

GLH FY2019-2021 CHNA Implementation Plan

Geisinger Lewistown Hospital - CHNA Implementation Plan; FY2019 - FY2021	
Priority Area: ACCESS TO CARE	Goal: Ensure residents have access to quality, comprehensive health care close to home.
Objective:	Platform Strategies
Increase the number of residents who have a regular primary care provider (PCP)	Partner with provider organizations to increase availability of primary and specialty care services for uninsured and underinsured residents.
	Screen patients who access services at the ED to determine if they have a medical home and assist those that do not in finding a PCP.
	Assist residents with eligibility determination and enrollment in subsidized health insurance programs to increase provider options.
Objective:	Platform Strategies
Increase access to primary and specialty care physicians practicing within Medically Underserved Areas (MUAs) or Health Professional Shortage Areas (HPSAs)	Recruit primary care and specialists to area, targeting HPSAs in Mifflin and Juniata Counties.
	Continue outreach to Amish communities to promote access to care.
	Maintain and promote dental resource guide within the community.
	Explore telemedicine options to provide services to MUAs and HPSAs.
Objective:	Platform Strategies
Reduce barriers to receiving care for residents without transportation	Partner with Geisinger Health Plan and local agencies to expand transportation services to access health and social services.
	Explore telemedicine options to address transportation barriers to care.
	Explore ways to increase broadband coverage.
	Explore options and partners to provide home-based care services.
Objective:	Platform Strategies
Promote awareness of available options for assistance to pay for health care needs	Develop a communication strategy to promote awareness of the Financial Assistance Policy (FAP).
	Improve literacy level and language availability of the Financial Assistance Policy (FAP) to improve readability by patients.
Objective:	Platform Strategies
Foster pursuit of health careers and ongoing training of health professionals	Provide professional training and education for nursing and allied health students.
	Implement Family Medicine Residency Program.
	Encourage pursuit of careers in the health field.
Objective:	Platform Strategies
Promote partnerships with social service agencies to address socio-economic needs of residents	Provide case management services within the hospital ED to identify patients with social service needs and connect them with partner organizations in the community.

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Priority Area: BEHAVIORAL HEALTH	GOAL: Model best practices to address community behavioral health care needs and promote collaboration among organizations to meet the health and social needs of residents.
Objective:	Platform Strategies
Advance local and state dialogue to address behavioral health needs	Convene partners or participate in existing coalitions to identify and address gaps in services.
	Advocate to remove regulatory barriers to the provision of behavioral health services.
Objective:	Platform Strategies
Foster integration of behavioral and primary health care	Integrate primary and behavioral healthcare within PCP practices for adults and pediatric patients.
	Partner with provider organizations to integrate behavioral health services within Federally Qualified Health Center (FQHC) locations.
Objective:	Platform Strategies
Provide education to increase residents' awareness of behavioral health issues and reduce stigma associated with behavioral health conditions	Provide a Chronic Pain Support Group for patients and their caregivers.
	Offer the medication take-back program in partnership with retail locations.
	Explore opportunities to provide subsidized Mental Health First Aid training in partnership with community organizations.
	Partner with community organizations to promote telephone and mobile crisis intervention services available to residents.
Objective:	Platform Strategies
Increase access to behavioral health services	Promote the Geisinger psychiatry residency program and continue to develop residency experiences in the community setting.
	Explore telemedicine options to provide services to MUAs and HPSAs.

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Priority Area: CHRONIC DISEASE PREVENTION AND MANAGEMENT	Goal: Reduce risk factors and premature death attributed to chronic diseases.
Objective:	Platform Strategies
Encourage community initiatives that support access to and availability of healthy lifestyle choices	Support community races, fun runs, walks, and other events that promote physical activity.
	Participate in or host free community health fairs targeting diverse populations.
Objective:	Platform Strategies
Initiate early stage interventions for individuals at high risk for chronic disease	Provide free Cancer education programs and screenings.
	Provide free Diabetes prevention and management education and screenings.
	Promote and support the Geisinger Fresh Food Farmacy initiative.