Pre-pandemic Medicaid and CHIP enrollment requirements are back

Enroll all your service locations with DHS to continue caring for your GHP Family and GHP Kids patients. As of Feb. 27, 2023, GHP Family and GHP Kids claims without a service location that matches a DHS-registered location for that provider may be denied. Each service location where you see GHP Family and GHP Kids members should be registered.

DHS revalidation and other enrollment requirements reinstated

In April 2020, to mitigate the effects of the COVID-19 crisis, the Centers for Medicare and Medicaid Services (CMS) approved the PA Department of Human Services’ (DHS) request for provider enrollment flexibilities (Provider Quick Tip 240). These flexibilities waived application fees and allowed some providers to enroll provisionally and temporarily.

Starting Feb. 27, 2023, DHS will reinstate all pre-pandemic requirements for enrollment (MA Bulletin 99-22-11).

Providers must revalidate enrollment for each service location every 5 years (MA Bulletin 99-16-10).

DHS has issued additional information on how to check the status of your enrollment (Provider Quick Tip 265).

GHP Family and GHP Kids will reinstate PROMISe ID verification requirements Feb. 27, 2023

On March 15, 2020, GHP Family (Medical Assistance) and GHP Kids (CHIP) suspended PROMISe ID verification claim edits to offer providers maximum flexibility in fighting the COVID-19 pandemic.

In conjunction with CMS and DHS lifting COVID-19 emergency measures, GHP Family and GHP Kids will be putting PROMISe ID verification claim edits back into place for dates of service on or after Feb. 27, 2023.

As of Feb. 27, 2023, all facilities, offices, individual providers and other practitioners who render, order, refer or prescribe items or services to GHP Family and GHP Kids members, must be enrolled with DHS — with a valid PROMISe ID specific to each practice location — for claims to pay.

Your GHP Family and GHP Kids patients may be notified if you are at risk of any or all of your service locations being closed in the DHS enrollment file for failure to complete the revalidation process.

Don’t wait!
Confirm your enrollment status today!

Providers should check the DHS PROMISe system to confirm each service location’s revalidation date and ensure each location is appropriately enrolled.

All applications, requirements and the step-by-step instructions are available on the DHS enrollment web page at: www.dhs.pa.gov/provider/promise/enrollmentinformation/.

Continuity of care
Continuity of care options will be available for 60 days for members who are in an active course of treatment with a physician or provider who does not have a valid PROMISe ID. Requests for exceptions will be considered when there is an ongoing, active course of treatment for a chronic or acute medical condition and prudent medical practice requires continued care from the same physician.

**Holding members harmless**

We’d like to remind you that your contract with GHP limits when you can bill members for noncovered services other than copayments, coinsurance and deductibles.