

Operations Bulletin



GEISINGER
HEALTH PLAN®

Date: February 8, 2016

To: Participating Admitting Providers and Hospitals

Re: Home Health Prior Authorization Changes

Effective February 8, 2016, Geisinger Health Plan¹ (GHP) will remove the prior authorization requirement for home health services requiring up to ten (10) visits per episode of care. This applies to all GHP insurance plans², including Geisinger Gold Medicare Advantage plans and GHP Family (Medicaid) plans. **The service must be a covered benefit for the member.** Contact GHP Customer Service at the number on the back of your patient's member identification card for benefit and eligibility information.

Exceptions

The following will continue to require prior authorization:

- Private duty nursing or private duty aide services
- Services rendered by a non-participating provider
- Home health services not covered under the GHP member's plan
- Skilled nursing, physical therapy, occupational therapy, and/or licensed social work services exceeding a combined total of ten (10) visits for an episode of care

To request authorization, please complete the *Home Health Precertification* form available online under the *Medical Management* section of the *Resource Center* on GHP's plan central page at www.NaviNet.net.

Audits

Providers are expected to maintain all necessary medical record documentation in accordance with contractual and regulatory guidelines for home health services. GHP will conduct regular audits and, if services are determined to be clinically inappropriate by a GHP Medical Director, claims may be subject to adjustment.

Contact information

Please address any questions regarding this policy to GHP Medical Management at (800) 544-3907 or (570) 271-6497, Monday through Friday, 8:30 am to 5:00 pm.

This Operations Bulletin and the information contained herein amends the GHP Participating Provider Guide effective, February 5, 2016.

HPPNM17
https://spgghp/pcoc/Communications/Forms/Comm_Warehouse/HHH_authorization_Ops_122415/HHH_fs_121815/2015_12_29_Home_Health_Prior_Authorization_Changes.doc
Dev. 12/15

¹ *Geisinger Health Plan, Geisinger Indemnity Insurance Company, and Geisinger Quality Options, Inc. shall be collectively referred to herein as "Geisinger Health Plan."*

² *Not applicable to Life Geisinger membership.*