

# Referrals and Precertifications/Prior Authorizations

## Non-emergent ambulance



### Ambulance authorization (Pennsylvania only)

Prior authorization is required for all non-emergent ambulance transportation requests.

Non-emergent transports originating from an emergency department (ED) that require prior authorization include:

- ED to Skilled Nursing Facility (SNF)
- ED to inpatient rehabilitation
- ED to home
- ED to other ambulatory care facility

Prior authorization is NOT required for:

- Emergency situations
- ED to ED
- ED to a higher level of care

Please note: GHP strongly encourages using GHP participating ambulance providers in these instances. Participating ambulance providers can be found by using the provider search function at [thehealthplan.com](http://thehealthplan.com) or calling Alliance Logistic Solutions at 844-558-2356 or 570-558-2356.

### Prior authorization process

- The ordering provider completes the [Non-Emergent Ambulance Transport Request Form](#), available at the GHP Plan Central page on NaviNet.net. Fax the completed form and any supporting documentation to GHP medical management at 844-545-0102 or 570-214-2430.
- GHP Medical Management reviews the form and supporting documentation to determine the appropriate mode of transportation and verbally notifies the requesting provider of the approval or denial.
- GHP Medical Management relays the clinical information and authorization number to Alliance Logistic Solutions, who coordinates appropriate transport and notifies the requesting provider of the transportation details.

*Geisinger Health Plan, Geisinger Indemnity Insurance Company and Geisinger Quality Options, Inc. are collectively referred to as "GHP" in this summary.*

*All rights, duties and responsibilities of participating providers will be applied according to the following document order: 1) member's benefit document; 2) the participating provider's contract agreement; 3) the GHP Family Provider Guide; and 4) the Geisinger Health Plan Provider Guide.*

*Publication history:*