

Provider account management

Talk to your provider account manager about your contract, pay-for-quality programs and educational opportunities.

Provider account management.....800-876-5357
email: GHPAccountMngt@TheHealthPlan.com

Medical management

Contact medical management to request precertification/prior authorization for inpatient admissions, outpatient rehabilitation, home health & hospice, SNF, DME, etc.

Medical management.....800-544-3907

Outpatient radiology

National Imaging Associates, Inc.....866-305-9729
website: RadMD.com

Non-emergent ambulance.....844-749-5860

Mental health and substance abuse

Magellan Healthcare, Inc.....888-839-7972
website: MagellanAssist.com

Pharmacy department

Call the pharmacy department for formulary exceptions, drug authorization and prescription drug information.

Pharmacy department.....800-988-4861

GHP Family pharmacy department.....855-552-6028

TTY/TDD 711 for hearing impaired

Online services

NaviNet® for provider information and resources – *website: NaviNet.net*

Instamed for electronic claim submission and payment transactions.....866-467-8263
website: Instamed.com

Customer service team

Call the customer service team with claims questions and to verify member benefits and eligibility.

HMO/PPO with referral.....800-447-4000

PPO with no referral.....800-504-0443

Geisinger Gold.....800-498-9731

GHP Family.....855-227-1302

GHP Kids (CHIP).....866-621-5235

CCHS TPA.....844-568-5229

EMHS TPA.....855-863-2429

AtlantiCare TPA.....866-379-4465

St. Luke's TPA.....866-580-3531

Case management

Contact case management for assistance with care coordination.

Case management.....800-883-6355

GHP Family Special Needs Program (SNP) unit.....855-214-8100