

SUNCOM INDUSTRIES • INC Helping People Reach Their Potential

Professional Development Plan for Pre-vocational Participants

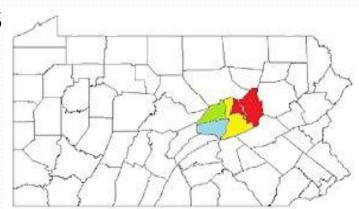
SUNCOM Overview

- Non-profit human services agency
- Provide vocational assessment, training and employment opportunities
- Promote socialization and skill development



SUNCOM Services

- •Serve over 500 individuals
- •Employ over 200 staff
- •5 Counties
- •5 Service Locations (2) Northumberland, Bloomsburg, Coal Township & Sunbury



SUNCOM Services

- Community Integrated Employment Services (CIES) - Competitive Employment
 - Supported Employment
 - Job Finding
 - Job Support
 - Transitional Work



SUNCOM Services

- 7 Licensed Day Services
 - 5 Community Habilitation Adult Training Facilities (ATF)
 - (2) Northumberland, Bloomsburg, Coal Township & Sunbury
 - 2 Older Adult Daily Living Centers
 - Northumberland & Bloomsburg
 - 2 Pre-Vocational Facilities
 - Northumberland & Bloomsburg



Professional Development Plan Goals

Ensure Workplace safety
Environment conducive for vocational habilitation
Minimal standard of conduct
Improve coping and problem solving skills

•Programming

- Educational opportunities
- Develop professional skills
- •Succeed in the workplace



Professional Development Plan Outcome

Training that fosters Positive workplace interactions •Healthy and safe program environments •Achieve greater independence •Enhance their quality of life •Reach their fullest potential



Baseline I2I Abuse Vocational Data





15/24

63%



46/65

71%

Professional Development Plan Objective

Provide to 5% of the overall pre-vocational population (278) or a minimum of 14 participants

Target group - Individuals who have been involved in Individual to Individual (I2I) Abuse incidents





Professional Developmental Plan

<u>1st Month:</u> Informal Counseling with Vocational Program Specialist



Professional Developmental Plan

1st Month:

Education (1/2 hr sessions) (HCQU information)



Appropriate Workplace Behavior
Appropriate Workplace
Relationships

<u>1st Month</u>

Role Modeling/Working Professional's table during breaks and lunch

- •Personal Hygiene
- •Respecting Other
- •Appropriate Work Place Behavior
- •Life Skills
- •Good Work Ethics



2nd & 3rd Months: Group Discussions (1/2 hour sessions)



Group Discussion Topics:
Appropriate Social Etiquette
Bullying
Making Good Decisions
Coping with Stress









<u>Certificate</u> Education sessions 80% participation in Role Modeling Group Discussions





Progress

•18 individuals participated in three (3) quarters in 2014
•12/18 fully completed the program (67%)
•Target of another incident re-entered

2014 (I2I) Abuse Data

Q1 January – March
10 incidents (4 - Voc)
Q2 April – June
4 incidents (4 - Voc)
Q3 July – September
14 incidents (8 - Voc)

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28 Incidents (16 Voc)

2013 Baseline vs. 2014 Data 2013 (66%) 2014 (57%)

Q1 - 14/18
Q2 - 14/23
Q3 - 5/9
33 Voc/50
13 participants



- Q1 4/10
- Q2 4/4
- Q3 -8/14
- 16 Voc/28
- 4 participants

2014 Progress Data

•5 /14 I2I incidents involved participants

•4 participants

- •2 Q1 participants target and victim of each other in Q1
- •1 Q1 participant target in Q2 & Q3
- •1 Q1 participant- target in Q3
- 2 incidents same day

•4/18 participants - I2I Abuse -78% success rate



Conclusion

Education focused on workplace safety and professionalism has: •Improved Workplace Behaviors/Relationships

- Developed Coping Skills
- •Enhanced Quality of Life
- •Greater Independence
- •Reach their Fullest Potential
- •Decrease I2I Abuse incidents



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