

Billing and Reimbursement

Behavioral health services



As of Jan. 1, 2020, behavioral health and substance abuse services are managed by GHP. This includes commercial, Medicare, CHIP and most TPA plans. GHP does not manage behavioral health for GHP Family (Medicaid), Medicare supplement or LifeGeisinger.

Behavioral health services managed by GHP include, but are not limited to,

- Inpatient psychiatric hospital services
- Inpatient drug and alcohol services
- Mental health partial hospitalization
- Outpatient mental health services
- Outpatient drug and alcohol services

Facility behavioral health providers must report the applicable revenue code and corresponding CPT/HCPCS Level II code (when required) when billing services to GHP. Other participating behavioral health providers are required to report CPT and HCPCS Level II procedure codes and modifiers (where applicable) when billing services to GHP. Providers should bill services to the highest level of specificity. Medical documentation should support behavioral health services billed to GHP.

Providers are reminded to use the correct place of service code. Place of service codes are used on professional claims to specify where services are rendered.

Geisinger Health Plan, Geisinger Indemnity Insurance Company and Geisinger Quality Options, Inc. are collectively referred to as "GHP" in this summary.

All rights, duties and responsibilities of participating providers will be applied according to the following document order: 1) member's benefit document; 2) the participating provider's contract agreement; 3) the GHP Family Provider Guide; and 4) the Geisinger Health Plan Provider Guide.

Publication history: