

Operations Bulletin – Aug. 18, 2023

NDC verification of drug claims

Revisions to previous Operations Bulletin:

- Validation of NDC units dispensed and units of measure against reported claim units for GHP Family and GHP Kids postponed until Oct. 1, 2023.
- NDC verification of drug claims for Geisinger Gold, Geisinger Marketplace, commercial group and TPA plans postponed until Oct. 1, 2023.

Postponement of NDC unit validation for GHP Family (Medicaid) and GHP Kids (CHIP)

We're postponing the verification of NDC units dispensed and units of measure against reported claim units for Medicaid and CHIP claims until Oct. 1, 2023. Though it is best practice to include this information, NDC units dispensed and units of measure are not required on your drug claims before Oct. 1, 2023. You will not need to re-bill for NDC unit denials. Your claims will be reprocessed automatically.

For Medicaid and CHIP claims with dates of service Oct. 1, 2023, and after, we'll begin to verify that NDC units dispensed and units of measure match reported claim units. Medicaid and CHIP drug claims billed for dates of service Oct. 1, 2023, and after must have valid NDC information, including units dispensed and units of measure, to process and pay.

NDC verification of drug claims for Geisinger Gold, Geisinger Marketplace, commercial group and TPA plans starts Oct. 1, 2023

Encounter data are used by both CMS and Geisinger Health Plan to understand program costs, evaluate program quality and identify service utilization patterns. Though fee-for-service Medicare may not yet require this level of NDC encounter data, we continue to focus on encounter data collection to improve care coordination and health management. That's why we're aligning some of the drug claim edits we currently use for Medicaid and CHIP across all our plans.

Beginning with dates of service on and after Oct. 1, 2023, we'll be taking a closer look at national drug codes (NDC) on Geisinger Gold, Geisinger Marketplace, commercial group and TPA claims.

In addition to checking for the presence of a valid NDC, we'll be validating the NDC reported for the date of service. We're also verifying NDC units dispensed and units of measure against reported claim units and the NDC code itself to the HCPCS code submitted.

Geisinger Gold, Geisinger Marketplace, commercial group and TPA drug claims billed for dates of service Oct. 1, 2023, and after must have valid NDC information, including units dispensed and units of measure, to process and pay.

Know what to include on claims

Make sure your claims are processed quickly and accurately by including the following on all your claims for outpatient medications with dates of service Oct. 1, 2023, and after:

- A valid NDC that corresponds to the billed HCPCS
- An appropriate unit of measure for the NDC billed (F2, GR, ML, UN)
- NDC units dispensed within FDA minimum and maximum levels
- NDC units are correct based on procedure code units billed
- NDC unit quantity does not exceed 3 decimal places on the claim (2 decimals are preferred)

Claims for outpatient medications that don't meet all the validation criteria may be denied. If there is a problem, you might see one of the following codes and descriptions:

- C016 - Claim/service lacks information or has submission/billing error(s)
- N815 - Missing/Incomplete/Invalid NDC Unit Count
- M119 - Missing/incomplete/invalid/ deactivated/withdrawn National Drug Code (NDC)

Contact us

Your Geisinger Health Plan account manager is here to help. Contact your account manager at **800-876-5357** or GHPAccountMngt@geisinger.edu.

This Operations Bulletin and the information contained herein amend the GHP Participating Provider Guide, effective Oct. 1, 2023.