

Fresh Food Farmacy Mobile Application Terms of Participation

These are the Fresh Food Farmacy Mobile Application (or “the App”) Terms of Participation. Please read them carefully. Please do not download the app if you do not agree to them or if you have any questions or concerns.

What will I be asked to do?

The Fresh Food Farmacy Mobile Application will be available on or after May 1st, 2020. If you are willing to participate, you will work with Fresh Food Farmacy Pantry Managers or Program Managers to obtain instructions on how to download the App on your personal, mobile device. We are looking to improve the App, and as a participant in the “beta test” (described in the next question), we may ask you for your feedback. This will help us improve the App’s ease of use and usefulness.

Will being a beta tester help me in any way?

We have created this new Fresh Food Farmacy Mobile Application and made it available to patients who utilize the Fresh Food Farmacy Program.

The App is in “beta test” mode. This means that we are working with some patients to try it to see if it works as we intend it to work. During this beta test, the App may not work properly, or it could break. We may ask you for your feedback, and we may make changes to improve ease of use and usefulness.

Your participation will help us determine if the App is easy to use and designed well. It will also help us determine if it helps support the operation of the Fresh Food Farmacy.

How does the Fresh Food Farmacy Mobile Application work?

When you download and open the App, you request, understand and agree that, under your HIPAA right of access, some of your “Protected Health Information” or “PHI” (as defined by HIPAA) that is part of your Geisinger medical record will be disclosed by your provider entities and automatically downloaded into the App. This PHI includes lab results (including LDL, blood sugar, and A1C), vitals (including height, weight, BMI, and blood pressure), diagnosis (including diagnosis name) and medication information (including medication name and dosage information). As you visit your providers who use the Geisinger medical record, as part of your HIPAA right of access, you understand and agree that your PHI in the App will be automatically updated.

Who will see my PHI and other personal information that I may add to the Fresh Food Farmacy Mobile Application?

- The Fresh Food Farmacy Mobile Application and all PHI and other personal information you may add in the Fresh Food Farmacy Mobile Application will be available to the Fresh Food Farmacy Care and Mobile Application teams.

Who is the Fresh Food Farmacy Mobile Application team?

The Fresh Food Farmacy Mobile Application team is an interdisciplinary team of health care professionals, innovators, and technical developers employed by Geisinger System Services (“GSS”), the support services company for the provider entities of Geisinger Health. GSS is led on the Fresh

Food Pharmacy side by Allison Hess (VP, Health) in partnership with Rebecca Stametz, PhD (VP, Digital Transformation) on the Product Innovation side.

How will we minimize risk & protect your confidentiality?

Taking part in the beta test involves minimal risk. The App requires the same security as the Geisinger patient portal, MyGeisinger. We will take steps required by law to protect your PHI.

About Fresh Food Pharmacy Mobile Application data security:

- The provider entities of Geisinger Health comply with state and federal laws which apply to the security of PHI.
- We ask you to use the Fresh Food Pharmacy Mobile Application only to test it.
- The PHI you see in Fresh Food Pharmacy Mobile Application is not guaranteed to be accurate because we are still testing this App.
- The Fresh Food Pharmacy Mobile Application should not be used by you to make health care decisions, and you agree that you will not use the App to make such decisions. The App might break and it might not work properly in some cases.

What happens if I do not want to take part in Fresh Food Pharmacy Mobile Application beta testing?

Taking part in this beta testing is voluntary. You may decide that you do not wish to participate at any time by deleting the App from your mobile device.

By checking the box below:

- You agree to use the Fresh Food Pharmacy Mobile Application for the beta test only.
- When you download and open the App, you request and agree that, under your HIPAA right of access, some of your “Protected Health Information” or “PHI” (as defined by HIPAA) written by any of your providers and part of your Geisinger medical record will be automatically disclosed (downloaded) into it. This PHI includes lab results (including LDL, blood sugar, and A1C), vitals (including height, weight, BMI, and blood pressure), diagnosis (including diagnosis name) and medication information (including medication name and dosage information). As you visit your providers who use the Geisinger medical record, as part of your HIPAA right of access, you understand and agree that your PHI in the App will be automatically updated.
- You understand that the Fresh Food Pharmacy Mobile Application team will have access to your medical record information.
- You understand that you can contact the Fresh Food Pharmacy Mobile Application team at 1-866-415-7138 if you have any questions about the beta test.
- You will contact your providers if you have questions about your health care.

YOU UNDERSTAND WHAT THESE TERMS OF PARTICIPATION SAY. ANY QUESTIONS YOU MAY HAVE HAD HAVE BEEN ANSWERED.

I AGREE