

User guide for Anticipatory Management Program (AMP™) in Availity Essentials

Geisinger

How to find AMP

- Log into Availity Essentials using your assigned user ID and password
- At the top of your screen click Payer Spaces and select Geisinger Health Plan
- Once in Payer Spaces, under Applications, open the Anticipatory Management Program (AMP)

The screenshot shows the Availity Essentials web application interface. At the top, the navigation bar includes 'Availity essentials', 'Home', 'Notifications', and 'My Favorites'. Below this, a secondary navigation bar contains 'Patient Registration', 'Claims & Payments', 'My Providers', 'Payer Spaces', 'More', and 'Reporting'. The 'Payer Spaces' menu is highlighted with a yellow box and an arrow. Below the navigation, the page title is 'Home > Geisinger Health Plan'. The main content area features the 'Geisinger' logo and a welcome message: 'Welcome to Geisinger Health Plan! You want to focus on what matters most. That's why we focus on making better health easier for you - and everyone.' Below the welcome message is a search bar with the text 'Start typing to search this payer space...' and a 'Search' button. Under the search bar, there are three tabs: 'Applications', 'Resources', and 'News and Announcements'. The 'Applications' tab is selected and highlighted with a yellow box and an arrow. Below the tabs, there is a disclaimer: 'THESE LINKS MAY RE-DIRECT TO THIRD PARTY SITES AND ARE PROVIDED FOR YOUR CONVENIENCE ONLY. AVAILITY IS NOT RESPONSIBLE FOR THE CONTENT OR SECURITY OF ANY THIRD PARTY SITES AND DOES NOT ENDORSE ANY PRODUCTS OR SERVICES PROVIDED BY THIRD PARTIES!'. Below the disclaimer, there are three cards. The first card is 'Anticipatory Management Program (AMP)', which is highlighted with a yellow box and an arrow. The second card is 'Claims Appeals (CRRF)' with the description 'This link allows you to SSO into Geisinger CRRF page'. The third card is 'HEDIS Quality Dashboard' with the description 'Open HEDIS Care Gaps'. Below these cards, there is a fourth card for 'PCP Panel Inquiry' with the description 'This link allows you to SSO into Geisinger PCP Roster page'.

Verify your
organization and
click Submit

Payer Spaces ▾ More ▾ Reporting ▾

[Home](#) > [Geisinger Health Plan](#) > Anticipatory Management Program (AMP)

Anticipatory Management Program (AMP)

Select an Organization

ABC Provider (Tax ID: 123456789) ▾

[clear](#)

You are about to be re-directed to a third-party site away from Availity's secure site, which may require a separate log-in. Availity provides the link to this site for your convenience and reference only. Availity cannot control such sites, does not necessarily endorse and is not responsible for their content, products, or services. You will remain logged in to Availity.

Cancel

Submit

Using AMP for the first time in Availity Essentials

- The first time you access AMP in Availity Essentials, you'll be prompted to review a standard license agreement. This step only needs to be completed once.
- After reading the agreement carefully, you'll need to accept the terms and conditions to continue.
- Once you enter the AMP tool, a list of all your attributed Geisinger Gold patients will automatically appear.

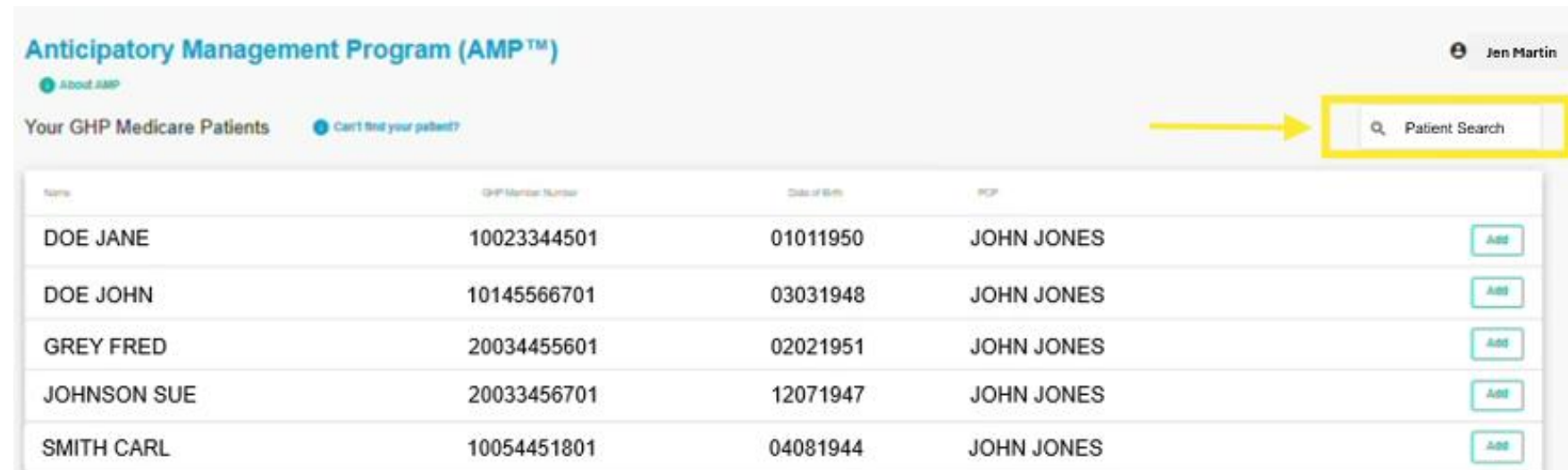
The screenshot displays the AMP interface. At the top left, it says "Anticipatory Management Program (AMP™)" with a link to "About AMP". On the top right, the user "Jen Martin" is logged in. Below the title, there's a section for "Your GHP Medicare Patients" with a link "Can't find your patient?". A search bar labeled "Patient Search" is also present. The main area contains a table of patient data with columns for Name, GHP Member Number, Date of Birth, and PCP. Each row has an "Add" button. On the far right, there's a "Selected Patients (0)" section with an "Export to PDF" button.

Name	GHP Member Number	Date of Birth	PCP	
DOE JANE	10023344501	01011950	JOHN JONES	Add
DOE JOHN	10145566701	03031948	JOHN JONES	Add
GREY FRED	20034455601	02021951	JOHN JONES	Add
JOHNSON SUE	20033456701	12071947	JOHN JONES	Add
SMITH CARL	10054451801	04081944	JOHN JONES	Add

How to find your patients

- We recommend having list of the attributed Geisinger Gold patients you're scheduled to see in the next day or two.
- When you open the AMP tool, all of your attributed Geisinger Gold will automatically populate.
- You can then look up your scheduled patients by searching using their name, member number, date of birth or PCP.

Searching for your patients



The screenshot displays the Anticipatory Management Program (AMP) interface. At the top, it says "Anticipatory Management Program (AMP™)" and "Your GHP Medicare Patients". A yellow arrow points to a search bar labeled "Patient Search". Below the search bar is a table with columns for Name, GHP Member Number, Date of Birth, and PCP. Each row has an "Add" button.

Name	GHP Member Number	Date of Birth	PCP	
DOE JANE	10023344501	01011950	JOHN JONES	Add
DOE JOHN	10145566701	03031948	JOHN JONES	Add
GREY FRED	20034455601	02021951	JOHN JONES	Add
JOHNSON SUE	20033456701	12071947	JOHN JONES	Add
SMITH CARL	10054451801	04081944	JOHN JONES	Add

Selecting patients for your AMP reports

- Click the Add button to include patients in your AMP report.
- As you add patients, they will appear in the Selected Patient panel on the right of your screen.

The screenshot displays the 'Anticipatory Management Program (AMP™)' interface. At the top left, there is a header with the program name and a link to 'About AMP'. Below this, it says 'Your GHP Medicare Patients' with a link 'Can't find your patient?'. On the right, the user's name 'Jen Martin' is shown next to a profile icon, and there is a search box labeled 'Patient Search'. A table lists five patients with columns for Name, GHP Member Number, Date of Birth, and PCP. Each row has a green 'Add' button. A yellow box highlights these 'Add' buttons. To the right of the table, a 'Selected Patients (1)' panel shows 'DOE JANE' with Member Number 10023344501 and a 'Remove' button. Above this panel is a blue 'Export to PDF' button.

Name	GHP Member Number	Date of Birth	PCP	Action
DOE JANE	10023344501	01011950	JOHN JONES	Add
DOE JOHN	10145566701	03031948	JOHN JONES	Add
GREY FRED	20034455601	02021951	JOHN JONES	Add
JOHNSON SUE	20033456701	12071947	JOHN JONES	Add
SMITH CARL	10054451801	04081944	JOHN JONES	Add

Selected Patients (1)

Export to PDF

DOE JANE
Member Number 10023344501

Remove

Creating your AMP reports

- Once all of your selected patients appear in the Selected Patient panel, you're ready to export their AMP reports.
- Click Export to PDF to generate the reports.
- You can then print the reports or copy and paste them into your EMR system.
- Be sure to disable pop-up blockers in your web browser to ensure the PDF downloads properly.

The screenshot displays the 'Anticipatory Management Program (AMP™)' interface. At the top left, there is a header with the program name and a link to 'About AMP'. Below this, it says 'Your GHP Medicare Patients' with a link 'Can't find your patient?'. On the right, there is a user profile for 'Jen Martin' and a 'Patient Search' input field. A table lists five patients with columns for Name, GHP Member Number, Date of Birth, and PCP. Each row has an 'Add' button. A yellow arrow points from the 'Add' button for 'DOE JANE' to a 'Selected Patients (1)' panel on the right. This panel contains an 'Export to PDF' button and a 'Remove' button for the selected patient 'DOE JANE' with Member Number 10023344501.

Name	GHP Member Number	Date of Birth	PCP	
DOE JANE	10023344501	01011950	JOHN JONES	Add
DOE JOHN	10145566701	03031948	JOHN JONES	Add
GREY FRED	20034455601	02021951	JOHN JONES	Add
JOHNSON SUE	20033456701	12071947	JOHN JONES	Add
SMITH CARL	10054451801	04081944	JOHN JONES	Add

Selected Patients (1)

[Export to PDF](#)

DOE JANE
Member Number 10023344501

[Remove](#)

Your patients' AMP reports

Using AMP reports

- Print the reports or copy them into your EMR system.
- We recommend generating AMP reports as close to the patient's appointment date as possible; no more than 14 days prior.
- Use these reports to identify important care gaps and chronic conditions that may need attention during the visit.
- Any open care gaps will be listed at the bottom of the report.

Anticipatory Management Program (AMP™)

Name	Date of Birth	PCP
DOE, JANE	01/01/1950	JOHN JONES

Previous Diagnoses

- J44.9 - Chronic obstructive pulmonary disease, unspecified COPD type (HCC)**
Supporting Evidence
Diagnosis of Chronic obstructive pulmonary disease, unspecified (J449) on 2026-02-01 at ABC Provider per GHP Claim.
- G40.909 - Nonintractable epilepsy without status epilepticus, unspecified epilepsy type (HCC)**
Supporting Evidence
Diagnosis of Epilepsy, unspecified, not intractable, without status epilepticus (G40909) on 2026-02-26 at ABC Provider per GHP Claim.
- E78.5 - Hyperlipidemia, unspecified hyperlipidemia type**
Supporting Evidence
Diagnosis of Hyperlipidemia, unspecified (E785) on 2026-04-01 at ABC Provider per GHP Claim.

Possible Diagnoses

All possible diagnoses are currently addressed.

Caregaps

No available gaps. ←

Have questions or experiencing technical difficulties?

Contact your Geisinger Health Plan Provider Engagement Liaison at 800-976-5357. They'll work with the IT team and respond within 48 hours.

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