GEISINGER

REDEFINING BOUNDARIES

Bipartisan Congressional Health Policy Conference January 11 - 13, 2007 Miami, FL Aiming for the Best: Scorecard of U.S. Health Care System Performance

What Is Doable Now?

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Strategic Targets – Can We Prioritize? Who? How?



Suggested Criteria What works now, somewhere? What is translatable? What can produce recognizable improvement?



Learn From Best Practice



Go for Perfection

Model Reimbursement to Achieve:

- Optimum chronic care
- Optimum acute care
- Population health goal



Pay-for-Performance (P4P) Initiatives

- Chronic care (PGP demonstration and beyond)
- Episodic care (e.g., CABG, joint replacement, cataract surgery, EPO)

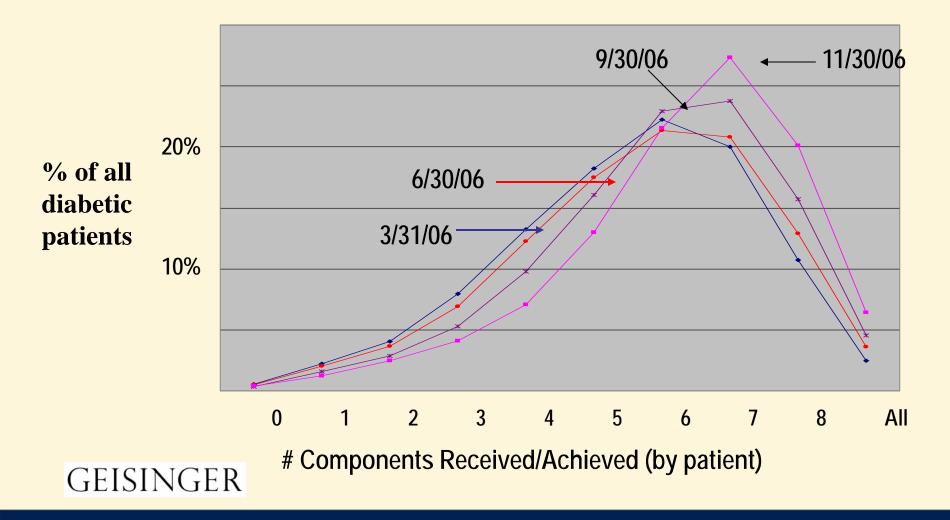


Highly-Reliable Diabetes Care ("*All or None*" Composite Measure)

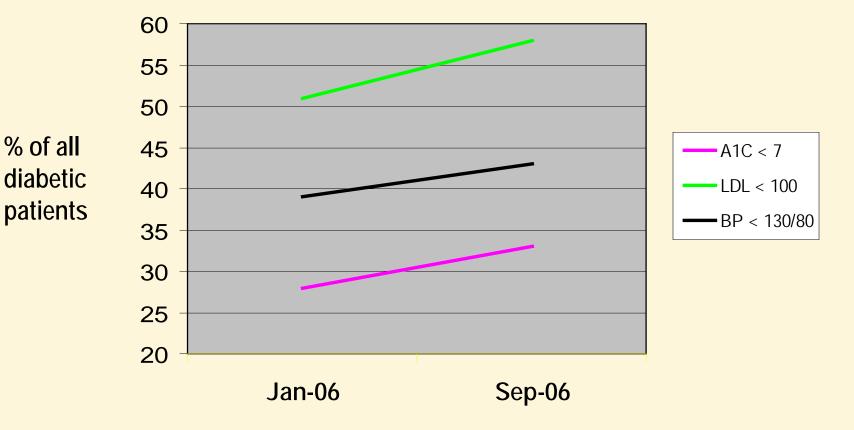
Component Measures	Quality Standard	FY07
HgbA1C measurement	Every 6 months	Х
HgbA1C control	< 7	Х
LDL measurement	Yearly	Х
LDL control	< 100	Х
Blood pressure control	< 130/80	Х
Retinal exam	Yearly	
Urine (protein) exam	Yearly	Х
Footexam	Yearly	
Influenza immunization	Yearly	Х
Pneumococcal immunization	Once	Х
Smoking status	Non-smoker	Х
Use of ACE/ARB for microalbuminuria/DM nephropathy	Yes	
Use of ACE/ARB for hypertension	Yes	
Patients who receive/achieve ALL of the above Within prior 12 months		Х



*ProvenCare*SM - Diabetes (Comprehensive Care; System-wide; >20K patients)

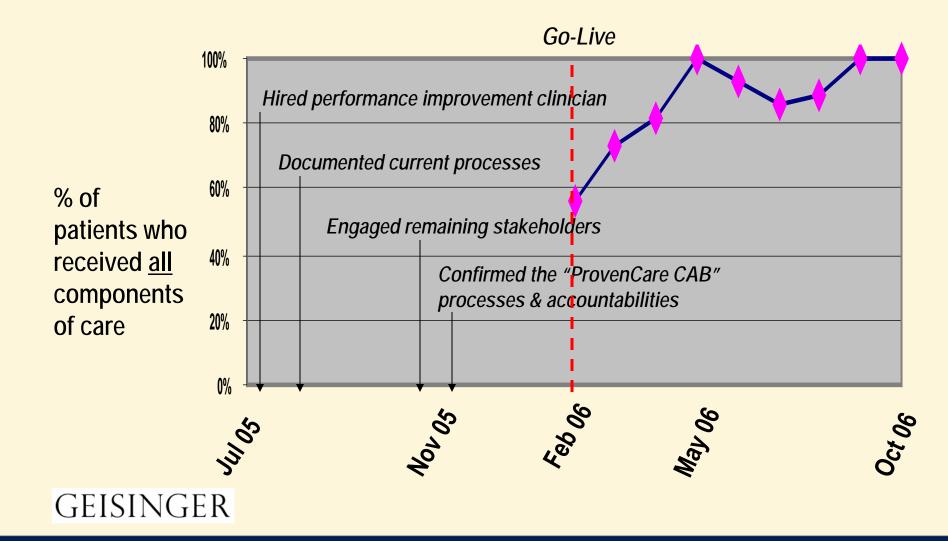


Diabetes Outcomes (resulting from *ProvenCare*^s)





Coronary Artery Bypass: *Reliability*



Coronary Artery Bypass: *Outcomes*

	Before	With	Improvement
	ProvenCare SM	ProvenCare	(% reduction)
	(n=143)	(n=81)	
Patients with any complication	38%	30%	21%
Patients with major complication	9.8%	6.2%	37%
Atrial fibrillation	22%	19%	15%
Any pulmonary comp	6.3%	2.5%	60%
Re-admit ICU	2.8%	0.0%	100%
Blood use	25%	19%	27%
Re-operation for bleeding	4.2%	3.7%	12%
In-hospital mortality (death) 1.4%	0.0%	100%	
Deep sternal wound infection 0.7%	0.0%	100%	
Discharged not to home	19%	7%	63%
Charges per patient	\$61,176	\$58,117	5%



First Principles

Pay for *best practice* – Don't pay for *less than best practice*



Focus on <u>systems of care</u>* as best model for testing new delivery incentives

- * Hehrotra A, Epstein A, Rosenthal B. Do Integrated Medical Groups Provide Higher-Quality Medical Care than Individual Practice Associations?, Ann Intern Med, 2006, 145 (11): 826-833
- * Casalino L. Which Types of Medical Group Provides Higher-Quality, Ann Intern Med, 2006, 145 (11): 860-861

