

## Operations Bulletin – Aug. 18, 2023

### Inpatient prior authorization through Cohere postponed until further notice.

We've postponed that start date of Aug. 28, 2023, for inpatient prior authorization through Cohere until further notice.

#### Inpatient services that require prior authorization:

- Authorization through Cohere for inpatient services will NOT start Aug. 28, 2023 (as indicated in previous Operations Bulletins).
- Inpatient authorization through Cohere has been postponed until further notice.
- We've postponed the launch of Cohere for inpatient requests so we can make sure the request processes are optimized for providers and their GHP patients.
- Requests for inpatient services that require prior authorization should continue to be requested directly from GHP as before.
- There will be no change to the authorization process for inpatient services until further notice.
- Check our [prior authorization list](#) frequently so you always know which services require authorization submission through Cohere.

#### Get a head start and register today!

Be ready when it's time to request inpatient prior authorization through Cohere. Visit Cohere online and [register with Cohere](#) today! If you have any questions about registration, you can connect with a Cohere representative through the in-app chat directly on the registration page.

#### Contact us

Your Geisinger Health Plan account manager and Cohere representatives are here to help. Contact your account manager at **800-876-5357** or [GHPAccountMngt@geisinger.edu](mailto:GHPAccountMngt@geisinger.edu).

This Operations Bulletin and the information contained herein amend previous Operations Bulletins, effective Aug. 18, 2023.