Geisinger Health Plan 100 N. Academy Ave. Danville, PA 17822-3220 geisingerhealthplan.com



## Operations bulletin – March 4, 2024

# Inpatient prior authorization through Cohere postponed until further notice

We've postponed the start date for inpatient prior authorization through Cohere until further notice.

#### Inpatient services that require prior authorization:

- Authorization through Cohere for inpatient services will not start March 11 (as indicated in previous operations bulletins).
- We've postponed the launch of Cohere for inpatient requests until further notice to make sure the request processes are optimized for providers and their Geisinger Health Plan (GHP) patients.
- Continue requesting inpatient services that require prior authorization directly from Geisinger Health Plan as before.
- Check our <u>prior authorization list</u> frequently so you always know which services require authorization submission through Cohere.

### Get a head start and register today

Be ready when it's time to request inpatient prior authorization through Cohere. Visit Cohere online and <u>register with Cohere</u> today! Questions about registration? Chat with a Cohere representative right on the registration page.

#### Contact us

Your GHP account manager and Cohere representatives are here to help. Contact your account manager at **800-876-5357** or <a href="mailto:shape-sh

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