

Provider Network Management
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GeisingerHealthPlan.com



LexisNexis® directory information verification

August 1, 2017

Dear Physician and Clinic Staff:

We understand how busy your office and staff can be. Recent mandated data verification requirements place an additional burden on your practice. That's why we are collaborating with LexisNexis Risk Solutions and AMA Business Solutions, a wholly-owned subsidiary of the American Medical Association.

Our goal is to help you validate your directory details through a secure website, Verify Health Care Portal. Through this portal, you can easily update pre-populated information related to physicians and other healthcare professionals at your practice. This will save you and your staff valuable time better spent caring for your patients.

In the coming weeks, you will receive an email, fax, or phone call from LexisNexis and AMA Business solutions asking you to verify the network directory data GHP has on file for you, your office, practice, or facility. You may complete this activity yourself or delegate this task.

We encourage you to supply and/or verify the information requested so that your GHP patients can view accurate information when searching network physicians and scheduling appointments.

We are requesting that all clinicians verify their directory information. This initiative is separate from GHP credentialing processes. The information you provide will not change the terms of your agreement with GHP.

GHP welcomes the increased focus on the integrity of network directories from federal and state regulators and continues to make substantial investments to provide members with precise and usable network information. With your help, we intend to provide your GHP patients with the most complete and detailed picture of the healthcare professionals and services available to them.

If you have any questions regarding this directory verification initiative, contact your account manager at 800-876-5357.

Sincerely,

A handwritten signature in blue ink that reads "Keri Gaito".

Keri Gaito
Director, Provider Account Management

Geisinger Health Plan may refer collectively to Geisinger Health Plan, Geisinger Quality Options, Inc., and Geisinger Indemnity Insurance Company, unless otherwise noted.