

Referrals and Precertifications/Prior Authorizations

Prior authorization contacts



For verification of eligibility and benefit limit prior to coordinating healthcare services:

NaviNet.net - navinet.net - check eligibility and benefits online

Claims and member benefits

Call the provider care team with claims and member benefit questions that cannot be resolved through NaviNet® or Intamed®.

- Provider Care Team: 844-GHP-PROV (844-447-7768)

Medical management

Contact medical management to request precertification/prior authorization for inpatient admissions, outpatient rehabilitation, home health & hospice, SNF, DME, etc.

- Medical management: 800-544-3907
- Behavioral health: 888-839-7972

Pharmacy department

Call the GHP pharmacy department for formulary exceptions, drug authorization and prescription drug information.

- Pharmacy department: 800-988-4861
- GHP Family pharmacy: 855-552-6028

Geisinger Health Plan, Geisinger Indemnity Insurance Company and Geisinger Quality Options, Inc. are collectively referred to as "GHP" in this summary.

All rights, duties and responsibilities of participating providers will be applied according to the following document order: 1) member's benefit document; 2) the participating provider's contract agreement, 3) the GHP Family Provider Guide; and 4) the Geisinger Health Plan Provider Guide.

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