

Provider Town Hall

PEBTF

Geisinger

What is PEBTF?

The Pennsylvania Employees Benefit Trust Fund (PEBTF) administers health care benefits to eligible Commonwealth of Pennsylvania employees and their dependents.

Geisinger Health Plan will administer the Geisinger PEBTF Custom HMO plan in 2022.

- [PEBTF Custom HMO](#)
- [REHP Custom HMO](#)

Network Criteria

- Criteria to be in the network are to be on staff at a PEBTF hospital or to admit to a service at a PEBTF hospital.



PEBTF Participating Hospitals

- Geisinger (all)
- Evangelical Community Hospital
- Geisinger St. Luke's Hospital
- Mount Nittany Medical Center
- Soldiers & Sailors Memorial Hospital
- St. Luke's Hospital – Gnadentown Campus
- St. Luke's Hospital – Palmerton Campus
- St. Luke's Miners Memorial Hospital
- St. Luke's Hospital – Monroe Campus
- UPMC Susquehanna Lock Haven
- UPMC Susquehanna Muncy
- UPMC Susquehanna Sunbury
- Wayne Memorial Hospital
- Williamsport Regional Medical Center

- Bradford
- Carbon
- Centre
- Clinton
- Columbia
- Lackawanna
- Luzerne
- Lycoming
- Mifflin
- Monroe
- Montour
- Northumberland
- Pike
- Schuylkill
- Snyder
- Sullivan
- Susquehanna
- Tioga
- Union
- Wayne
- Wyoming

PEBTF Custom HMO Participating Counties







Important Date


Effective **Jan. 1, 2022**, all Geisinger Health Plan PEBTF members will require a referral for specialty services.


Don't wait until **Jan. 1, 2022** to submit!

PEBTF and REHP Member ID Cards

	FIRST NAME LAST NAME ID 12345678901 Medical record 12345678
Copay	Primary Care: XXXXXXXXXXXXXXXX
PCP \$5	XXXX
Spec \$10	Office #: 123/456-7891
Urgent care \$50	MOOP** \$8,700 / \$17,400
ER \$150	
<small>Administered by Geisinger Indemnity Insurance Company, part of Geisinger.</small>	
HMO Referral Required PEBTF Custom HMO Customized Provider Network	

	FIRST NAME LAST NAME ID 12345678901 Medical record 12345678
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HMO Referral Required REHP Custom HMO Customized Provider Network	

Connect with us thehealthplan.com/pebtf A health plan for employees, with claims and network administration by Geisinger Indemnity Insurance Company. Questions/precertify for services 844-863-6850 Mail medical claims to: Geisinger Indemnity Insurance Company PO Box 853910 Richardson, TX 75085-3910 Mail general information to Geisinger Indemnity Insurance Company 100 N. Academy Ave. Danville, PA 17822-3229 Issue Date 01/01/2019 XX-XX	Health Advocate* 855-855-4238 Mental health / substance abuse* 800-924-0105 Teladoc services 800-835-2362 or www.teladoc.com Tel-A-Nurse 877-543-5061 TTY hearing impaired PA Relay at 711 * Not a Geisinger Company ** Maximum Out-Of-Pocket 
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Referral Submission on NaviNet

WORKFLOWS ▾

HEALTH PLANS ▾

ADMINISTRATION ▾

New

Geisinger Health Plan

Workflows for this Plan

Eligibility & Benefits Inquiry

Claims

Referral Inquiry

Referral Submission

Anticipatory Management Program

Authorization Inquiry

Formulary Look-up

Network Facility Search

Secure Messaging

Forms

Medical prior authorization forms & information

[▶ Prior authorization list](#)

More ▾

Pharmacy prior authorization forms & information

[▶ Geisinger Gold \(Medicare\)](#)

[▶ Geisinger Health Plan/Geisinger Marketplace \(Commercial\)](#)

News and Announcements

Prior authorization for in-network SNF admissions temporarily waived

Effective immediately, we're temporarily waiving prior authorizations for in-network SNF admissions for all our members and all diagnoses. The purpose of this waiver is to facilitate movement of patients from general acute-care hospitals to SNFs by reducing administrative burden and unnecessary delays in transitions of care.

This waiver does not apply to IRF, LTACH, or out-of-network SNF admissions. SNFs are still required to notify Geisinger Health Plan of admissions within 2 business days of admission for purposes of discharge planning and ensuring continuity of care. SNF admissions are still required to meet medical necessity criteria outlined in medical policy [MP332](#).
[More >](#)

Referrals returning for PEBTF members in 2022

Geisinger Health Plan will be the third-party administrator of an HMO plan — complete with referrals — available to members of the Pennsylvania Employees Benefit Trust Fund (PEBTF) in 2022. As one of the most competitively priced plans available to Commonwealth of Pennsylvania employees in the northeast, we can expect a substantial number of PEBTF members to choose the PEBTF Custom HMO plan with referral.

Those who enroll in the PEBTF Custom HMO plan (including the REHP Custom HMO) will select a Primary Care Physician (PCP) to coordinate their medical care — including referrals to specialists and other providers.

In an environment where PCP referrals are now the exception, it's important to know how to identify your PEBTF Custom HMO patients, how to make referrals to in-network providers, and how to confirm referrals are in place so patient care is not impeded.

Stay tuned to the PEBTF sections of your monthly updates and our Geisinger Health Plan landing page on NaviNet. We'll be supplying all the information you need to care for your future PEBTF Custom HMO patients in the lead up to 2022.

Suspension of PROMISe ID requirements lifted Sept. 1, 2021

Healthcare Provider Update

Your new provider update is here!
[Click here to view the latest edition!](#)
August 2021

Check every month for another new edition full of important information for providers.

[▶ Archived monthly provider updates](#)

[▶ Archived Briefly issues](#)

Credentialing lists

Check the lists below to see effective dates for the latest providers and facilities approved by GHP's credentialing committee.

[▶ Healthcare professionals](#)

Geisinger

Hours of Availability

Mon-Fri: 7:00am-8:00pm ET
Sat-Sun: 8:00am-8:00pm ET

Resources

[Claims and e-transactions information](#)
[Clinical policies: check monthly for updates!](#)
[Clinical guidelines](#)
[Cultural competency guide](#)
[Data sharing brochure](#)
[Find a doctor or location](#)
[Find covered drugs & pharmacies](#)
[Formulary updates & Rx drug recalls](#)
[GHP Family information](#)
[More ▾](#)

Forms

[Claims Research Request Form](#)
[Outpatient Prior Authorization Request Form](#)
[Formulary Exception/Prior Authorization Request Form](#)

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Referral Submission on NaviNet cont'd

Referral Submission: Patient Search

Print

Geisinger

Search by Member ID

Member ID

OR

Search by Name

Last Name

First Name

Date of Birth

mm/dd/yyyy

Date Of Service

10/08/2021

Search

Tips on filling out the paper referral form:

- *GHP ID #* and *Referred-to specialty* are required fields. Forms submitted without these fields complete will be rejected.
- Fax completed forms to **570-214-1384**.

Paper Referral Form

The fill and fax referral form will be available under *Forms* on NaviNet and the *Resources* section under *For Providers* on the Geisinger Health Plan website.

The screenshot shows the Geisinger Health Plan website. At the top is the Geisinger logo and a search bar. Below the logo is a navigation bar with links: Shop for insurance, Find a doctor, drug or location, For members, For businesses, For providers, For brokers, Get urgent care, and Talk to a doctor. The 'For Providers' link is highlighted, leading to a page titled 'For Providers'. On the left is a sidebar menu with links: Coronavirus information for providers, Join our network, Provider orientation, Update practice information, Clinical policies, Claims and e-Transactions, and Resources. The 'Clinical policies' and 'Claims and e-Transactions' links have plus signs next to them. The main content area is titled 'Forms and resources for providers' and features a red-bordered box containing the text 'PEBTF referral' and a bullet point '• PEBTF referral form'. Below this box is the text 'Behavioral health'.

Geisinger

Search...

Shop for insurance Find a doctor, drug or location For members For businesses For providers For brokers Get urgent care Talk to a doctor

For Providers

Coronavirus information for providers

Join our network

Provider orientation

Update practice information

Clinical policies +

Claims and e-Transactions +

Resources

< [For providers](#)

Forms and resources for providers

PEBTF referral

- PEBTF referral form

Behavioral health

More referral tips

- DO NOT backdate referrals.
- DO NOT submit referrals by regular mail.
- **Your best option is to use NaviNet.**
- While there is a duration option, no referral is good for more than 6 months.
 - Exceptions: cancer (hematology, oncology, and radiation medicine)



Tomorrow
Health

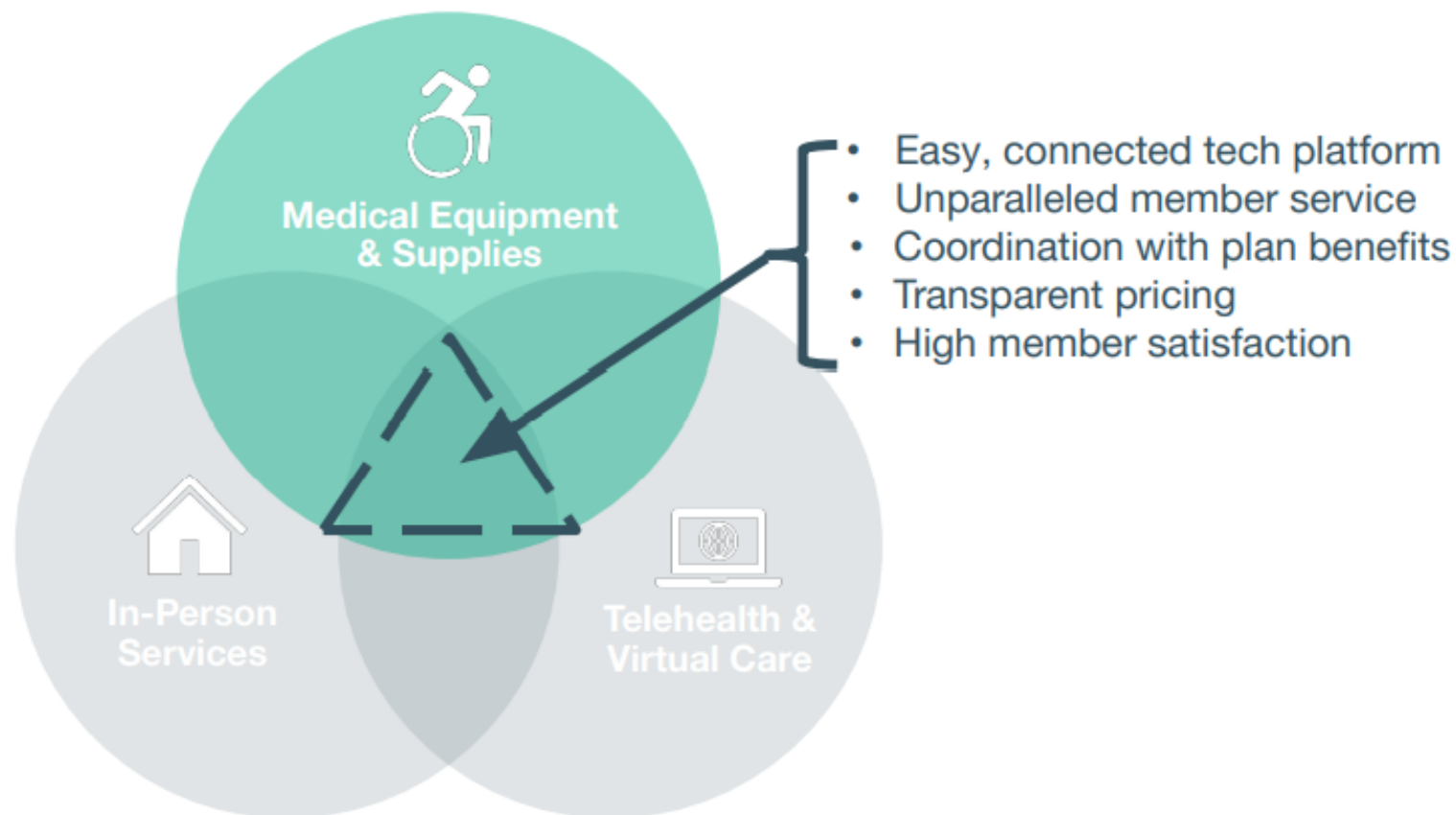
Geisinger

Tomorrow Health Overview

Delivering the Home-Based Care of Tomorrow

Tomorrow Health enables our payor partners to be pioneers in home-based care in 2021 and beyond.

Through our holistic solution, we provide the critical infrastructure for a seamless and connected home-based care ecosystem.



Tomorrow Health as a DME Platform



Mental Health/Substance Abuse

Members should call Optum for mental health and substance abuse concerns.

- Phone: **800-924-0105**
- Web: www.pebtf.org/Active/AdditionalBenefits/MentalHealth

Reminders

- OB/GYN is excluded from the referral requirement.
- Chiropractic visits require authorization but not a referral.
- Labs and pathology will not require a referral.
- You should only submit referrals for specialists in the PEBTF Custom HMO Network.

Finding specialists in the PEBTF Custom HMO Network

- Use the *Plans Accepted* feature on our online provider search, or call the number on the back of the member's ID card, to verify the specialist you're referring to is in the PEBTF Custom HMO network.

The screenshot displays a provider profile for John Smith MD, a Family Medicine specialist at Geisinger Danville Community Medicine. The profile includes a placeholder for a profile picture, a 'Compare' button, and a 'Primary location' section with the address 16 Woodbine Ln, Danville, PA 17821. Contact information includes a main phone number (800) 275-6401 and a fax number (570) 271-5609. It also notes the provider is 2 miles away, provides a link for directions, and lists office hours as 8:00 AM to 8:00 PM today. A red arrow points to a link labeled '38 Plans Accepted', which is circled in red. Above this link is a wheelchair icon and the text 'Wheelchair handicap accessible'.

Smith, John MD
Geisinger Danville Community Medicine

Primary location

1 16 Woodbine Ln
Danville, PA 17821

☎ Main: (800) 275-6401
Fax: (570) 271-5609

@ 2 mi. away
[Directions](#)

📅 [Today 8:00 AM - 8:00 PM](#)

📋 Specialties: Family Medicine

♿ Wheelchair handicap accessible



[38 Plans Accepted](#)

Specialty provider search

[Return to](#)

Geisinger


Sign In

 Your Location 
Please enter a location

 Your Plan [All Plans >](#)

Select a category

Search all



Type a name or phrase to find doctors, hospitals and more



[Advanced search](#)

Specialty provider search

The screenshot shows the Geisinger website with a modal window open for searching specialty providers. The modal is titled "Choose your plan to get started" and includes a close button (X) in the top right corner. Below the title, there is a paragraph of text: "Your state and national plan names are listed on your health insurance ID card. If you need help finding your plan, please call your insurance plan's customer service department." Underneath this text is a section titled "Search by name of plan" with a search input field containing the text "PEBTF". To the right of the input field, it says "Showing 1 plans out of 43". Below the search results, there is a section titled "Employer Group Plans" with a link that reads "PEBTF Custom HMO, REHP Custom HMO".

Return to [Geisinger](#)

Sign In

Your Location [Danville](#)

Select a category

Doctors by Specialty

Virtual doctor

During the COVID-19 pandemic, we are offering telehealth services to GHP members at no cost through Teladoc. Stay inside and download the app or call to be connected with

Thank you

Geisinger