

Anticipatory Management Program (AMP™)

NaviNet® weblink user guide

Geisinger

Finding AMP on NaviNet

How to find AMP

- Log into NaviNet using your assigned user ID and password.
- Under Health Plans, choose Geisinger Health Plan.
- At the top left of your screen, under Workflows for this Plan, select Anticipatory Management Program.
- Disable any pop-up blockers on your web browser. Your browser's security settings may block AMP reports you create in the tool if enabled.

The screenshot displays the NantHealth NaviNet interface. At the top, the navigation bar includes the NantHealth logo, the text 'NaviNet', and two dropdown menus: 'WORKFLOWS' and 'HEALTH PLANS'. Below the navigation bar, there is a search bar with the placeholder text 'Type here to search for' and a lightbulb icon with the text 'Can't see the plan you want?'. The main content area is divided into two columns. The left column is titled 'My Plans' and contains two items: 'Geisinger Health Plan' (circled in red) and 'Medicare'. The right column is titled 'Want AllPayer Access?' and lists several insurance providers: 'Always Health Partners', 'BCBS of Maine (Anthem)', 'Anthem BCBS of Maine (Wellpoint)', and 'Humana'. On the right side of the interface, there is a sidebar titled 'Workflows for this Plan' which lists various workflow options: 'Eligibility & Benefits Inquiry', 'Claims', 'PCP Panel Inquiry', 'Referral Inquiry', 'Referral Submission', 'Anticipatory Management Program' (circled in red), 'Authorization Inquiry', 'Authorization Submission', 'Formulary Look-up', 'Member Health Alerts', 'Network Facility Search', and 'Secure Messaging'.



Using the AMP weblink for the first time

- The first time you use the AMP weblink on NaviNet, you'll be asked to review a standard license agreement. You'll only be asked to do this once.
- After reading carefully, you'll need to agree to the terms and conditions to continue.
- Once you've entered the AMP tool, a list of all your attributed Geisinger Gold patients will automatically appear.

Searching for your patients

How to find your patients

- We recommend having on hand a list of Geisinger Gold patients you're scheduled to see in the next day or two.
- All your Geisinger Gold patients will auto-populate when you enter the AMP tool.
- Search for the patients on your scheduled list using name, member number, date of birth or PCP.

Anticipatory Management Program

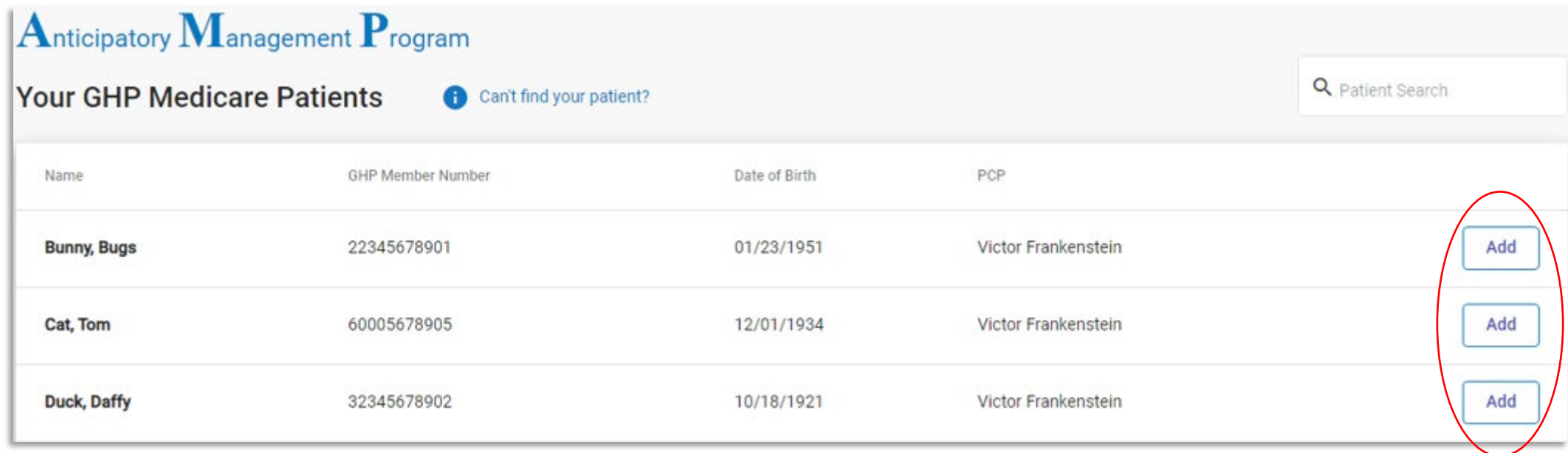
Your GHP Medicare Patients 📘 Can't find your patient?

Name	GHP Member Number	Date of Birth	PCP
Bunny, Bugs	22345678901	01/23/1951	Victor Frankenstein
Cat, Tom	60005678905	12/01/1934	Victor Frankenstein
Duck, Daffy	32345678902	10/18/1921	Victor Frankenstein
Duck, Daisy	10005678903	06/28/1945	Victor Frankenstein
Mouse, Mickey	60005678902	09/18/1940	Victor Frankenstein
Mouse, Minnie	61005678902	01/13/1954	Victor Frankenstein
Wonka, Willy	12345678901	08/21/1947	Victor Frankenstein

Items per page: 10

Selecting patients for your AMP reports

- Click the Add button to select patients for your AMP report.
- As you add patients, they'll appear in the Selected Patient box on the right of your screen.



The screenshot displays the 'Anticipatory Management Program' interface. At the top, it says 'Your GHP Medicare Patients' with a link 'Can't find your patient?'. A search bar labeled 'Patient Search' is in the top right. Below is a table with columns: Name, GHP Member Number, Date of Birth, and PCP. Three patients are listed: 'Bunny, Bugs', 'Cat, Tom', and 'Duck, Daffy', all with PCP 'Victor Frankenstein'. Each row has an 'Add' button on the right, which are circled in red.

Name	GHP Member Number	Date of Birth	PCP	
Bunny, Bugs	22345678901	01/23/1951	Victor Frankenstein	Add
Cat, Tom	60005678905	12/01/1934	Victor Frankenstein	Add
Duck, Daffy	32345678902	10/18/1921	Victor Frankenstein	Add



Creating your AMP reports

- Once all the patients you've chosen appear in the Selected Patient box, you're ready to export their AMP reports.
- Click Export to PDF to create the reports.
- Your patients' reports can now be printed or copied and pasted into your EMR system.
- Remember to disable pop-up blockers on your web browser.

Selected Patient (4) [Export to PDF](#)

Bunny, Bugs Member Number: 22345678901	Remove
Cat, Tom Member Number: 60005678905	Remove
Duck, Daffy Member Number: 32345678902	Remove
Mouse, Minnie Member Number: 61005678902	Remove

Your patients' AMP reports

Using AMP reports

- Print, or copy your patients' reports into your EMR system.
- We recommend you create AMP reports as close to your patient's scheduled visit date as possible; no more than 14 days prior.
- Use the reports to identify relevant gaps in care and chronic diseases needing attention.

The screenshot displays the Geisinger Anticipatory Management Program (AMP) interface. The title bar reads "Geisinger Anticipatory Management Program" and shows "1 / 4" pages, "100%" zoom, and navigation icons. The main content area is titled "Anticipatory Management Program (AMP™)" and includes patient information: Name (Cat, Tom), Date of Birth (12/01/1934), and PCP (Victor Frankenstein). Below this is a section for "Previous Diagnoses" listing five items:

- E43 - Unspecified severe protein-calorie malnutrition (HCC)**
Supporting Evidence
Diagnosis of Unspecified severe protein-calorie malnutrition (E43) most recently on 2020-01-06 at GEISINGER CLINIC (inpatient hospital) per GHP Claim.
- J96.01 - Acute respiratory failure with hypoxia (HCC)**
Supporting Evidence
Diagnosis of Acute respiratory failure with hypoxia (J96.01) most recently on 2019-12-03 at GEISINGER CLINIC (inpatient hospital) per GHP Claim.
- D69.6 - Thrombocytopenia (HCC)**
Supporting Evidence
Diagnosis of Thrombocytopenia, unspecified (D69.6) most recently on 2020-02-14 at WOODBINE HOP (on campus-outpatient hospital) per GHP Claim.
- K21.9 - Gastro-esophageal reflux disease without esophagitis**
Supporting Evidence
Diagnosis of Gastro-esophageal reflux disease without esophagitis (K21.9) most recently on 2020-03-16 at DUBOIS REGIONAL MEDICAL CENTER (on campus-outpatient hospital) per GHP Claim.
- E78.5 - Hyperlipidemia, unspecified**
Supporting Evidence
Diagnosis of Hyperlipidemia, unspecified (E78.5) most recently on 2020-03-16 at PENN HIGHLANDS FAMILY MEDICINE (on campus-outpatient hospital) per GHP Claim.

Have questions or experiencing technical difficulties?

- Contact your Geisinger Health Plan Account Manager at 800-876-5357. They'll work with the IT team and respond within 48 hours.