Part B. (F = Formulary, NF = Non-Formulary)

Brand Name	Status	\$0 Deductible Formulary	Standard Formulary	Prior Auth	Qty Limit	Detailed Limits	Formulary Alternative(s)
ALECENSA	F	Specialty	25% coinsurance	Yes	Yes	8 capsules/day	Zykadia*
NUCALA	F	Specialty	25% coinsurance	Yes	Yes	1 vial/28 days	Xolair*
PORTRAZZA	F	Specialty	25% coinsurance	Yes	Yes	2 vials (100 ml) every 21 days	carboplatin, cisplatin, etoposide, irinotecan, paclitaxel, vinorelbine, docetaxel, gemcitabine, Abraxane*
SEEBRI NEOHALER	NF						Spiriva, Tudorza*
STRENSIQ	F	Specialty	25% coinsurance	Yes			
TRESIBA	NF						Levemir, Toujeo, Lantus
UTIBRON NEOHALER	NF						Anoro Ellipta
VARUBI	F	Brand Non Preferred	25% coinsurance	Yes	Yes	4 tablets every 28 days	Emend*
VIBERZI	NF				Yes	2 tablets/day	alosetron, dicyclomine, diphenoxylate-atropine, loperamide

* Indicates prior authorization (PA) or step therapy (ST)

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Watch your mail to learn about your 2017 Geisinger Gold benefits

Be ready for 2017! The Annual Notice of Change (ANOC) for your plan will arrive to your home by the end of September. The ANOC contains important details about your 2017 healthcare coverage, including any benefits which will change from 2016. We encourage you to review the introductory letter to learn more about your 2017 benefits, and to keep the book handy for reference throughout the year.

Our top priority is to provide the best coverage and member experience possible. Understanding your benefits is vital to your physical and financial health.

The Geisinger Gold customer service team is dedicated to helping with any questions or concerns you may have. Please call (800) 498-9731 (TDD: 711), Monday through Friday from 8 a.m. to 8 p.m.

