
“Building Capacity & Competency”

A Guide to Central PA HCQU Supports and Services

Cheryl L. Callahan, RN Director  
clcallahan@geisinger.edu  
www.geisinger.org/hcqu

What’s a HCQU?

Health Care Quality Units (HCQUs) serve as the entity responsible to county ID programs for the overall health status of individuals receiving services in the county programs. HCQUs work to support and improve the state ID community system by building capacity and competency to meet the physical and behavioral health care needs of people with developmental disabilities living in Pennsylvania. There are eight (8) HCQUs in PA.

What We Offer

- Support for individuals and caregivers by providing training and resources to promote safe and healthy lifestyles. Check out our online training calendar.

- Technical assistance such as finding community resources, conducting record reviews, medication reviews, fall risk screenings and more.

- Free online courses on our website that allow you to receive credit towards your annual human services training requirement.

WE’VE GOT YOU COVERED

The HCQU can help provide training and support to new and experienced Direct Support Professionals (DSPs), service providers, adult individuals with disabilities and their families.

Our goal is to help those living in the communities, regardless of ability to be as healthy as possible and participating in community life.

Central PA Health Care Quality Unit

Everyday Lives
The HCQU offers a wide variety of training topics concerning the physical and behavioral health care of people with IDD. These health literate trainings focus on physical health, behavioral health, relationships, safety, and personal development.

HCQU Registered Nurses provide education for individuals, their families and direct caregivers, healthcare professionals and self-advocates. Trainings can be general overviews or specific to an individual. Trainings do not ensure competency of performance of the topic.

Trainings and technical assistance (TAs) are scheduled at the convenience of the requestor and are conducted on various virtual training platforms.

Top requested trainings include but are not limited to:

- Skin Integrity/Pressure Injuries
- Fall Risk and Prevention
- Healthy Eating/Nutrition
- Fatal 5 overall and associated topics mostly Bowel Management/Constipation,
  Dysphagia, Sepsis, Dehydration
- Alzheimer’s/Dementia
- Infection Control
- Diabetes
- Dental Health
- Hypertension/Cholesterol
- Safe Lifting/Transfers

PROMOTING SKIN INTEGRITY PREVENTING PRESSURE INJURIES

Skin integrity and pressure injury prevention is a priority. Education and awareness are the essential building blocks in promoting skin health for people of all ages and in the prevention and management of pressure injuries.

Pressure injuries can be devastating causing not only pain and distress but can also be life-threatening. Our goal is for staff to have a clear understanding of the potential impact of a pressure injury and the importance of its prevention.

Contact the HCQU to explore free educational opportunities on skin health and pressure injury prevention.

SIGN UP. LEARN. STAY UPDATED.

Get the latest Healthy Outcomes newsletter delivered right to your Inbox. Subscribe here.

“I wanted to say thank you for providing a monthly newsletter—it's always filled with helpful and interesting information pertinent to all of us—we distribute it to all of our staff as a training opportunity each month!”

Lisa Hepler, Regional Director
Fayette Resources, Inc
The HCQU can help provide help to support coordinators if a change in an individual's behavior or physical condition may be the side effect of a medication.

We understand that non clinicians on an individual's health care team have limited medication knowledge and are not expected to know all the side effects of various medication.

Schedule an instructor led Fatal Five training or view the monthly trainings dates. In-depth trainings on each specific medical condition are also available.

Support staff play a vital role in the lives of the people they care for. Knowing how to prevent, recognize and seek treatment for select medical situations will not only improve the quality of their care, but will also save lives.

Schedule a free HCQU instructor led Fatal Five training or view the monthly trainings dates. In-depth trainings on each specific medical condition are also available.

This HCQU training is an ODP approved training for Waiver Provider Qualification Requirements.

Learn more about our courses! Our courses are great for DSPs, or anyone interested in expanding their knowledge of different healthcare issues. We offer health-related courses on aging, mental health, nutrition, safety and more.

Skin Health & Pressure Injuries online testimonials:

“I have learned new things that I would look for.”

“This training was very informative. The displays of skin breakdown was important to actually see the process of the breakdown.”

“The training was a refresher, and it was very informative.”
Help with Health Risk Screening Tool (HRST)

Screening individuals with IDD early to determine risks to their health is essential for avoiding these risks and helping people with IDD live longer, healthier lives.

“The HRST is a predictive tool that helps monitor the risk of illness and health destabilization in vulnerable populations in real time. This allows providers and supporters to act proactively, addressing problems in their earliest stages and better establishing healthcare needs.” - IntellectAbility

Each HCQU has designated RNs to oversee HRST functions in their respective region.

The HCQU can offer assistance and training to providers and Support Coordinators (SCs) as needed (this can be done largely in collaboration with HRST clinical staff).

Central PA HCQU Health Risk Screening Tool (HRST): FAQ and OVERVIEW

HRST Gatekeepers

The HCQU has been designated as HRST “gatekeepers.” The gatekeeper’s role consists of communicating with support staff from IntellectAbility to have HRST users or Raters added to the HRST User Request Spreadsheet.

Email BOTH Gatekeepers:
- Cheryl L. Callahan: ccallahan@geisinger.edu
  & Patricia L. Brofee: plbrofee@geisinger.edu

Contact your Central PA HRST Gatekeepers when:
- You need to add a new employee into the HRST database
- You need to remove an employee from the HRST database
If there have been any changes to an employee’s email address.

RECORD REVIEWS

Record reviews can provide important information about an individual’s medical background, past experiences, and behavioral history.

HCQU nurses provide a comprehensive review of medical, psychiatric, and social information. This review can assist staff in advocating for the individual’s optimal health care.

HCQU staff also offer suggestions and provide resources to the supporting team. Contact the HCQU.
As we age, there are natural processes that occur that raise our risk for falling. However, there are also conditions and factors that may occur earlier in life that increase risk. For adults with ID and Autism, these risk factors appear earlier in their life.

Direct support professionals (DSPs) are uniquely positioned to actively identify a person with disabilities’ risks for falling and to support them to get assistance and teach them prevention strategies. *Falls are preventable.*

Contact the **HCQU** to discuss **Fall Prevention trainings** and the benefits of **HCQU Fall Risk Screenings**.