

Geisinger

Health Plan

Behavioral health providers – what you need to know More opportunities to learn about GHP

As of Jan. 1, 2020, the administration of behavioral health benefits for our members transitioned from Magellan Healthcare to Geisinger Health Plan. We are providing additional online orientations via Skype for Business to give you the important information you'll need in your interactions with GHP. There is no sign-up required, just attend one of the sessions.

How do I attend an orientation session?

Choose a session that is convenient for you:

Date	First session	Second session
Tue., Jan. 7	8 a.m. — 9 a.m.	4 p.m. — 5 p.m.
Wed., Jan. 8	9 a.m. — 10 a.m.	3 p.m. — 4 p.m.
Thu., Jan. 9	12 p.m. — 1 p.m.	2 p.m. — 3 p.m.
Date	Additional sessions	
Tue., Jan. 14	12 p.m. — 1 p.m.	
Wed., Jan. 15	9 a.m. — 10 a.m.	
Wed., Jan. 22	12 p.m. — 1 p.m.	
Thu., Jan. 23	9 a.m. — 10 a.m.	
Mon., Jan. 27	12 p.m. — 1 p.m.	
Fri., Jan. 31	10 a.m. — 11 a.m.	

Go to one of these places to join your session:

- [NaviNet.net](#) — see below for instructions on registering with NaviNet
- [GeisingerHealthPlan.com](#) — click on “For Providers”

What else can I do to prepare?

- Register with NaviNet for access to GHP member eligibility, benefits, authorization and claims status, forms, information from GHP and more. Enter NaviNet in your search engine. If you are already a NaviNet user, sign in, go to “My Account”, click on “Health Plans” then “Add a Health Plan” to add GHP to your list. If you are not a registered user, sign up for an account first, then add Geisinger Health Plan.
- Get ready to submit claims to GHP by reviewing EDI requirements with your vendor/clearinghouse. Find claim submission information on our website, [GeisingerHealthPlan.com](#). Click on the “For Providers” link, then “Claims and e-Transactions”.
- Make sure you will receive your payments by registering with InstaMed for direct deposit. (GHP does not generate paper checks.) Go to [register.instamed.com](#) to create an account.
- Review your practice information on our provider search tool to make sure your information is listed correctly. Go to [GeisingerHealthPlan.com](#) and choose the link “Find a Doctor, Drug or Location”.

Questions? Call 888-839-7972

Make sure to attend an orientation for a smooth transition to Geisinger Health Plan!

