

## Geisinger

## Otto Wolke is #GeisingerGrateful

Otto Wolke has history with Geisinger. Hired as the manager of Pharmacy at Geisinger Health Plan in 1989, he retired as the vice president of Pharmacy in 1999. Otto watched the organization grow while he worked with Howard Hughes, MD, and Dwayne Davis, MD, on developing a drug management program and assisted with starting disease management programs.

"My position here was the most challenging and rewarding job I ever had," Otto said.

Otto has had caring experiences in multiple departments at Geisinger Medical Center in Danville, Pa., but he was especially impressed with his treatment in Otolaryngology during a recent appointment.



"I walk with a cane, and the nurse who came out to get me was concerned about my stability, so she escorted me — both in and out."

The caring attitude of everyone he encountered inspired Otto to write to David Feinberg, MD, Geisinger president and CEO, and let him know that "caring is really his stamp on Geisinger."

I would like to share with you a perspective on your "Caring brand" and its impact. After an appointment today, I mentioned to the nurse who walked me out just how caring everyone was. It certainly is clear to me that regardless of where in the system I have been seen, Geisinger is a caring organization. — Otto Wolke's email to Dr. Feinberg, June 4, 2018

Otto and his wife Eleanor have contributed to various funds at Geisinger over the years, often in honor of their seven grandchildren or in memory of Dr. Hughes. And he still keeps working — Otto has served on the Programs of All-Inclusive Care for the Elderly Advisory Board for almost 25 years and continues to assist in providing drug reviews for the program; he has also been invited to patient experience focus groups for Geisinger.

"I value my time at Geisinger, as an employee and now as a patient. Giving back is a nice way to show that."