Geisinger

Operations Bulletin — April 28, 2023

NDC verification of drug claims for Geisinger Gold, Geisinger Marketplace, commercial group and TPA plans starts Aug. 1, 2023

The Centers for Medicare and Medicaid Services (CMS) along with Geisinger Health Plan continue to focus on encounter data collection to improve care coordination and health management. Encounter data are used by both CMS and Geisinger Health Plan to understand program costs, evaluate program quality and identify service utilization patterns. That's why we're aligning some of the drug claim edits we currently use for Medicaid and CHIP across all our plans.

Beginning with dates of service on and after Aug. 1, 2023, we'll be taking a closer look at national drug codes (NDC) on Geisinger Gold, Geisinger Marketplace, commercial group and TPA claims.

In addition to checking for the presence of a valid NDC, we'll be validating the NDC reported for the date of service. Importantly, we'll verify NDC units dispensed and units of measure against reported claim units. We'll also verify the NDC code itself to the HCPCS code submitted.

Know what to include on claims

Make sure your claims are processed quickly and accurately by including the following on all of your claims for outpatient medications:

- A valid NDC that corresponds to the billed HCPCS.

- An appropriate unit of measure for the NDC billed (F2, GR, ML, UN).

- NDC units dispensed within FDA minimum and maximum levels.

- NDC units are correct based on procedure code units billed

Claims for outpatient medications that don't meet all the validation criteria may be denied. If there is a problem, you might see one of the following codes and descriptions:

- C016 - Claim/service lacks information or has submission/billing error(s).

- N815 - Missing/Incomplete/Invalid NDC Unit Count

- M119 - Missing/incomplete/invalid/ deactivated/withdrawn National Drug Code (NDC).

Contact us

Your Geisinger Health Plan account manager is here to help. Contact your account manager at **800-876-5357** or GHPAccountMngt@geisinger.edu.

This Operations Bulletin and the information contained herein amend the GHP Participating Provider Guide, effective Aug. 1, 2023.