# Geisinger Marketplace All-Access PPO 30/60/4650 (30/60/3500, .73 CSR) Coverage for: Individual and Family Plan Type: PPO

A

The Summary of Benefits and Coverage (SBC) document will help you choose a health <u>plan</u>. The SBC shows you how you and the <u>plan</u> would share the cost for covered healthcare services. NOTE: Information about the cost of this <u>plan</u> (called the <u>premium</u>) will be provided separately. This is only a summary. For more information about your coverage, or to get a copy of the complete terms of coverage, call 1-866-379-4489 or visit <u>www.GeisingerHealthPlan.com</u>. For general definitions of common terms, such as <u>allowed amount</u>, <u>balance billing</u>, <u>coinsurance</u>, <u>copayment</u>, <u>deductible</u>, <u>provider</u>, or other <u>underlined</u> terms see the Glossary. You can view the Glossary at <u>www.healthcare.gov/sbc-glossary</u> or call 1-866-379-4489 to request a copy.

Important Questions	Answers	Why This Matters:
What is the overall deductible?	For Preferred <u>provider</u> s: \$3,500 person / \$7,000 family. For non-Preferred <u>provider</u> s: \$10,000 person / \$20,000 family.	Generally, you must pay all of the costs from <u>providers</u> up to the <u>deductible</u> amount before this plan begins to pay. If you have other family members on the <u>plan</u> , each family member must meet their own individual <u>deductible</u> until the total amount of <u>deductible</u> expenses paid by all family members meets the overall family <u>deductible</u> .
Are there services covered before you meet your <u>deductible</u> ?	Yes. Preventive care services are covered before you meet your deducible.	This <u>plan</u> covers some items and services even if you haven't yet met the <u>deductible</u> amount. But a <u>copayment</u> or <u>coinsurance</u> may apply. For example, this <u>plan</u> covers certain <u>preventive services</u> without <u>cost sharing</u> and before you meet your <u>deductible</u> . See a list of covered <u>preventive</u> <u>services</u> at <u>www.healthcare.gov/coverage/preventive-care-benefits</u> .
Are there other deductibles for specific services?	Yes. \$500 person / \$1,000 family prescription drug coverage.	You must pay all of the costs for these services up to the specific <u>deductible</u> amount before this <u>plan</u> begins to pay for these services.
What is the <u>out-of-</u> <u>pocket limit</u> for this <u>plan</u> ?	For Preferred <u>providers</u> : \$6,500 person / \$13,000 family For non-Preferred <u>providers</u> : \$15,000 person / \$30,000 family.	The <u>out-of-pocket limit</u> is the most you could pay in a year for covered services. If you have other family members in this <u>plan</u> , they have to meet their own <u>out-of-pocket limit</u> s until the overall family <u>out-of-pocket limit</u> has been met.
What is not included in the out-of-pocket limit?	Premiums, balance billing charges, and health care this plan doesn't cover.	Even though you pay these expenses, they don't count toward the out-of-pocket limit.
Will you pay less if you use a network provider?	Yes. See <a href="https://www.GeisingerHealthPlan.com">www.GeisingerHealthPlan.com</a> or call 1-866-379-4489 for a list of <a href="https://www.geisingerHealthPlan.com">network</a> providers.	This <u>plan</u> uses a <u>provider network</u> . You will pay less if you use a <u>provider in the plan</u> 's <u>network</u> . You will pay the most if you use an <u>out-of-network provider</u> , and you might receive a bill from a <u>provider for the difference between the provider's charge and what your <u>plan pays</u> (<u>balance billing</u>). Be aware, your <u>network provider might use an <u>out-of-network provider</u> for some services (such as lab work). Check with your <u>provider</u> before you get services.</u></u>
Do you need a referral to see a specialist?	No.	You can see the <u>specialist</u> you choose without a <u>referral</u> .

All <u>copayment</u> and <u>coinsurance</u> costs shown in this chart are after your <u>deductible</u> has been met, if a <u>deductible</u> applies.

Common		What You Will Pay		Limitations, Exceptions, & Other Important	
Medical Event	Services You May Need	P <b>referred</b> Provider (You will pay the least)	Non- <b>Preferred</b> Provider (You will pay the most)	Information	
If you visit a health care provider's office	Primary care visit to treat an injury or illness	\$30 <u>copayment</u> /visit <u>Deductible</u> does not apply.	40% <u>coinsurance</u>	None	
or clinic	<u>Specialist</u> visit	\$60 <u>copayment</u> /visit <u>Deductible</u> does not apply.	40% <u>coinsurance</u>	None	
	Preventive care/screening/immunization	No charge <u>Deductible</u> does not apply.	Not covered	Limited to 1 routine exam per year.  You may have to pay for services that are not preventive. Ask your <u>provider</u> if the services needed are preventive. Then check what your <u>plan</u> will pay for.	
If you have a test	<u>Diagnostic test (</u> x-ray, blood work)	20% coinsurance	40% coinsurance	Diagnostic: None Imaging: <u>Precertification/prior authorizatio</u> required.	
	Imaging (CT/PET scans, MRIs)	20% coinsurance	40% coinsurance	·	

Common Medical Event	Services You May Need	What You W	ill Pay	Limitations, Exceptions, & Other Important	
		Preferred Provider (You will pay the least)	Non-Preferred Provider (You will pay the most)	Information	
If you need drugs to treat your illness or condition More information about prescription drug coverage is available at www.GeisingerHealth Plan.com	Generic drugs (Tier 1-Preferred) (Tier 2 – Non-Preferred)	Retail: \$3 copayment/prescription Mail order: \$6 copayment/ prescription  Deductible does not apply.  Retail: \$20 copayment/ prescription Mail order: \$40 copayment/ prescription  Deductible does not apply.	Not covered	Covers up to a 34-day supply.  Mail order: Covers up to 102-day supply.	
	Preferred brand drugs (Tier 3)	Retail: \$50 <u>copayment</u> /prescription Mail order: \$100 <u>copayment</u> /prescription	Not covered		
	Non-preferred brand drugs (Tier 4)	Retail: \$85 <u>copayment</u> /prescription Mail Order: \$170 <u>copayment</u> /prescription	Not covered	Specialty drugs (Tier 5) have no mail order option.	
	Specialty drugs (Tier 5)	50% coinsurance up to \$6,500	Not covered	Tier 6 is limited to \$0 <u>copayment/</u> prescription. <u>Deductible</u> does not apply.	
If you have outpatient surgery	Facility fee (e.g., ambulatory surgery center)	20% <u>coinsurance</u>	40% <u>coinsurance</u>	Precertification/prior authorization may be required.	
	Physician/surgeon fees	20% <u>coinsurance</u>	40% <u>coinsurance</u>	Precertification/prior authorization may be required.	

Common	Services You May Need	What Yo	u Will Pay	Limitations, Exceptions, & Other Important	
Medical Event		Preferred Provider (You will pay the least)	Non-Preferred Provider (You will pay the most)	Information	
If you need immediate medical	Emergency room care	\$350 copayment/visit	\$350 copayment/visit	Emergency services: Copay waived if	
	Emergency medical transportation	\$150 <u>copayment</u> /ground \$500 <u>copayment</u> /air	\$150 <u>copayment</u> /ground \$500 <u>copayment</u> /air	admitted to the hospital. <u>Emergency medical transportation</u> : None <u>Urgent care</u> : None	
attention		<u>Deductible</u> does not apply.	<u>Deductible</u> does not apply.		
	<u>Urgent care</u>	Deductible does not apply.  Deductible does not apply.  Deductible does not apply.			
If you have a	Facility fee (e.g., hospital room)	20% <u>coinsurance</u>	40% coinsurance	Precertification/prior authorization_required.	
hospital stay		Precertification/prior authorization required.			
If you need mental health, behavioral health, or substance abuse services	Outpatient services	\$30 <u>copayment</u> <u>Deductible</u> does not apply.	40% coinsurance	Outpatient Services: None Inpatient Services: Precertification/ prior authorization required.	
	Inpatient services	20% <u>coinsurance</u>	40% <u>coinsurance</u>		
	Office visits	No charge <u>Deductible</u> does not apply.	40% coinsurance	Pregnancy office visits: None.	
If you are pregnant	Childhirth/dolivory	20% <u>coinsurance</u>	40% <u>coinsurance</u>	Cost sharing does not apply for preventive services. Maternity care may include tests and services as described elsewhere in the SBC (i.e., ultrasound). Depending on the type of services, a copayment, coinsurance or deductible may apply.	
	Childbirth/delivery facility services	20% coinsurance	40% <u>coinsurance</u>	Inpatient professional and facility services; <a href="mailto:procentification/prior">Precertification/prior authorization</a> required.	

Common		What You Will Pay		Limitations, Exceptions, & Other Important	
Medical Event	Services You May Need	Preferred Provider (You will pay the least)	Non-Preferred Provider (You will pay the most)	Information	
	Home health care	No charge Deductible does not apply.	40% <u>coinsurance</u>	Limited to 60 visits/Member/benefit period.	
If you need help recovering or have other special health	Rehabilitation services	\$60 <u>copayment</u> /visit <u>Deductible</u> does not apply.	40% <u>coinsurance</u>	None	
needs	Habilitation services	\$60 <u>copayment</u> /visit <u>Deductible</u> does not apply.	40% <u>coinsurance</u>		
	Skilled nursing care	20% <u>coinsurance</u>	40% <u>coinsurance</u>	120 days/benefit period/person.	
	<u>Durable medical equipment</u>	20% <u>coinsurance</u>	Not covered	None	
	Hospice services	Residential: \$60 copayment/visit Facility: \$100 copayment/day  Deductible does not apply.	40% <u>coinsurance</u>	None	
If your child needs dental or eye care	Children's eye exam	\$60 <u>copayment</u> /visit <u>Deductible</u> does not apply.	Not covered	Limited to 1 exam/benefit period/up to age 19.	
	Children's glasses	50% <u>coinsurance</u> <u>Deductible</u> does not apply.	50% <u>coinsurance</u> <u>Deductible</u> does not apply.	Up to age 19 only. 1 frame every 12 months.	
	Children's dental check-up	No charge Deductible does not apply.	Not covered	1 exam per 6 months up to age 19.	

**Excluded Services & Other Covered Services:** 

Services Your Plan Generally Does NOT Cover (Check your policy or plan document for more information and a list of any other excluded services.)

Abortion (except in cases of rape, incest, or where medically necessary to avert the death of the mother)
 Acupuncture
 Bariatric Surgery
 Cosmetic Surgery
 Dental Care (Adult)
 Hearing Aids
 Long-Term Care
 Non-Emergency Care When Traveling Outside the U.S.
 Weight Loss Programs

Other Covered Services (Limitations may apply to these services. This isn't a complete list. Please see your plan document.)

Chiropractic Care
 Infertility Treatment

Your Rights to Continue Coverage: There are agencies that can help if you want to continue your coverage after it ends. The contact information for those agencies is: Pennsylvania Insurance Department at 1-877-881-6388 or <a href="www.insurance.pa.gov/Consumers">www.insurance.pa.gov/Consumers</a>, or HealthCare.gov at <a href="www.healthcare.gov">www.healthcare.gov</a> or 1-800-318-2596. Other coverage options may be available to you too, including buying individual insurance coverage through the Health Insurance <a href="Marketplace">Marketplace</a>, visit <a href="www.HealthCare.gov">www.HealthCare.gov</a> or call 1-800-318-2596.

Your Grievance and Appeals Rights: There are agencies that can help you if you have a complaint against your plan for a denial of a <u>claim</u>. This complaint is called a <u>grievance</u> or <u>appeal</u>. For more information about your rights, look at the explanation of benefits you will receive for that medical <u>claim</u>. Your <u>plan</u> documents also provide complete information to submit a <u>claim</u>, <u>appeal</u>, or a <u>grievance</u> for any reason to your <u>plan</u>. For more information about your rights, this notice, or assistance, contact: the Pennsylvania Insurance Department at 1-877-881-6388 or <u>www.insurance.pa.gov/Consumers</u>.

#### Does this plan provide Minimum Essential Coverage? Yes

If you don't have Minimum Essential Coverage for a month, you'll have to make a payment when you file your tax return unless you qualify for an exemption from the requirement that you have health coverage for that month.

#### Does this plan meet Minimum Value Standards? Yes.

If your <u>plan</u> doesn't meet the <u>Minimum Value Standard</u>, you may be eligible for a <u>premium tax credit</u> to help you pay for a <u>plan</u> through the <u>Marketplace</u>.

### Language Access Services:

To access our Language helpline, please call 1-800-447-4000.

-----To see examples of how this plan might cover costs for a sample medical situation, see the next section.-------

## **About these Coverage Examples:**

Peg is Having a Baby



This is not a cost estimator. Treatments shown are just examples of how this <u>plan</u> might cover medical care. Your actual costs will be different depending on the actual care you receive, the prices your <u>providers</u> charge, and many other factors. Focus on the <u>cost sharing</u> amounts (<u>deductibles</u>, <u>copayments</u> and <u>coinsurance</u>) and <u>excluded services</u> under the <u>plan</u>. Use this information to compare the portion of costs you might pay under different health <u>plan</u>s. Please note these coverage examples are based on self-only coverage.

Managing Joe's type 2 Diabetes

(9 months of in-network pre-natal ca hospital delivery)	re and a	(a year of routine in-network care of a well- controlled condition)		(in-network emergency room visit and follow up care)	
■ The <u>plan's</u> overall <u>deductible</u>	\$3,500	■ The <u>plan's</u> overall <u>deductible</u>	\$3,500	■ The <u>plan's</u> overall <u>deductible</u>	\$3,500
Specialist copayment	<b>\$6</b> 0	Specialist copayment	\$ <b>6</b> 0	Specialist copayment	<b>\$6</b> 0
Hospital (facility) coinsurance	<b>2</b> 0%	Hospital (facility) coinsurance	<b>2</b> 0%	■ Hospital (facility) <u>coinsurance</u>	<b>2</b> 0%
Other <u>coinsurance</u>	20%	Other <u>coinsurance</u>	20%	Other <u>coinsurance</u>	20%
This EXAMPLE event includes service Specialist office visits (prenatal care) Childbirth/Delivery Professional Services Childbirth/Delivery Facility Services Diagnostic tests (ultrasounds and blood of Specialist visit (anesthesia)		This EXAMPLE event includes services Primary care physician office visits (includisease education) Diagnostic tests (blood work) Prescription drugs Durable medical equipment (glucose m	uding	This EXAMPLE event includes services I Emergency room care (including medical supplies) Diagnostic test (x-ray) Durable medical equipment (crutches) Rehabilitation services (physical therapy)	
Total Example Cost	\$12,800	Total Example Cost	\$7,400	Total Example Cost	\$1,900
In this example, Peg would pay:		In this example, Joe would pay:		In this example, Mia would pay:	
Cost Sharing		Cost Sharing		Cost Sharing	
Deductibles	\$3,500	Deductibles	\$500	Deductibles	\$1,100
Copayments	\$10	Copayments	\$600	Copayments	\$300
Coinsurance	\$1,800	Coinsurance	\$0	Coinsurance	\$0
What isn't covered		What isn't covered		What isn't covered	
Limits or exclusions	\$10	Limits or exclusions	\$60	Limits or exclusions	\$0
The total Peg would pay is	\$5,320	The total Joe would pay is	\$1,160	The total Mia would pay is	\$1,400

The plan would be responsible for the other costs of these EXAMPLE covered services.

Mia's Simple Fracture

# Discrimination is against the law

Geisinger Health Plan, Geisinger Quality Options, Inc., and Geisinger Indemnity Insurance Company (the "Health Plan") comply with applicable federal civil rights laws and do not discriminate on the basis of race, color, national origin, age, disability, sex, gender identity, or sexual orientation. The Health Plan does not exclude people or treat them differently because of race, color, national origin, age, disability, sex, gender identity, or sexual orientation.

The Health Plan:

- Provides free aids and services to people with disabilities to communicate effectively with us, such as:
  - Qualified sign language interpreters
  - Written information in other formats (large print, audio, accessible electronic formats, other formats)
- Provides free language services to people whose primary language is not English, such as:
  - Qualified interpreters
  - Information written in other languages

If you need these services, call the Health Plan at 800-447-4000 or TTY: 711.

If you believe that the Health Plan has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, sex, gender identity, or sexual orientation, you can file a grievance with:

Civil Rights Grievance Coordinator Geisinger Health Plan Appeals Department 100 North Academy Avenue, Danville, PA 17822-3220

Phone: 866-577-7733, TTY: 711 Fax: 570-271-7225

GHPCivilRights@thehealthplan.com

You can file a grievance in person or by mail, fax, or email. If you need help filing a grievance, the Civil Rights Grievance Coordinator is available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights electronically through the Office for Civil Rights Complaint Portal, available at https://ocrportal.hhs.gov/ocr/portal/lobby.jsf, or by mail or phone at:

U.S. Department of Health and Human Services 200 Independence Avenue SW., Room 509F HHH Building, Washington, DC 20201 Phone: 800-368-1019, 800-537-7697 (TDD)

Complaint forms are available at http://www.hhs.gov/ocr/office/file/index.html.

ATTENTION: If you speak a language other than English, language assistance services, free of charge, are available to you. Call 800-447-4000 or TTY: 711.

ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 800-447-4000 (TTY: 711).

注意:如果您使用繁體中文,您可以免費獲得語言援助服務。請致電 800-447-4000(TTY:711)。

CHÚ Ý: Nếu ban nói Tiếng Việt, có các dịch vu hỗ trơ ngôn ngữ miễn phí dành cho ban. Goi số 800-447-4000 (TTY: 711).

ВНИМАНИЕ: Если вы говорите на русском языке, то вам доступны бесплатные услуги перевода. Звоните 800-447-4000 (телетайп: 711).

ACHTUNG: Wenn Sie Deutsch sprechen, stehen Ihnen kostenlos sprachliche Hilfsdienstleistungen zur Verfügung. Rufnummer: 800-447-4000 (TTY: 711).

주의: 한국어를 사용하시는 경우, 언어 지원 서비스를 무료로 이용하실 수 있습니다. 800-447-4000 (TTY: 711) 번으로 전화해 주십시오.

ATTENZIONE: In caso la lingua parlata sia l'italiano, sono disponibili servizi di assistenza linguistica gratuiti. Chiamare il numero 800-447-4000 (TTY: 711).

ملحوظة: إذا كنت تتحدث اذكر اللغة، فإن خدمات المساعدة اللغوية تتوافر لك بالمجان. اتصل برقم 4000-447-800 (رقم هاتف الصم والبكم: 711.

ATTENTION: Si vous parlez français, des services d'aide linguistique vous sont proposés gratuitement. Appelez le 800-447-4000 (ATS: 711).

ACHTUNG: Wenn Sie Deutsch sprechen, stehen Ihnen kostenlos sprachliche Hilfsdienstleistungen zur Verfügung, Rufnummer: 800-447-4000 (TTY: 711).

સુચના: જો તમે ગુજરાતી બોલતા હો, તો નિ:શુલ્ક ભાષા સહાય સેવાઓ તમારા માટે ઉપલબ્ધ છે. ફોન કરો 800-447-4000 (TTY: 711).

UWAGA: Jeżeli mówisz po polsku, możesz skorzystać z bezpłatnej pomocy językowej. Zadzwoń pod numer 800-447-4000 (TTY: 711).

ATANSYON: Si w pale Kreyòl Ayisyen, gen sèvis èd pou lang ki disponib gratis pou ou. Rele 800-447-4000 (TTY: 711).

ប្រយ័ត្ន៖ បើសិនជាអ្នកនិយាយ ភាសាខ្មែរ សេវាជំនួយផ្នែកភាសា ដោយមិនគិតឈ្លួល គឺអាចមានសំរាប់បំរើអ្នក។ ចូរ ទូរស័ព្ទ 800-447-4000 (TTY: 71)។

ATENÇÃO: Se fala português, encontram-se disponíveis serviços linguísticos, grátis. Lique para 800-447-4000 (TTY: 711).