

For the latest information on COVID-19, policy updates and more, visit our Provider Resource Center with convenient links on the GeisingerConnect and EMRLink home pages as shown below.

GeisingerConnect
"Your Partner in Patient Care."

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Accessing Records in EMRLink & COVID-19
As concerns arise about the coronavirus-caused illness COVID-19, we're taking extra steps to protect our patients, team members and the community. One of those measures is to ensure EMRLink users only access patient or medical information provided in GeisingerConnect/EMRLink for treatment purposes. This means that — unless a user needs the information to perform their job — users do not have the authority to access, disclose or discuss patient information with anyone. This includes accessing medical information about the user, family members, friends and colleagues. Protecting our patients' privacy is of the upmost importance, especially as COVID-19 cases increase. A patient diagnosed with COVID-19 deserves as much privacy as every other patient. Because of this, Geisinger has implemented a new "Break the Glass" (BTG) check for the first time a user opens any patient record which has a positive COVID-19 result. For more information on accessing your own records via the patient portal, [click here](#). As always, Geisinger is here as a partner to assist you in providing the best care for your patients.

COVID19 Provider Resource Center
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****Important Notification for Android Users****
Google is making enhancements to their mobile app security policies on March 1. These changes will impact

(A blue arrow points to the "Provider Resource Center" link in the screenshot.)

On the EMRLink homepage:

EMRLink Secure Messaging
User's guide for GeisingerConnect/EMRLink
Add/Remove/Update GeisingerConnect Users
Discharge Placement Process
Inpatient After Visit Summary
EMRLink on the iPad
Release of Information (ROI) in EMRLink
Results Released to Patients Via MyGeisinger
"Search All Patients" function in EMRLink

COVID19

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