Customer Service 100 N. Academy Ave. Danville, PA 17822-3227



Tel. • 800•447•4000 TTY 711 TheHealthPlan.com

## Operations Bulletin – June 30, 2017

UPDATE: Billing and reimbursement for inpatient hospital readmissions within seven days – Effective date postponed until further notice

This bulletin is an update to the May 15, 2017 and June 5, 2017 bulletins you received regarding Geisinger Health Plan (GHP) policy on related inpatient hospital readmissions within seven days. The July 1, 2017 effective date for the adjustment and combined billing process described in the previous bulletins has been suspended.

The GHP requirement that hospital providers combine and rebill inpatient hospitalization claims when a related readmission occurs within seven days of discharge will **not** go into effect July 1, 2017. Claims for related readmissions that occur within seven days of discharge will continue to be processed normally until further notice.

GHP will continue to work with network hospitals on ways to provide their GHP patients with a better experience, higher quality care and equitable cost savings. Adequate notice will be given when a new effective date for GHP's seven-day readmission billing protocol is established. Your patience and cooperation are appreciated.

Questions regarding the proposed policy and/or postponement may be addressed to GHP customer service at 800-447-4000 or 570-271-8760, 8 a.m. to 6 p.m., Monday through Friday.

This Operations Bulletin and the information contained herein supersede the aforementioned bulletins.