

We want your opinion!

Take a moment to give your feedback in this year’s annual [Provider Satisfaction Survey](#).

GHP would like to thank those physicians and office personnel who participated in the 2018 Provider Satisfaction Survey. Your concerns and recommendations have been heard. Because of your feedback, GHP has made investments to improve the claims payment process and NaviNet.net functionality. We are committed to improving how we do business so you can focus on the heart of your business: caring for your patients.

Your feedback remains an integral part of our planning and the path we take into the future. Visit GHP on NaviNet and [click the survey link](#) to let us know how we can better serve you.

Referral reminder

Applies to: All providers Plan(s): All plans

Most of your GHP patients can arrange specialty care services without a referral from their primary care physician (PCP). GHP Family (Medicaid) is the only GHP plan that requires referrals to specialists. *

*Referral requirements for self-funded TPA plans are subject to change and may vary by plan.

The monthly Provider Update is published by Geisinger Health Plan and serves as an informational resource for the provider network. This update and more resources are available on NaviNet.

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Geisinger Health Plan (GHP) may refer collectively to Geisinger Health Plan, Geisinger Quality Options, Inc., and Geisinger Indemnity Insurance Company, unless otherwise noted.

HPM50 GHP MPU July 2019



GHP Family encounter data reminder

Applies to: All providers Plan(s): GHP Family

Encounter data are necessary to characterize the context and purpose of each item and service provided to a Medical Assistance (MA) enrollee by any healthcare service provider. Encounter data are used by both Medicaid and contracted Managed Care Organizations to understand program costs, evaluate program quality and identify service utilization patterns. Encounter data are often referred to as claims data even when no claim for payment may actually be made.

Remember to submit claims and/or encounter data whenever you see your GHP Family patients, regardless of whether any member cost-sharing is due or if any additional or secondary payment is expected from Medicaid. Be sure to include third party liability (TPL) information when applicable. If you have claims questions that cannot be resolved through NaviNet or Instamed, call our customer care team at 800-447-4000.

Each service location must be registered with DHS to see GHP Family and GHP Kids patients

Applies to: All providers Plan(s): GHP Family and GHP Kids

As of July 1, 2019, the Pennsylvania Department of Human Services (DHS) has fully implemented Affordable Care Act (ACA) provisions that will affect your claims for Medical Assistance (MA) and/or Children's Health Insurance Program (CHIP) enrollees. All facilities, offices, individual providers and other practitioners who render, order, refer or prescribe items or services to MA and/or CHIP enrollees need to be enrolled with DHS with a valid PROMISE ID for each practice location.

As of July 1, 2019, all providers who care for GHP Family (MA) and/or GHP Kids (CHIP) patients must have a valid service-location specific PROMISE™ ID registered with DHS for claims to pay.

If you have not already done so, complete your enrollment today!

Visit the DHS enrollment page at <https://provider.enrollment.dpw.state.pa.us/> to enroll.

Visit GHP on NaviNet to read the recent Operations Bulletins regarding this change for GHP Family and GHP Kids providers:

- [Ops Bulletin about enrollment for GHP Family](#)
- [Ops Bulletin about enrollment for GHP Kids](#)

GHP Family formulary update

Applies to: Prescribing providers Plan(s): GHP Family

Effective September 1, 2019 Prevacid Solutabs and Protonix Packets will require prior authorization for new starts only. Nexium Packets and Prilosec Suspension will remain on the formulary with no prior authorization required.

Important specialty medication notification for your PEBTF Custom HMO patients

Applies to: All providers Plan(s): PEBTF Custom HMO

The specialty oncology, neutropenia and anemia medications, listed below, are only covered through CVS/specialty™, the Pennsylvania Employees Benefit Trust Fund's (PEBTF) specialty pharmacy, as of May 1st 2019:

ONCOLOGY-INJECTABLE

- BAVENCIO*‡
- BELEODAQ*‡
- BENDAMUSTINE HYDROCHLORIDE ‡
- BENDEKA*‡
- BLINCYTO*‡
- CYRAMZA*‡
- DARZALEX*‡
- ELZONRIS*‡
- EMLICITI*‡
- EVOMELA*‡
- IMFINZI*‡
- KEYTRUDA*‡
- KHAPZORY*‡
- KYPROLIS*‡
- LUMOXITI*‡
- LEVOLEUCOVORIN‡
- OPDIVO*‡
- PORTRAZZA*‡
- POTELIGEO*‡
- RITUXAN HYCELA*‡
- romidepsin (ISTODAX)*‡
- SYLVANT*‡
- TECENTRIQ*‡
- temsirolimus (TORISEL)‡
- TEPADINA‡

- THYROGEN*
- XGEVA
- YONDELIS*‡
- zoledronic acid (ZOMETA) ‡

ANEMIA

- ARANESP
- EPOGEN
- PROCRIT
- RETACRIT

NEUTROPENIA

- FULPHILA
- GRANIX
- LEUKINE‡
- NEULASTA
- NEUPOGEN
- NIVESTYM
- UDENYCA
- ZARXIO

The PEBTF has re-evaluated the clinical implications of this carve-out and has decided that this drug can be covered under the medical benefits. This will minimize disruption in care and allow you to buy and bill this medication to ensure availability and timeliness of treatment. Any and all prior authorization/medical policy requirements will apply.

If you have any questions regarding the member's medical benefit plan, contact a provider service advocate at 844-863-8650 from Monday through Friday, 7 a.m. – 7 p.m., and Saturday 8 a.m. – 2 p.m.

If you require any drug on this specialty listing, it must be acquired through CVS. This listing is updated quarterly by CVS and is posted to the [PEBTF website](#). Be sure to check for updates to this listing.

Contact CVS/specialty™ Customer Care toll-free at 800-308-4017 from 6:30 a.m. to 8 p.m. (CT) Monday through Friday. They will be able to assist you with starting your specialty medication service(s).



This fall, a new hospital is coming to Schuylkill County and SLUHN employees will have access to Geisinger providers

Applies to: Geisinger, St. Luke's and Schuylkill Co. providers Plan(s): St. Luke's University Health Network employee plan

St. Luke's University Health Network (SLUHN) and GHP administer medical and prescription drug benefits for SLUHN employees and their dependents. Listed below are the points you should know about the new hospital and SLUHN employee access to Geisinger providers:

- St Luke's University Health Network (SLUHN) and Geisinger are teaming up to build a new acute care hospital in Orwigsburg, Schuylkill County. The hospital is expected to open in October/November of 2019.
- Both Geisinger and St Luke's physicians will staff the hospital.
- St Luke's is recruiting and hiring for positions in pharmacy, laboratory, nursing, PT/OT/speech, dietary, registration, maintenance/housekeeping, and security. This means these employees will be offered St Luke's employee benefits.
- Currently, the SLUHN medical benefit plan includes primary care providers (PCPs) that are within the St Luke's Care Network (SLCN). For specialty care, SLCN and an additional group of select specialist physicians are considered in-network for the plan.
- SLUHN medical plan members must use a St Luke's facility for all inpatient and outpatient hospital services, all laboratory services and all surgical services in order to have these services covered.
- If certain facility services aren't available or accessible at a St Luke's facility, SLUHN members must submit an out-of-network request for approval and coverage under the employee plan.
 - To initiate an out-of-network request, members or providers can call 866-580-3531. The request will be reviewed by GHP's medical management team.
- Beginning Aug., 2019, all Geisinger PCPs and specialists will be considered in-network for SLUHN employee plan members. The primary purpose of this expansion is to serve SLUHN employees who will be hired to work at the Geisinger St Luke's Hospital in Orwigsburg.
- Geisinger providers who refer SLUHN employees or their family members for facility services at non-St Luke's facilities will need to follow the out-of-network exception process.
- If you have questions about the administration of the SLUHN employee plan, contact GHP's customer care line for SLUHN employees at 866-580-3531.



Coding corner

Understanding socioeconomic and psychosocial code categories

It is important to understand the socioeconomic background of our members/patients, to get the full picture of their health. There are many factors that may influence a person's health, such as transportation and getting to appointments, food, housing, violence, education, social support, or employment. Any one of these components could play a substantial role in health outcomes. Many of these conditions that identify potential health hazards can be captured by using an ICD-10-CM code:

ICD-10-CM Code	Code Description (examples)
Z55 – Problems related to education and literacy	Illiteracy, schooling unavailable, failed school examinations, underachievement in a school, educational maladjustment and discord with teachers and classmates.
Z56 – Problems related to employment and unemployment	Unemployment, change of job, threat of job loss, stressful work schedule, discord with boss and workmates, uncongenial work environment, other physical and mental strain related to work, sexual harassment on the job, and military deployment status
Z57 – Occupational exposure to risk factors	Occupational exposure to noise, radiation, dust, environmental tobacco smoke, toxic agents in agriculture, toxic agents in other industries, extreme temperature, and exposure to vibration.
Z59 – Problems related to housing and economic circumstances	Homelessness, inadequate housing, discord with neighbors, lodgers and landlord, problems related to living in residential institutions, lack of adequate food and safe drinking water, extreme poverty, low income, insufficient social insurance and welfare support.
Z60 – Problems related to social environment	Adjustment to life-cycle transitions, living alone, acculturation difficulty, social exclusion and rejection, target of adverse discrimination and persecution.
Z62 – Problems related to upbringing	Inadequate parental supervision and control, parental overprotection, upbringing away from parents, child in welfare custody, institutional upbringing, hostility towards and scapegoating of child, inappropriate excessive parental pressure, personal history of abuse in childhood, personal history of neglect in childhood, parent-child conflict, sibling rivalry.
Z63 – Other problems related to primary support group, including family circumstances	Absence of family member, disappearance and death of family member, disruption of family by separation and divorce, dependent relative needing care at home, stressful life events affecting family and household, stress on family due to return of family member from military deployment, alcoholism and drug addiction in family.
Z64 – Problems related to certain psychosocial circumstances	Unwanted pregnancy, multiparity, and discord with counselors.
Z65 – Problems related to other psychosocial circumstances	Conviction in civil and criminal proceedings without imprisonment, imprisonment and other incarceration, release from prison, other legal circumstances, victim of crime and terrorism, and exposure to disaster, war and other hostilities.

*These codes require extra digits for specificity.

*Descriptions are not all-inclusive.

Disclaimer: Coding is not always black and white; therefore, certain criteria and/or guidelines on this document may be subject to change depending on medical record documentation and/or professional coding discretion. All information on HCCs can be found at [cms.gov](https://www.cms.gov) and within the AMA Coding Guidelines.

Formulary and policy updates

Visit Geisinger Health Plan on NaviNet.net today to view new, revised and recently reviewed medical and pharmaceutical policies, as well as the latest clinical guidelines, formulary changes and drug recalls. Updates may affect prior authorization. The most current prior authorization list is also available on NaviNet.net. Clinical guidelines, formulary and medical policy information are also available in the “For Providers” section at GeisingerHealthPlan.com. Printed copies are available upon request.

Medical policy update

GHP uses medical policies as guidelines for coverage decisions made within the insured individuals written benefit documents. Coverage may vary by line of business. Providers and members are encouraged to verify benefit questions regarding eligibility before applying the terms of the policy. [Click here for updates](#). The new and revised medical policies listed below go into effect Aug. 15, 2019:

- MP004 Biofeedback – REVISED – added indications
- MP017 Ambulance Transport – REVISED – updated language for joint response
- MP065 Obesity Surgery – REVISED – edited indications and exclusions
- MP136 Alternative Medicine Therapies – REVISED – added exclusion
- MP140 Automatic Implanted Defibrillator/CRT-D with Attachment – REVISED – edited indications for ICD/CRT
- MP141 Biventricular Pacemaker – REVISED – expanded coverage
- MP256 Transoral Incisionless Fundoplication – REVISED – adopted coverage
- MP306 Tumor Treatment Fields – REVISED – edited indication
- MP314 Molecular Testing - General Guidelines – REVISED – added policy titles
- MP321 Gene Expression Profiling for Cutaneous Melanoma – REVISED – expand commercial and medicare coverage

The following policies have been reviewed with no change to the policy section. Additional references or background information was added to support the current policy.

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| • MP003 Ocular Photodynamic Therapy | • MP144 Vitamin B12 Injection Therapy |
| • MP045 Chest Percussion Vest | • MP152 Low Level Laser Therapy |
| • MP074 Interactive Metronome Training | • MP174 Exhaled Nitric Oxide for Asthma Management |
| • MP084 Stereotactic Radiosurgery | • MP203 Radiofrequency Ablation Therapy for Barrett's Esophagus |
| • MP089 Evaluation of Breast Ductal Lavage | • MP216 Quantitative EEG (QEEG) |
| • MP110 Uterine Artery Embolization | • MP271 Non-Invasive Testing for Fetal Aneuploidy |
| • MP121 Automated External Defibrillators | • MP299 Measurement of Serum Antibodies to Infliximab and Adalimumab |
| • MP124 Transpupillary Thermotherapy | |
| • MP134 Gastric Electrical Stimulation | |

Formulary and policy updates

Medical pharmaceutical policy updates

The new and revised medical pharmaceutical policies listed below go into effect Aug. 15, 2019:

- MBP 53.0 Eraxis (anidulafungin) – REVISED
- MBP 57.0 Tysabri (natalizumab) – REVISED
- MBP 59.0 White Blood Cell Stimulating Factors – REVISED
- MBP 62.0 Remodulin IV (treprostinil sodium) – REVISED
- MBP 119.0 Keytruda (pembrolizumab) – REVISED
- MBP 125.0 Lemtrada (alemtuzumab) – REVISED
- MBP 144.0 Tecentriq (atezolizumab) – REVISED
- MBP 180.0 Kanuma (sebelipase alfa) – REVISED
- MBP 185.0 Poteligeo (mogamulizumab-kpkc) – REVISED
- MBP 195.0 Spravato (esketamine) – NEW
- MBP 196.0 Ultomiris (Ravulizumab-cwvz) – NEW
- MBP 197.0 Elzonris (Tagraxofusp-erzs) – NEW
- MBP 198.0 Gamifant (emapalumab-lzsg) – NEW

For questions regarding
drug benefits
call 800-988-4861,
8:00 a.m. to 5:00 p.m.,
Monday through Friday.

The following policies have been reviewed with no change to the policy section.

- MBP 2.0 Synagis (palivizumab)
- MBP 15.0 Zevalin (Ibritumomab)
- MBP 36.0 Abraxane (paclitaxel protein bound particles)
- MBP 68.0 Nplate (romiplostim)
- MBP 82.0 Jevtana (cabazitaxel)
- MBP 132.0 Avycaz (cefazidime and avibactam)
- MBP 134.0 Cresemba IV (isavuconazonium sulfate)
- MBP 135.0 Unituxin (dinutuximab)
- MBP 139.0 Darzalex (daratumumab)
- MBP 154.0 Radicava (edaravone)

GHP continues to solicit physician and non-physician provider input concerning medical policies. Your feedback is encouraged and appreciated. Comments should be sent to Phillip Krebs at pkrebs@GeisingerHealthPlan.com.