

# General Information

## Provider performance data



### Use of performance data

The National Committee for Quality Assurance (NCQA) considers the use of provider performance data to be an important factor in the maintenance of quality care. A performance measure is defined by NCQA as a set of technical specifications that define how to calculate a “rate” for an indicator of quality. HEDIS (Healthcare Effectiveness Data and Information Set) includes performance measures for many critical health care issues, such as controlling high blood pressure, cervical cancer screening, smoking cessation, comprehensive diabetes care, etc. This affords health plans consistent metrics in determining how they compare to other plans. Geisinger Health Plan (GHP) also uses these ratings to identify opportunities for improvement, which ultimately will have a positive impact on members’ health outcomes.

As part of GHP’s Quality Improvement Program, Geisinger Health Plan may use provider performance data from participating practitioners and organizational providers for quality improvement activities. This information is critical to our continuing efforts to improve quality of care and service for members.

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*Geisinger Health Plan, Geisinger Indemnity Insurance Company and Geisinger Quality Options, Inc. are collectively referred to as “GHP” in this summary.*

*All rights, duties and responsibilities of participating providers will be applied according to the following document order: 1) member’s benefit document; 2) the participating provider’s contract agreement, 3) the GHP Family Provider Guide; and 4) the Geisinger Health Plan Provider Guide.*

*Publication history:*