

# Additional Participating Provider Responsibilities

## Termination of physician / member relationship



When a mutually beneficial physician/member relationship cannot be attained, a participating provider may proceed with formal termination of the physician/patient relationship. However, the participating provider may not terminate the physician/patient relationship with any member on the basis of health status or as otherwise prohibited by applicable laws.

Geisinger Health Plan encourages the participating provider to make every effort to resolve disputes prior to taking any formal action to terminate the relationship.

The participating provider initiating a physician/member termination must provide the member and Geisinger Health Plan (i.e., provider account manager) with 30 days' prior written notification of the intent to terminate the relationship. For 30 days from the date Geisinger Health Plan receives notification, the participating provider must continue to provide all routine, urgent and emergency health care services for the affected member until the transfer of the member's care to another provider occurs.

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*Geisinger Health Plan, Geisinger Indemnity Insurance Company and Geisinger Quality Options, Inc. are collectively referred to as "GHP" in this summary.*

*All rights, duties and responsibilities of participating providers will be applied according to the following document order: 1) member's benefit document; 2) the participating provider's contract agreement, 3) the GHP Family Provider Guide; and 4) the Geisinger Health Plan Provider Guide.*

*Publication history:*