

Referrals and Precertifications/Prior Authorizations

Outpatient physical, occupational and speech therapies



No prior authorization is required for outpatient rehabilitation services (covered under the member's benefits).

Medical Spine Management precertification

Precertification requirements will remain for services related to the GHP Medical Spine Management program bundle. This program reduces patient cost sharing for therapy services related to the treatment of back and neck pain. Providers caring for GHP patients with back pain who are eligible for the Medical Spine Management program should continue to request precertification for services related to the program.

GHP Family

Please note that prior authorization and concurrent review will remain in place for outpatient rehabilitation services provided to your GHP Family patients. The Medical Spine Management program is not available to your GHP Family patients.

Geisinger Gold

Geisinger Gold removed the prior authorization requirement for outpatient rehabilitation services effective July 1, 2016, as stated in the June 1, 2016 provider Operations Bulletin entitled, Geisinger Gold Outpatient Rehabilitation Prior Authorization Change. The Medical Spine Management program is not available to your Geisinger Gold patients.

Requesting precertification

To request precertification for rehabilitative services associated with the Medical Spine Management program for your GHP patients; or to request outpatient rehabilitation prior authorization for your GHP Family patients, please use the Outpatient Rehabilitative Therapy Services Request Form available online through the GHP plan central page at NaviNet.net, and the provider sections of GeisingerHealthPlan.com and GHPFamily.com. The Outpatient Rehabilitative Therapy Services Form replaces the old outpatient rehab forms A and B and the chiropractic precertification form.

Providers are expected to maintain all necessary medical record documentation in accordance with contractual and regulatory guidelines for outpatient rehabilitation services. GHP will conduct regular audits. If services are determined to be clinically inappropriate by a GHP medical director, claims may be subject to adjustment.

Please address any questions to GHP medical management at 800-544-3907 or 570-271-6497, Monday through Friday, 8:30 a.m. to 5 p.m.

Geisinger Health Plan, Geisinger Indemnity Insurance Company and Geisinger Quality Options, Inc. are collectively referred to as “GHP” in this summary.

All rights, duties and responsibilities of participating providers will be applied according to the following document order: 1) member’s benefit document; 2) the participating provider’s contract agreement, 3) the GHP Family Provider Guide; and 4) the Geisinger Health Plan Provider Guide.

Publication history: