

Never be without your medications

Refills

EZ Refill by phone:
[844-878-5562](tel:844-878-5562)

EZ Refill online:
geisinger.org/refill

Set up automatic refills
so you have one less
thing to remember.

Renewals

When your refills run out,
we make renewals easy.

To renew your medications,
call our pharmacy team at
[844-878-5562](tel:844-878-5562).

We'll call your doctor
and take care of the rest!

Questions

Call us at [844-878-5562](tel:844-878-5562) (TTY: 711) | 6:30 a.m. – 7 p.m., Monday – Friday

Eligibility requirements and copay savings

As of October 2019, only Geisinger Health Plan members are eligible to use our mail-order pharmacy service. Nearly all Geisinger Health Plan members with prescription drug coverage will have lower copay amounts for their mail-order medications. Savings rates depend on your particular health plan. Call us at [1-800-988-4861](tel:1-800-988-4861) to learn more.

**Mail order benefit does not include all medications. Benefits and costs will vary depending on your specific coverage or if you're enrolled in a cost assistance program. Please contact the customer service team with any questions on your benefits.*

Geisinger Gold copay discounts only apply in your initial coverage phase. Your initial coverage phase may end more quickly depending on your use of high-cost medications.

Geisinger Health Plan may refer collectively to Geisinger Health Plan, Geisinger Quality Options, Inc., and Geisinger Indemnity Insurance Company, unless otherwise noted. Geisinger Gold Medicare Advantage HMO, PPO, and HMO SNP plans are offered by Geisinger Health Plan/Geisinger Indemnity Insurance Company, health plans with a Medicare contract. Continued enrollment in Geisinger Gold depends on contract renewal.

Geisinger Health Plan complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, sex, gender identity, or sexual orientation.

ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 800-447-4000 (TTY: 711). 注意: 如果您使用繁體中文, 您可以免費獲得語言援助服務。請致電 800-447-4000 (TTY: 711)

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Geisinger

Up to
50%
copay savings*

With Geisinger's Mail-Order Pharmacy, your medications will be delivered to your home, often with a 90-day supply that requires fewer refills. Best of all, you'll save up to 50% on your prescription copays. Talk to your provider today to get started!

Fewer trips to the pharmacy

Get more of your day back! We'll deliver your medications directly to you — accurately, safely, on time, and confidentially.

Use Geisinger's Mail-Order Pharmacy and you'll make fewer trips to the pharmacy so you can spend more time doing the things you love.



Never worry about your refills again.

With Geisinger's Mail-Order Pharmacy, you'll refill less often, as many prescriptions can be filled for up to 90 days. Better yet, if you sign up for automatic refills, you'll never have to think about refills again. Our pharmacy team can even help coordinate your various prescriptions so they're on a similar refill and renewal schedule.

Shipped from Pennsylvania

Your medications are packed and shipped by Geisinger employees from our state-of-the-art mail-order facility in Elysburg, Pa.

Top 8 reasons to choose mail order

Can your retail pharmacy do this for you?



Save up to 50% on your copays.



Have your medications sent to you in unmarked packaging.



Take fewer trips to the pharmacy.



Talk one-on-one with a pharmacist over the phone.



Sign up for no-hassle, automatic refills.



Track your order anytime with real-time shipment information.



Get free shipping with no membership fees.



Request signature confirmation for added security.

Get started in 3 easy steps. Enrollment takes less than 5 minutes.



1. Ask your provider to e-prescribe your eligible prescriptions to Geisinger Mail-Order Pharmacy. We can help you transfer your existing prescriptions from other pharmacies.
2. Call the Geisinger CareSite pharmacy team at [844-878-5562](tel:844-878-5562) to set up your account. Be sure to have your insurance and payment information handy. And so you have peace of mind, we use a variety of tools to keep your information safe.
3. Your medications will arrive within seven business days in unmarked, confidential packaging. Standard shipping is free, and you can track your order from beginning to end.