

Provider Network Management
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Operations Bulletin – Dec. 1, 2016

No referral requirement for Geisinger Gold plans in 2017

Geisinger Gold will remove the referral requirement for specialty care services for all Medicare Advantage members in 2017. Starting in benefit year 2017, your Geisinger Gold patients will be able to arrange for specialty care services without a referral from a Primary Care Physician (PCP), regardless of plan type.

Members with HMO plans will still be required to see in-network specialist providers.

In order to coordinate patient care appropriately, specialty care providers are encouraged and expected to inform their Geisinger Gold patient's PCP when specialty care services are rendered. Likewise, your Geisinger Gold patients have also been directed to notify their PCP when specialty care services are being sought.

Please note that some services covered under your patient's plan benefits may still require prior authorization from GHP. All non-covered services will still require prior authorization.

For questions regarding eligibility and benefits, please visit GHP on NaviNet.net or contact the customer service team at the number listed on the back of your patient's insurance card.

No referrals for Geisinger Gold members beginning Jan. 1, 2017

Geisinger Gold will remove the referral requirement for specialty care services with dates of service on or after Jan. 1, 2017.

Please address any questions regarding this Operations Bulletin to your Provider Account Manager at 800-876-5357.

This Operations Bulletin and the information contained herein apply exclusively to Geisinger Gold plans and amend the GHP Participating Provider Guide, effective Jan. 1, 2017. At this time, standard referral requirements will remain for GHP Family, GHP commercial and TPA plans.