GEISINGER HEALTH SYSTEM

A VISION FOR THE SECOND CENTURY

HEAL. TEACH. DISCOVER. SERVE.



MISSION

Enhance the quality of life through an integrated health service organization based on a balanced program of patient care,

education, research and community service.



GEISINGER BRAND

- Quality
- Value
- Partnerships
- Advocacy



VISION: GROW CORE PROGRAMS

- Lead with comprehensive clinical programs
- Grow the clinical enterprise
- Innovate healthcare delivery
- Expand and focus research and education



STRATEGIC PROGRAM IMPLEMENTATION^{*}

- 5-year strategic plan
- Annual "Road Maps" update
- Rolling 5-year financial model
- Annual budgets
- Master facilities plan
- Annual capital budgets

^{*}Based on achieving core business goals



FY02 PHYSICIAN RECRUITMENTS

- GMC: 34
- GWV: 10
- CPSL: 31
- Weis Center <u>3</u>

78



FTE TOTALS

FY02FY01Non-Physician6,915.86,569.0Physician554.4540.2

Geisinger Health System

BEDSIDE NURSING FTES FY02 FY01 • GMC 592* 575** • GWV*** 260 197

* FY02 based on August 2002 FTE
** FY01 based on April 2002 FTE
***July 2001 compared to July 2002



LEADERSHIP RECRUITS

- Eric Bieber, M.D.
- Louis Caragine, M.D.
- Alfred Casale, M.D.
- Douglas Chyatte, M.D.
- Mark Katlic, M.D.

Chair, Ob/Gyn Vascular & Endovascular Surgery CT Surgery (GWV - Heart Hospital) Director, Neurosurgery Thoracic Surgery (GWV)



LEADERSHIP RECRUITS

- Anthony Petrick, M.D.
- Buzz Stewart, Ph.D.

- Surgery
- Director, Outcomes Research Institute
- William Strodel III, M.D. Chief, General Surgery
- James Walker, M.D.
- Eric Wolfson, M.D.

- Medicine/CMIO
- Neurosurgery



RECENT ADMINISTRATIVE LEADER RECRUITS & PROMOTIONS

- Arnold Ambrosia
- Linda Famiglio, M.D.
- Cathy Gegaris, R.N.^{*}
- Sue Hallick, R.N.*

Chief Development Officer Associate Chief Medical Officer, Academic Affairs Associate Vice President, Nursing, GWV Chief Administrative Officer, GMC System Chief Nursing Officer



* promotion

RECENT ADMINISTRATIVE LEADER RECRUITS & PROMOTIONS

- John Jones
- Lynn Miller
- Lou Shapiro
- Tom Sokola^{*}
- Jeff Tiesi

* promotion

Director, System Therapeutics VP, Women's Health Service Line

Chief Admin. Officer, Clinic Operations

VP, Finance, GMC & Clinic Service Lines

VP, Cancer, Cardiovascular, Neurosciences Service Lines



VOLUME STATISTICS

	Discharges		Outpatient Visits	
	FY02	FY01	FY02	FY01
GMC	19,273	18,577	469,471	460,266
GWV	7,027	5,950	253,850	226,976
Marworth	1,265	<u>1,264</u>	4,256	3,316
TOTAL	27,565	25,791	727,577	690,558



STATEMENT OF REVENUE AND EXPENSES OVERVIEW^{*}

(in thousands)

	FY02 Actual	FY01 Actual
Total Revenue	\$1,061,946	\$955,097
Total Expense	\$1,068,195	<u>981,185</u>
Net	(\$6,249)	(\$26,088)

*Patient Services & Supporting Operations



FEE-FOR-SERVICE NET REVENUE

• \uparrow 28.8% in FY02 compared to FY01



FACILITIES

- Heart Hospital
- ER/OR^{*} Renovations
- Valley Surgery Center

- Opened: 10/01
- Began: 7/02
- Opened: 5/02
- Henry Cancer Center (GWV)

Renovations Underway + 4,500 sq. ft.

^{*}Endovascular Operating Suite; Estimated 18 months for completion of both



FACILITIES

- Aldan Industries facility
- Student Housing

- 125,000 sq. ft.
- 52-unit apartment
- GWV Parking Lot Expansion +117 spaces
- GWV Ob expansion

- C-section room
- CPSL: Berwick, Lewistown, Frackville consolidation and replacement buildings
- Mt. PoconoFive-acres purchased



PROGRAMMATIC AREASSystem-Wide Service LinesCancerLabCardiology/Cardiac SurgeryNewCommunity PracticeOpDermatologyPed

Gastroenterology

General/MIS

Laboratory Medicine Neurosciences Ophthalmology Pediatrics Radiology Women's Health



PROGRAMMATIC AREAS Clinical Market

- Focus on growth opportunities & program planning
- "Hub & Spoke" Strategy
- Provide high-quality care at the most convenient location



PROGRAMMATIC AREAS

Center for Rural Health Research & Advocacy

- Lead the agenda on rural health
- Leverage external funding
- Promote understanding of rural health issues
- Direct and focus strengths & resources
- Build on collaborations
- Enhance quality of healthcare



PROGRAMMATIC AREAS

Geisinger Ventures

- Evaluate & bring selected ventures to market
- Existing for-profit & entrepreneurial ventures as nucleus
- Generate profits as source of capital
- Leverage experience, expertise & brand equity
- Develop infrastructure
- Review/develop policy on intellectual property



GEISINGER HEALTH PLAN

- 38 counties
- ~270,000 members
- ~5,300 empanelled physicians
- 46 participating hospitals

