Managing you and your loved one’s health can be confusing.

myGeisinger is here to help!

Hi, my name is MyG. I’m here to help you understand managing your loved one’s health. Let’s get started!
If you are a caregiver of a child or adult patient, you can use myGeisinger to access information about their care at your convenience, communicate with their care team, manage prescriptions and more!

How do I get access to my loved one’s health records?

Choose an option

- I want access to my child’s account
- I want access to an adult’s account
To request access to your child(ren)'s medical records, you must:

- Be the birth parent OR legal guardian of a child under 18 years old
- Have access to your own MyGeisinger account (if you don’t have one, one will be created for you)
- Complete and return the appropriate parental authorization form

How old is your child?

- Complete the “Under 14 Proxy Form” online via MyGeisinger or by print/mail.
- Complete the “14-17 Proxy Form.” Print, obtain child’s signature and mail.
- Complete the “Caregiver Form.” Print, obtain adult child’s signature and mail.

In order to not lose access to your child’s records as they turn 14 or 18, be sure to submit the appropriate form prior to their birthday!
How do I get access to my adult loved one’s health records?

To request access to your adult loved one’s medical records, you must:

- Obtain the patient’s written approval (via form) OR provide Power of Attorney documentation
- Have access to your own MyGeisinger account (if you don’t have one, one will be created for you)
- Complete and return the appropriate authorization form

Are you a Power of Attorney (POW)?

Yes

Send/mail POW documentation with completed “Power of Attorney” form.

No

Complete the “Caregiver Form.” Print, obtain patient’s signature and mail.

Power of Attorney documentation must be provided and put into patient’s medical record for POW access.

Click here to access forms!
Any Questions? Call 570-271-7292!