Coverage Period: 01/01/2019 - 12/31/2019

Geisinger Marketplace Extra HMO 10/50/4500 (5/15/15/400 .94 CSR)

Coverage for: Individual and Family Plan Type: HMO



The Summary of Benefits and Coverage (SBC) document will help you choose a health <u>plan</u>. The SBC shows you how you and the <u>plan</u> would share the cost for covered health care services. NOTE: Information about the cost of this <u>plan</u> (called the <u>premium</u>) will be provided separately. This is only a summary. For more information about your coverage, or to get a copy of the complete terms of coverage, call 1-866-379-4489 or visit <u>www.GeisingerHealthPlan.com</u>. For general definitions of common terms, such as <u>allowed amount, balance billing</u>, <u>coinsurance</u>, <u>copayment</u>, <u>deductible</u>, <u>provider</u>, or other <u>underlined</u> terms see the Glossary. You can view the Glossary at <u>www.healthcare.gov/sbc-glossary</u> or call 1-866-379-4489 to request a copy.

| Important Questions | Answers | Why This Matters: |
|---|---|--|
| What is the overall deductible? | \$400 person / \$800 family | Generally, you must pay all of the costs from <u>providers</u> up to the <u>deductible</u> amount before this plan begins to pay. If you have other family members on the <u>plan</u> , each family member must meet their own individual <u>deductible</u> until the total amount of <u>deductible</u> expenses paid by all family members meets the overall family <u>deductible</u> . |
| Are there services covered before you meet your <u>deductible</u> ? | Yes. Preventive care services are covered before you meet your deductible. | This <u>plan</u> covers some items and services even if you haven't yet met the <u>deductible</u> amount. But a <u>copayment</u> or <u>coinsurance</u> may apply. For example, this <u>plan</u> covers certain <u>preventive services</u> without <u>cost sharing</u> and before you meet your <u>deductible</u> . See a list of covered <u>preventive</u> <u>services</u> at <u>www.healthcare.gov/coverage/preventive-care-benefits</u> . |
| Are there other deductibles for specific services? | No. | You don't have to meet deductibles for specific services. |
| What is the <u>out-of-</u> <u>pocket limit</u> for this <u>plan</u> ? | \$2,600 person / \$5,200 family. | The <u>out-of-pocket limit</u> is the most you could pay in a year for covered services. If you have other family members in this <u>plan</u> , they have to meet their own <u>out-of-pocket limit</u> s until the overall family <u>out-of-pocket limit</u> has been met. |
| What is not included in the <u>out-of-pocket limit?</u> | Premiums, balance billing charges, and health care this plan doesn't cover. | Even though you pay these expenses, they don't count toward the out-of-pocket limit. |
| Will you pay less if you use a <u>network</u> <u>provider</u> ? | Yes. See <u>www.GeisingerHealthPlan.com</u> or call 1-866-379-4489 for a list of <u>network</u> <u>providers.</u> | This <u>plan</u> uses a <u>provider network</u> . You will pay less if you use a <u>provider</u> in the <u>plan</u> 's <u>network</u> . You will pay the most if you use an <u>out-of-network provider</u> , and you might receive a bill from a <u>provider</u> for the difference between the <u>provider</u> 's charge and what your <u>plan</u> pays (<u>balance billing</u>). Be aware, your <u>network provider might</u> use an <u>out-of-network provider for some services</u> (such as lab work). Check with your <u>provider before</u> you get services. |
| Do you need a referral to see a specialist? | No. | You can see the specialist you choose without a referral. |



All <u>copayment</u> and <u>coinsurance</u> costs shown in this chart are after your <u>deductible</u> has been met, if a <u>deductible</u> applies.

| Common | Services You May Need | What You W | /ill Pay | Limitations, Exceptions, & Other Important | |
|--|--|---|--|---|--|
| Medical Event | | Participating Provider (You will pay the least) | Non-Participating Provider (You will pay the most) | | |
| | Primary care visit to treat an injury or illness | \$5 <u>copayment</u> /visit/Extra \$15 <u>copayment</u> /visit | Not covered | None | |
| If you visit a health care provider's office | | Deductible does not apply. | | | |
| or clinic | <u>Specialist</u> visit | \$15 <u>copayment</u> /visit <u>Deductible</u> does not apply. | Not covered | None | |
| | Preventive care/screening/immunization | No charge Deductible does not apply. | Not covered | Limited to 1 routine exam per year. You may have to pay for services that are not preventive. Ask your provider if the services needed are preventive. Then check what your plan will pay for. | |
| | <u>Diagnostic test (</u> x-ray, blood work) | No charge | Not covered | Diagnostic: None Imaging: Precertification/prior authorization | |
| | Imaging (CT/PET scans, MRIs) | No charge | Not covered | required. | |
| | | | | | |

| Common | Services You May Need | What You W | ill Pay | Limitations, Exceptions, & Other Important Information | |
|---|---|--|--|---|--|
| Medical Event | | Participating Provider (You will pay the least) | Non-Participating Provider (You will pay the most) | | |
| If you need drugs to treat your illness or condition More information about prescription drug coverage is available at www.GeisingerHealth Plan.com | Generic drugs (Tier 1-Preferred) (Tier 2 – Non-Preferred) | Retail: \$0 copayment/ prescription Mail order: \$0 copayment/ prescription Deductible does not apply. Retail: \$1 copayment/ prescription Mail order: \$2 copayment/ prescription Deductible does not apply. | Not covered | Covers up to a 34-day supply. | |
| | Preferred brand drugs (Tier 3) | Retail: \$7 copayment/prescription Mail order: \$14 copayment/prescription Deductible does not apply. | Not covered | | |
| | Non-preferred brand drugs (Tier 4) | Retail: \$20 copayment/prescription Mail Order: \$40 copayment/prescription Deductible does not apply. | Not covered | Specialty drugs (Tier 5) have no mail order option. | |
| | Specialty drugs (Tier 5) | 20% <u>coinsurance</u> up to \$75 <u>Deductible</u> does not apply. | Not covered | Tier 6 is limited to \$0 copayment/ prescription. Deductible does not apply. | |
| If you have outpatient surgery | Facility fee (e.g., ambulatory surgery center) | No charge | Not covered | Precertification/prior authorization may be required. | |
| | Physician/surgeon fees | No charge | Not covered | Precertification/prior authorization may be required. | |

| Common | Services You May Need | What You Will Pay | | Limitations, Exceptions, & Other Important | |
|--|--|---|---|---|--|
| Medical Event | | Participating Provider (You will pay the least) | Non-Participating Provider (You will pay the most) | Information | |
| | Emergency room care | \$25 <u>copayment</u> /visit <u>Deductible</u> does not apply. | \$25 <u>copayment</u> /visit <u>Deductible</u> does not apply. | Emergency services: Copay waived if admitted to the hospital. | |
| If you need immediate medical attention | Emergency medical transportation | \$25 <u>copayment</u> /ground \$25 <u>copayment</u> /air | \$25 <u>copayment</u> /ground \$25 <u>copayment</u> /air | Emergency medical transportation: None Urgent care: None | |
| attention | <u></u> | Deductible does not apply. | Deductible does not apply. | | |
| | <u>Urgent care</u> | \$15 <u>copayment</u> /visit <u>Deductible</u> does not apply. | \$15 <u>copayment</u> /visit <u>Deductible</u> does not apply. | | |
| If you have a | Facility fee (e.g., hospital room) | No charge | Not covered | Precertification/prior authorization_required. | |
| hospital stay | Physician/surgeon fees | No charge | Not covered | Precertification/prior authorization required. | |
| If you need mental health, behavioral health, or substance abuse services | Outpatient services | \$15 <u>copayment</u> <u>Deductible</u> does not apply. | Not covered | Outpatient Services: None Inpatient Services: Precertification/prior authorization required. | |
| | Inpatient services | No charge | Not covered | | |
| | Office visits | No charge <u>Deductible</u> does not apply. | Not covered | Pregnancy office visits: None. | |
| If you are pregnant | Childbirth/delivery professional services | No charge | Not covered | Cost sharing does not apply for preventive services. Maternity care may include tests and services as described elsewhere in the SBC (i.e., ultrasound). Depending on the type of services, a copayment, coinsurance or deductible may apply. | |
| | Childbirth/delivery facility services | No charge | Not covered | Inpatient professional and facility services; <u>Precertification/prior authorization</u> required. | |

| Common | Services You May Need | What You Will Pay | | Limitations, Exceptions, & Other Important | |
|--|------------------------------|--|--|---|--|
| Medical Event | | Participating Provider (You will pay the least) | Non-Participating Provider (You will pay the most) | Information | |
| | Home health care | No charge Deductible does not apply. | Not covered | Limited to 60 visits/Member/benefit period. | |
| If you need help recovering or have | Rehabilitation services | \$15 <u>copayment</u> /visit <u>Deductible</u> does not apply. | Not covered | None | |
| other special health needs | <u>Habilitation services</u> | \$15 <u>copayment</u> /visit <u>Deductible</u> does not apply. | Not covered | | |
| | Skilled nursing care | No charge | Not covered | 120 days/period of confinement/person | |
| | Durable medical equipment | 10% coinsurance | Not covered | None | |
| | Hospice services | Residential: \$15 copayment/visit Facility: \$30 copayment/day Deductible does not apply. | Not covered | None | |
| If your child needs dental or eye care | Children's eye exam | \$15 copayment Deductible does not apply. | Not covered | Limited to 1 exam/member/benefit period. | |
| | Children's glasses | 25% <u>coinsurance</u> <u>Deductible</u> does not apply. | 25% <u>coinsurance</u> <u>Deductible</u> does not apply. | Up to age 19 only. 1 frame every 12 months. | |
| | Children's dental check-up | No charge Deductible does not apply. | Not covered | Up to age 19 only. | |

Excluded Services & Other Covered Services:

Services Your Plan Generally Does NOT Cover (Check your policy or plan document for more information and a list of any other excluded services.)

- · Abortion (except in cases of rape, incest, or where medically necessary to avert the death of the mother)
- Dental Care (Adult)

Private-Duty Nursing

Acupuncture

Hearing Aids

Routine Eye Care (Adult)

Bariatric Surgery

Long-Term Care

Routine Foot Care

Cosmetic Surgery

- Non-Emergency Care When Traveling Outside the U.S.
- · Weight Loss Programs

Other Covered Services (Limitations may apply to these services. This isn't a complete list. Please see your plan document.)

ChiropracticCare

InfertilityTreatment

Your Rights to Continue Coverage: There are agencies that can help if you want to continue your coverage after it ends. The contact information for those agencies is: Pennsylvania Insurance Department at 1-877-881-6388 or www.insurance.pa.gov/Consumers, or HealthCare.gov at www.healthcare.gov or 1-800-318-2596. Other coverage options may be available to you too, including buying individual insurance coverage through the Health Insurance Marketplace. For more information about the Marketplace, visit www.HealthCare.gov or call 1-800-318-2596.

Your Grievance and Appeals Rights: There are agencies that can help you if you have a complaint against your plan for a denial of a <u>claim</u>. This complaint is called a <u>grievance</u> or <u>appeal</u>. For more information about your rights, look at the explanation of benefits you will receive for that medical <u>claim</u>. Your <u>plan</u> documents also provide complete information to submit a <u>claim</u>, <u>appeal</u>, or a <u>grievance</u> for any reason to your <u>plan</u>. For more information about your rights, this notice, or assistance, contact: the Pennsylvania Insurance Department at 1-877-881-6388 or <u>www.insurance.pa.gov/Consumers</u>.

Does this plan provide Minimum Essential Coverage? Yes

If you don't have Minimum Essential Coverage for a month, you'll have to make a payment when you file your tax return unless you qualify for an exemption from the requirement that you have health coverage for that month.

Does this plan meet Minimum Value Standards? Yes.

If your plan doesn't meet the Minimum Value Standard, you may be eligible for a premium tax credit to help you pay for a plan through the Marketplace.

Language Access Services:

To access our Language helpline, please call 1-800-447-4000.

-----To see examples of how this plan might cover costs for a sample medical situation, see the next section.--------

About these Coverage Examples:



This is not a cost estimator. Treatments shown are just examples of how this <u>plan</u> might cover medical care. Your actual costs will be different depending on the actual care you receive, the prices your <u>providers</u> charge, and many other factors. Focus on the <u>cost sharing</u> amounts (<u>deductibles</u>, <u>copayments</u> and <u>coinsurance</u>) and <u>excluded services</u> under the <u>plan</u>. Use this information to compare the portion of costs you might pay under different health <u>plan</u>s. Please note these coverage examples are based on self-only coverage.

| Peg is Having a Baby (9 months of in-network pre-natal ca hospital delivery) | re and a | Managing Joe's type 2 Diabetes (a year of routine in-network care of a well- controlled condition) | | Mia's Simple Fracture (in-network emergency room visit and follow up care) | |
|---|----------|--|---------|---|---------|
| ■ The <u>plan's</u> overall <u>deductible</u> | \$400 | ■ The <u>plan's</u> overall <u>deductible</u> | \$400 | ■ The <u>plan's</u> overall <u>deductible</u> | \$400 |
| Specialist copayment | \$15 | Specialist copayment | \$15 | Specialist copayment | \$15 |
| Hospital (facility) coinsurance | 0% | Hospital (facility) coinsurance | 0% | Hospital (facility) coinsurance | 0% |
| Other coinsurance | 10% | Other coinsurance | 10% | Other coinsurance | 10% |
| This EXAMPLE event includes services like: Specialist office visits (prenatal care) Childbirth/Delivery Professional Services Childbirth/Delivery Facility Services Diagnostic tests (ultrasounds and blood work) Specialist visit (anesthesia) | | This EXAMPLE event includes services like: Primary care physician office visits (including disease education) Diagnostic tests (blood work) Prescription drugs Durable medical equipment (glucose meter) | | This EXAMPLE event includes services like: Emergency room care (including medical supplies) Diagnostic test (x-ray) Durable medical equipment (crutches) Rehabilitation services (physical therapy) | |
| Total Example Cost | \$12,800 | Total Example Cost | \$7,400 | Total Example Cost | \$1,900 |
| In this example, Peg would pay: | | In this example, Joe would pay: | | In this example, Mia would pay: | |
| Cost Sharing | | Cost Sharing | | Cost Sharing | |
| Deductibles | \$400 | Deductibles | \$400 | Deductibles | \$400 |
| Copayments | \$0 | Copayments | \$50 | Copayments | \$100 |
| Coinsurance | \$0 | Coinsurance | \$0 | Coinsurance | \$0 |
| What isn't covered | | What isn't covered | | What isn't covered | |
| Limits or exclusions | \$10 | Limits or exclusions | \$60 | Limits or exclusions | \$0 |
| The total Peg would pay is | \$410 | The total Joe would pay is | \$510 | The total Mia would pay is | \$500 |

The <u>plan</u> would be responsible for the other costs of these EXAMPLE covered services.

Discrimination is against the law

Geisinger Health Plan, Geisinger Quality Options, Inc., and Geisinger Indemnity Insurance Company (the "Health Plan") comply with applicable federal civil rights laws and do not discriminate on the basis of race, color, national origin, age, disability, sex, gender identity, or sexual orientation. The Health Plan does not exclude people or treat them differently because of race, color, national origin, age, disability, sex, gender identity, or sexual orientation.

The Health Plan:

- Provides free aids and services to people with disabilities to communicate effectively with us, such as:
 - · Qualified sign language interpreters
 - Written information in other formats (large print, audio, accessible electronic formats, other formats)
- Provides free language services to people whose primary language is not English, such as:
 - Qualified interpreters
 - · Information written in other languages

If you need these services, call the Health Plan at 800-447-4000 or TTY: 711.

If you believe that the Health Plan has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, sex, gender identity, or sexual orientation, you can file a grievance with:

Civil Rights Grievance Coordinator Geisinger Health Plan Appeals Department 100 North Academy Avenue, Danville, PA 17822-3220 Phone: 866-577-7733, TTY: 711

Fax: 570-271-7225

GHPCivilRights@thehealthplan.com

You can file a grievance in person or by mail, fax, or email. If you need help filing a grievance, the Civil Rights Grievance Coordinator is available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights electronically through the Office for Civil Rights Complaint Portal, available at https://ocrportal.hhs.gov/ocr/portal/lobby.jsf, or by mail or phone at:

U.S. Department of Health and Human Services 200 Independence Avenue SW., Room 509F HHH Building, Washington, DC 20201 Phone: 800-368-1019, 800-537-7697 (TDD)

Complaint forms are available at http://www.hhs.gov/ocr/office/file/index.html.

ATTENTION: If you speak a language other than English, language assistance services, free of charge, are available to you. Call 800-447-4000 or TTY: 711.

ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 800-447-4000 (TTY: 711).

注意:如果您使用繁體中文,您可以免費獲得語言援助服務。請致電 800-447-4000(TTY:711)。

CHÚ Ý: Nếu ban nói Tiếng Việt, có các dịch vu hỗ trơ ngôn ngữ miễn phí dành cho ban. Goi số 800-447-4000 (TTY: 711).

ВНИМАНИЕ: Если вы говорите на русском языке, то вам доступны бесплатные услуги перевода. Звоните 800-447-4000 (телетайп: 711).

ACHTUNG: Wenn Sie Deutsch sprechen, stehen Ihnen kostenlos sprachliche Hilfsdienstleistungen zur Verfügung. Rufnummer: 800-447-4000 (TTY: 711).

주의: 한국어를 사용하시는 경우, 언어 지원 서비스를 무료로 이용하실 수 있습니다. 800-447-4000 (TTY: 711) 번으로 전화해 주십시오.

ATTENZIONE: In caso la lingua parlata sia l'italiano, sono disponibili servizi di assistenza linguistica gratuiti. Chiamare il numero 800-447-4000 (TTY: 711).

ملحوظة: إذا كنت تتحدث اذكر اللغة، فإن خدمات المساعدة اللغوية تتوافر لك بالمجان. اتصل برقم 4000-447-800 (رقم هاتف الصم والبكم: 711.

ATTENTION: Si vous parlez français, des services d'aide linguistique vous sont proposés gratuitement. Appelez le 800-447-4000 (ATS: 711).

ACHTUNG: Wenn Sie Deutsch sprechen, stehen Ihnen kostenlos sprachliche Hilfsdienstleistungen zur Verfügung, Rufnummer: 800-447-4000 (TTY: 711).

સુચના: જો તમે ગુજરાતી બોલતા હો, તો નિ:શુલ્ક ભાષા સહાય સેવાઓ તમારા માટે ઉપલબ્ધ છે. ફોન કરો 800-447-4000 (TTY: 711).

UWAGA: Jeżeli mówisz po polsku, możesz skorzystać z bezpłatnej pomocy językowej. Zadzwoń pod numer 800-447-4000 (TTY: 711).

ATANSYON: Si w pale Kreyòl Ayisyen, gen sèvis èd pou lang ki disponib gratis pou ou. Rele 800-447-4000 (TTY: 711).

ប្រយ័ត្ន៖ បើសិនជាអ្នកនិយាយ ភាសាខ្មែរ សេវាជំនួយផ្នែកភាសា ដោយមិនគិតឈ្លួល គឺអាចមានសំរាប់បំរើអ្នក។ ចូរ ទូរស័ព្ទ 800-447-4000 (TTY: 71)។

ATENÇÃO: Se fala português, encontram-se disponíveis serviços linguísticos, grátis. Lique para 800-447-4000 (TTY: 711).