

Referrals and Precertifications/Prior Authorizations

Non-emergent ambulance



Ambulance authorization (Pennsylvania only)

Prior authorization is required for all non-emergent ambulance transportation requests.

Non-emergent transports originating from an emergency department (ED) that require prior authorization include:

- ED to Skilled Nursing Facility (SNF)
- ED to inpatient rehabilitation
- ED to home
- ED to other ambulatory care facility

Prior authorization is NOT required for:

- Emergency situations
- ED to ED
- ED to a higher level of care

Please note: GHP strongly encourages using GHP participating ambulance providers in these instances. Participating ambulance providers can be found by using the provider search function at thehealthplan.com or calling Alliance Logistic Solutions at 844-558-2356 or 570-558-2356.

Prior authorization process

- The ordering provider completes the [Non-Emergent Ambulance Transport Request Form](#), available at the GHP Plan Central page on NaviNet.net. Fax the completed form and any supporting documentation to GHP medical management at 844-545-0102 or 570-214-2430.
- GHP Medical Management reviews the form and supporting documentation to determine the appropriate mode of transportation and verbally notifies the requesting provider of the approval or denial.
- GHP Medical Management relays the clinical information and authorization number to Alliance Logistic Solutions, who coordinates appropriate transport and notifies the requesting provider of the transportation details.

Geisinger Health Plan, Geisinger Indemnity Insurance Company and Geisinger Quality Options, Inc. are collectively referred to as "GHP" in this summary.

All rights, duties and responsibilities of participating providers will be applied according to the following document order: 1) member's benefit document; 2) the participating provider's contract agreement, 3) the GHP Family Provider Guide; and 4) the Geisinger Health Plan Provider Guide.

Publication history: