

Operations bulletin – March 4, 2024

Inpatient prior authorization through Cohere postponed until further notice

We've postponed the start date for inpatient prior authorization through Cohere until further notice.

Inpatient services that require prior authorization:

- Authorization through Cohere for inpatient services will **not** start March 11 (as indicated in previous operations bulletins).
- We've postponed the launch of Cohere for inpatient requests until further notice to make sure the request processes are optimized for providers and their Geisinger Health Plan (GHP) patients.
- Continue requesting inpatient services that require prior authorization directly from Geisinger Health Plan as before.
- Check our [prior authorization list](#) frequently so you always know which services require authorization submission through Cohere.

Get a head start and register today

Be ready when it's time to request inpatient prior authorization through Cohere. Visit Cohere online and [register with Cohere](#) today! Questions about registration? Chat with a Cohere representative right on the registration page.

Contact us

Your GHP account manager and Cohere representatives are here to help. Contact your account manager at 800-876-5357 or ghpaccountmngt@geisinger.edu.