A guide for patients and families
Welcome to Geisinger South Wilkes-Barre

Medical-Surgical 5 South at Geisinger South Wilkes-Barre* (GSWB) is a state-of-the-art inpatient unit designed with personalized care in mind. Featuring private rooms, room service and a peaceful ambience, our patients heal with all the comforts of home.

Special amenities

It is our job to make sure your stay is as comfortable as possible. Detailed below are a few features we’re proud to offer as a part of our service.

• Extensive room service menu for breakfast, lunch and dinner
• Private, hotel-like rooms, complete with premium linens, dining space and recliners
• Enhanced entertainment options, including an iPad in your room with Apple TV capability and a flat-screen television
• Free Wi-Fi
• Reserved underground parking with direct access to the surgical suite
• Quick and easy admission with a friendly concierge who will greet you upon arrival and assist with your belongings

When coming to Medical-Surgical 5 South, bring comfortable, loose-fitting clothing with you. Based on your healing progress, you and your care provider may decide that you can change into your own clothing for the duration of your stay.

Surgical services offered at Geisinger South Wilkes-Barre’s surgery center include:

| Colorectal | Hand | Urologic |
| General | Orthopaedic | Plastic |
| Gynecologic |

Did you know about our on-site rehabilitation services?

Inpatient rehabilitation services available at GSWB:

• Physical therapy, including aquatic therapy
• Occupational therapy
• Speech therapy

Speak with your provider to determine if any of these services are right for you.

* A campus of Geisinger Wyoming Valley Medical Center
Registration and parking

To register the day of a planned surgery, park in a reserved space in the underground parking lot and enter through the main entrance. Use elevator A or B to go to the second floor and check in at the registration desk located within the surgical center. Feel free to leave your belongings in your car when you arrive, as we will assist you in transporting these items into the building.

Visitors should park across the street in the aboveground parking garage on the right side of Church Street. From there, they can cross the street to the GSWB building on the ground level and enter through the main entrance.

Inpatient visiting hours

Family and friends may visit anytime. However, we urge you to use discretion in monitoring the number of guests in your room at one time. Guests should keep visits short, use low voices and eat meals in the cafeteria.

Anyone wishing to visit a patient on Medical-Surgical 5 South after hours should use the call box located outside the main entrance to gain access to the building. Dial 8199 and a representative from the unit will assist you. This number is also posted outside the main entrance for your reference.

An escort is available to walk visitors to and from their vehicles, if desired. Anyone wishing to use this complimentary service should call 570-830-9191, enter the phone number at which they can be reached, and hang up. Our escort will call back shortly to make arrangements.

Traveling to and from Geisinger South Wilkes-Barre

Geisinger South Wilkes-Barre is conveniently located just minutes from downtown Wilkes-Barre, and is easily accessible from Interstate 81 and Route 11.

If you are using a GPS device, enter 25 Church Street, Wilkes-Barre, as there are several Church Streets in the greater Wyoming Valley region.

Directions

From I-476:
Take the Pennsylvania Turnpike, I-476, to exit 115. Follow signs to I-81 South. Take exit 165 from I-81 South (Route 309 Mountain Top, Wilkes-Barre). Go straight through the first traffic light onto Blackman Street and continue for approximately 1.4 miles. Blackman Street then becomes Horton Street as it crosses South Main Street. Travel 0.4 miles, then turn right at Church Street. The facility is in the middle of the block.

From I-81 North:
Take exit 165B (Route 309 Business, Wilkes-Barre) to the first traffic light. Turn left onto Blackman Street and continue for approximately 1.4 miles. Blackman Street then becomes Horton Street as it crosses South Main Street. Travel 0.4 miles, then turn right at Church Street. The facility is in the middle of the block.

From I-81 South:
Take exit 165 to Blackman Street (Route 309, Mountain Top, Wilkes-Barre). Go straight through the first traffic light onto Blackman Street and continue for approximately 1.4 miles. Blackman Street then becomes Horton Street as it crosses South Main Street. Travel 0.4 miles, then turn right at Church Street. The facility is in the middle of the block.

Leaving Geisinger South Wilkes-Barre to major routes:

To San Souci Parkway:
From Church Street, turn left onto Hanover Street. At blinking light, turn left onto Carey Avenue. Carey Avenue becomes San Souci Parkway.

To I-81 South:
From Church Street, turn right onto Hanover Street. At the four-way stop, turn right on Barney Street. At the four-way stop, turn left onto Horton Street. Horton Street becomes Blackman Street. Turn right onto Route 309 Business. Merge onto I-81 South via ramp on right.

To I-81 North:
From Church Street, turn right onto Hanover Street. At the four-way stop, turn right on Barney Street. At the four-way stop, turn left onto Horton Street. Horton Street becomes Blackman Street. Turn right onto Route 309 Business. Go through one traffic light. Merge into the left lane and turn left onto I-81 North.

To Route 11/Wyoming Avenue:
From Church Street, turn left onto Hanover Street. At blinking light and stop sign, turn right and right again onto Carey Avenue. Turn right onto Academy Street and make a quick left at the light onto South River Street. Follow approximately 1 mile and turn left onto the Market Street Bridge. Follow Market Street to Wyoming Avenue/Route 11.

To Cross Valley/Route 115:
From Church Street, turn left onto Hanover Street. At blinking light and stop sign, turn right and then right again onto Carey Avenue. Turn right onto Academy Street and make a quick left at the light onto South River Street. Continue on River Street for 3 miles. Enter the Cross Valley toward Wilkes-Barre via the ramp on the right. Enter the Cross Valley toward Dallas via the ramp on the left.
Dining services
A room service menu is available to all patients and guests. We strive to offer selections that are delicious and healthy, as well as accommodate any dietary restrictions, ethnic and religious requirements, or other preferences, such as vegan and vegetarian. To place an order, simply call our Foodservice staff at 9-570-271-6236. Press 2 when prompted to place an order.

Guests are also welcome to dine in the GSWB Southside Café, located on the building’s first floor. It is open weekdays from 7 a.m. to 2 p.m. For your convenience, a 24-hour vending machine is stocked daily and is located just outside the café.

Pastoral care
Pastoral care is available to all guests. If you would like this service during your stay, speak with your direct caregiver. We also encourage patients and their families to use the meditation room as a quiet, restful getaway to reflect. Take the D elevator to the third floor and make a right when exiting the elevator. The meditation room is the first door on the right.

Other amenities at GSWB
Gift shop
The GSWB gift shop offers essentials for your visit, such as magazines and sundries, as well as collectibles, brand-name purses and gifts for all ages. Run by volunteers, it is typically open on Monday, Wednesday, Thursday and Friday from 10 a.m. to 5 p.m., on Tuesday from 10 a.m. to 7 p.m., on Saturday from 10 a.m. to 1 p.m. and on Sunday from 1 p.m. to 3 p.m.

Repeat Boutique resale shop
The Repeat Boutique accepts donations of and sells gently used clothing, jewelry, accessories and toys. All proceeds benefit projects of the Geisinger Wyoming Valley Auxiliary. The volunteer-run shop is open Tuesdays and Thursdays from 10 a.m. to 4 p.m.
For more information or to make an appointment at Geisinger South Wilkes-Barre, call 800-275-6401 or visit geisinger.org/gswb.

Geisinger South Wilkes-Barre
25 Church St.
Wilkes-Barre, PA 18765