

**Do you have questions about your medications?**

**Do you need help remembering when to take them or why they were prescribed?**

At Geisinger, we provide many ways to help you manage medications — your own or a loved one's — whether you are at home or on the go!



If you have questions or need help with your medications, here are some of the tools available to you:

**myGeisinger**

**Geisinger Rx  
(iRefill)**

**Medications  
via Mail**

### **myGeisinger**

- If your prescription is about to expire or has expired, use myGeisinger to renew that medication and update your preferred pharmacy.
- If you don't understand how to take your medications, ask your provider a question using the *Message My Doctor's Office* feature!
- Family access allows you to view a loved one's record, including a list of previously prescribed medications.

### **Geisinger Rx (iRefill)**

- The Geisinger Rx mobile app helps you manage your medications from your smart device.
- Order your prescription directly from your mobile phone to a Geisinger CareSite Pharmacy.
- Get confirmation from the pharmacy on your prescription order!
- Find a pharmacy's business hours and contact information, and even get directions to the pharmacy.

### **CareSite mail-order pharmacy for Geisinger Health Plan members**

- Medication management is easier than ever for Geisinger Health Plan (GHP) members with Geisinger's option to receive eligible three-month supply medications through the mail. This is a low-cost and time-saving method to get your prescriptions filled and mailed to your door.



- Make sure you request a three-month supply prescription from your provider to use Geisinger's mail-order pharmacy service.
- Members can enroll by phone or online. [Click here](#) for available retail locations and more information about CareSite Pharmacy and how they can serve you and your healthcare needs!
  - Contact the mail order team at 844-878-5562, Monday through Friday, from 6:30 a.m. to 5 p.m.
- Not all GHP members are eligible for the CareSite mail-order service:
  - Members must have prescription drug coverage with GHP.
  - Geisinger Health Plan Family members are not eligible.

Geisinger is focused on keeping you healthy. If you need help paying for your necessary medications, let us know. [We can help!](#)