GeisingerConnect and Browser Settings

What's new?

Browser security continues to become more stringent and settings must be updated.

Impacts to Users:

- 1. If you have trouble viewing certain images in the EMRlink tab, it may be due to a **pop-up blocker**; updating a few browser settings only takes a few steps.
- 2. If you are a credentialed provider using the Firefox browser and have trouble opening the Epic Production-OS icon under Clinical Apps, updating your browser's **pop-up blocker and 'Add-ons' or 'Plug-ins'** only takes a few steps.
- 3. All Users: Confirm that your GeisingerConnect Shortcut/Bookmark/Favorite is set at the correct url for GeisingerConnect: <u>https://geisingerconnect.geisinger.org</u>.

What You Need to Do:

1. Update your Pop-up Blocker Settings

Internet Explorer – Pop-up Blocker Select Tools/Pop-up Blocker, then the Privacy tab/Pop-up Blocker/Settings:





GeisingerConnect and Browser Settings

1. Update your Pop-up Blocker Settings (cont.)



Internet Explorer- Pop-up Blocker (cont.)

Add *.geisinger.org as 'Address of website to allow,' click 'Add,' then 'Close' Note: Please close all instances (including tabs) of your browser and open a fresh instance once finished.





Firefox – Pop-up Blocker





GeisingerConnect and Browser Settings

1. Update your Pop-up Blocker Settings (cont.)



Firefox- Pop-up Blocker (cont.)

Add *.geisinger.org as 'Address of website,' click 'Allow,' then 'Close' Note: Please close all instances (including tabs) of your browser and open a fresh instance once finished.

Allowed Sites - Pop-ups You can specify which websites are allo	ed Sites - Pop-ups					
the exact address of the site you want t	to allow and then click Allow.					
Address of website:						
".geisinger.org						
	Allow					
Site	Status					
*.geisinger.org	Allow					
Remove Site Remove All Sites	Close					

2. 'Clinical Apps' users only - Allow 'Citrix' Add-on

Internet Explorer – Enable 'Citrix' Add-on Select icon for Settings/Manage add-ons



GeisingerConnect and Browser Settings

2. 'Clinical Apps' users only – Allow 'Citrix' Add-on (cont.)

Internet Explorer – Enable 'Citrix' Add-on (cont.)

Select Toolbars and Extensions, look for and click 'Citrix Systems, Inc.', click 'Enable' (button will change to 'Disable'), click 'Close'

Note: Please close all instances (including tabs) of your browser and open a fresh instance once finished.

Manage Add-ons							
View and manage your Intern	et Explorer add-ons						
Add on Tymer	Name	Publisher	Status	Architecture	Load time	Navigation	A
© Toolbars and Extensions → Search Providers	Adobe Systems Incorporated	Adobe Systems Incorpor	Enabled	32-bit and			
Accelerators	CovDAtcinterceptorBHO Class	Citrix Systems, Inc.	Disabled	32-bit	(0.00 s)	(0.02 s)	=
Spelling Correction	Microsoft Corporation Microsoft Silverlight Groove GFS Browser Helper Office Document Cache Handler Groove Folder Synchronization	Microsoft Corporation Microsoft Corporation Microsoft Corporation Microsoft Corporation	Enabled Disabled Enabled Disabled	32-bit and 32-bit and 32-bit and 32-bit and	0.03 s	0.00 s	
Show: Currently loaded add-ons	Not Available Send to OneNote OneNote Linked Notes Oracle America, Inc.	Not Available Not Available	Enabled Enabled	32-bit and 32-bit and			
CtxVDAIEInterceptorBHO Cla Citrix Systems, Inc.	SS						
Version: 1.0.0.1 File date: Monday, Noven More information	nber 18, 2013, 3:36 PM	Type: Sear <u>c</u> h for this add-	Browser Hel on via default	per Object search provider			
						- C	Enable
<u>Find more toolbars and extensions</u> Lear <u>n</u> more about toolbars and exten	sions						Close

V Firefox – Allow '

Firefox – Allow 'Citrix' Add-on

Select icon for Menu/Add-ons, then check Plugins, and look for all items with 'Citrix' in the name:

R z Gazala					
)nnect	Cut Copy Parte 100% + Sove Parte New Window New Private Save Page				
nt Care."	Print History Full Screen	Eile Edit View History Bookmarks Tools Help GesingerConnect X & Add-ons Manager	× +		
	P C C C C C C C C C C C C C C C C C C C	S sboutaddons		C Google	2 ⁻ Ω ⊡ ♦ ₩ =
	So Developer	Get Add-ons Adobe	Acrobat 11.0.9.29		Ask to Activate
: sers! Please review an okmark for	 Sign in to Sync Customize U 	Extensions Citrix I	CA Client 13.1.0.89 iver Plugin (Win32) <u>Mare</u>		Ask to Activate •
nger.org racy Statement 2 = 800-275-6401		Plugins Cerric Ceric Cerric Cerric Cerric Cerric Cerric Cerric Cerric Cerric Ce	PHine Plug-in 6.5.0.668 te Plug-in Mozilla Plug-in (Win32) Ma e Update 1.3.24.15 idate Mare		Ask to Activate

GeisingerConnect and Browser Settings

2. 'Clinical Apps' users only - Allow 'Citrix' Add-on (cont.)

Firefox - Allow 'Citrix' Add-on (cont.)

Select 'Always Activate' from the Drop Down for **ALL Citrix items**: Note: Please close all instances (including tabs) of your browser and open a fresh instance once finished.



0

Google Chrome – Geisinger does NOT recommend the use of Google Chrome for GeisingerConnect. If you are alerted that a Plug-in was blocked: Note 'Plug-in blocked' alert, click on alert:

🖻 Citrix XenApp - Applicati	ions - Google Chrome					
🔒 https://gcctx.geisir	nger.org/Citrix/Clini	cal_Apps/site/defa	ult.aspx			😥 Plug-in blocked
Search	P Logged	on as: pp73504	_	_	🔅 Settings Log	
Main						Select view: 💌
2010	Respiratory	Groupwise 8 Email	GroupWise Instant Messenger	jE 9 Para	Job Search	Kronos
Kronos Employee Self Service	Eawson Self Service	Lawson with Shopping	Outlook WebAccess	Password change	Epic Production-OS ☆	Epic shadow-Os

GeisingerConnect and Browser Settings

2. 'Clinical Apps' users only – Allow 'Citrix' Add-on (cont.)



for GeisingerConnect. If you are alerted that a Plug-in was blocked: Select 'Always allow plug-ins on <URL>,' (in the case below, the url is <gcctx.geisinger.org>), and click Done.

Note: Please close all instances (including tabs) of your browser and open a fresh instance once finished.

😇 Citrix XenApp - Applicati	ons - Google Chrome					
🔒 https://gcctx.geisir	nger.org/Citrix/Clini	cal_Apps/site/defa	ult.aspx			€ <mark>×</mark>
Search	P Lorgert	00.00000004			Plug-ins were blocked on th	is page. <u>Learn more</u>
	Logged	un as: pp/5504	_	_	Always allow plug-ins	on gcctx.geisinger.org
					Continue blocking plu	ıg-ins
Main					Run all plug-ins this time	
		۲	N	Ø	Manage plug-in blocking	Done
2010	Respiratory	Groupwise 8 Email	GroupWise Instant Messenger	IE 9 Para	Job Search	Kronos
Ø	Ø	Ø	Q	Ø	Epic	Epic
Kronos Employee Self Service	Lawson Self Service	Lawson with Shopping	Outlook WebAccess	Password change for eDir Jawson GOAJ	Production-OS	Shadow-OS

3. All Users: Update your desktop Shortcut

Desktop Shortcut, Windows OS

Right Click on the GeisingerConnect shortcut and select 'Properties', paste <u>https://geisingerconnect.geisinger.org</u> into the 'URL:' field then click OK:

21 II.			geisingerconnect.geisinger.org Properties General Web Document Security Details Previous Versions actionageneerd existinger on
ejelsin nacite	Open Print Restore previous versions		URL: http://geisingerconnect.geisinger.org/ Shortcut key: None Visits: Unknown
Las.	Send to Cut Copy	,	ghange lcon
2	Create shortcut Delete Rename		
	Properties		OK Cancel Apply



GeisingerConnect and Browser Settings

3. All Users: Update your browser 'Bookmark' or 'Favorite'

Internet Explorer - Favorites

Right Click on the GeisingerConnect Favorite and select 'Properties', paste <u>https://geisingerconnect.geisinger.org</u> into the 'URL:' field then click OK:

		2	GeisingerCon	nnect Properties	x
it View Favorites Tools Help	b .		General Web [Document Security Details Previous Ve	rsions
ites definition of the second	€ Gal @ HDu (eising Geising	gerConnect	
Organize Favorites Favorites Bar Geisinger Health Syst	► tem		<u>U</u> RL:	https://geisingerconnect.geisinger.org	И
Interqual Bookview F Microsoft Websites MSN Websites	Portal		Visits:	Unknown	
Quality Compass Websites for United 5 Windows Live MSDN Support	States			Change	lcon
Geisinger Connect Ope Print Rest Sene Cut Cop Crea G Dele G Rest	m t tore previous versions t to y t te shortcut te ame				
Prop	perties			OK Cancel	Apply



Firefox - Bookmark

Right Click on the GeisingerConnect Bookmark and select 'Properties', paste <u>https://geisingerconnect.geisinger.org</u> into the 'Location:' field then click 'Save:'

					•		
⊽ C" 🔡 - G	oogle P s	<u>e</u> +	ŧ	=			
	View Bookmarks Sidebar Show All Bookmarks Ctrl+Shift+8			î			
	Subscribe to This Page					Droportion for "	GaisingayConnact"
ngerConnec	Bookmarks Toolbar Unsorted Bookmarks	:				Properties for	
rtner in Patient Care."	Recently Bookmarked	•	Geisi n	.C		<u>N</u> ame:	GeisingerConnect
	Recent Tags	1	Abou	Oper Oper	n in a Ne <u>w</u> Tab	Location:	https://aeisingerconnect.geisinger.org
	Mozilla Firefox	* 🍹	Custo	Oper	n in a <u>N</u> ew Window		
	Show All Bookmarks Ctrl + Shift + B	:	Help Gattin	Cut	,	Lags:	separate tags with commas
rs			2000	Dela		<u>K</u> eyword:	
ide letter			Jpen	Prop	erties	Description:	
assword?							
nect Update							
ngerConnect Users! Please	e review and					📃 Load this	hookmark in the sidehar
ut/Favorites/Bookmark for tect!						E coda d <u>i</u> ty	
erconnect gersinger.org							Save Cancel
Conditions Privacy Statement	L						