Coverage for: Individual and Family | Plan Type: HMO

The Summary of Benefits and Coverage (SBC) document will help you choose a health <u>plan</u>. The SBC shows you how you and the <u>plan</u> would share the cost for covered health care services. NOTE: Information about the cost of this <u>plan</u> (called the <u>premium</u>) will be provided separately.

This is only a summary. For more information about your coverage, or to get a copy of the complete terms of coverage, call 1-800-504-0443 or visit <a href="https://www.GeisingerHealthPlan.com">www.GeisingerHealthPlan.com</a>. For general definitions of common terms, such as <a href="https://www.healthcare.gov/sbc-glossary.com">allowed amount</a>, <a href="https://www.healthcare.gov/sbc-glossary.com">balance billing</a>, <a href="https://com.gov/sbc-glossary.com">coinsurance</a>, <a href="https://com.gov/sbc-glossary.com">copayment</a>, <a href="https://december.gov/sbc-glossary.com">deductible</a>, <a href="https://provider.gov/sbc-glossary.com">provider</a>, or other <a href="https://december.gov/sbc-glossary.com">underlined</a> terms see the Glossary. You can view the Glossary at <a href="https://www.healthcare.gov/sbc-glossary.com">www.healthcare.gov/sbc-glossary.com</a> or call 1-800-504-0443 to request a copy.

| Important Questions  | Answers  | Why This Matters   |
|--|--|--|
| What is the overall deductible?                                      | Tier1: \$2,500 / individual or<br>\$2,500 / family<br>Tier2: \$5,000 / individual or<br>\$5,000 family           | Generally, you must pay all of the costs from providers up to the <u>deductible</u> amount before this <u>plan</u> begins to pay. If you have other family members on the <u>plan</u> , each family member must meet their own individual <u>deductible</u> until the total amount of <u>deductible</u> expenses paid by all family members meets the overall family <u>deductible</u> .   |
| Are there services covered before you meet your deductible?          | Yes. Preventive care services are covered before you meet your deductible.                                       | This <u>plan</u> covers some items and services even if you haven't yet met the <u>deductible</u> amount.  But a <u>copayment</u> or <u>coinsurance</u> may apply. For example, this <u>plan</u> covers certain <u>preventive</u> <u>services</u> without <u>cost-sharing</u> and before you meet your <u>deductible</u> . See a list of covered <u>preventive services</u> at <a href="https://www.healthcare.gov/coverage/preventive-care-benefits/">https://www.healthcare.gov/coverage/preventive-care-benefits/</a> .                             |
| Are there other deductibles for specific services?                   | No.  | You don't have to meet <u>deductibles</u> for specific services.   |
| What is the <u>out-of-pocket</u> <u>limit</u> for this <u>plan</u> ? | <b>Tier 1:</b> \$9,100 individual /<br>\$18,200 family<br><b>Tier 2:</b> \$9,100 individual /<br>\$18,200 family | The <u>out-of-pocket limit</u> is the most you could pay in a year for covered services. If you have other family members in this <u>plan</u> , they have to meet their own <u>out-of-pocket limits</u> until the overall family <u>out-of-pocket limit</u> has been met.  |
| What is not included in the out-of-pocket limit?                     | Copayments for certain services, premiums, balance billing charges, and health care this plan doesn't cover.     | Even though you pay these expenses, they don't count toward the out-of-pocket limit.   |
| Will you pay less if you use a <u>network provider</u> ?             | Yes. See  www.GeisingerHealthPlan.com or call 1-800-504-0443 for a list of network providers.                    | This <u>plan</u> uses a provider <u>network</u> . You will pay less if you use a <u>provider</u> in the plan's <u>network</u> . You will pay the most if you use an <u>out-of-network provider</u> , and you might receive a bill from a <u>provider</u> for the difference between the provider's charge and what your <u>plan</u> pays ( <u>balance billing</u> ). Be aware, your <u>network provider</u> might use an <u>out-of-network provider</u> for some services (such as lab work). Check with your <u>provider</u> before you get services. |
| Do you need a <u>referral</u> to see a <u>specialist</u> ?           | No.  | You can see the <u>specialist</u> you choose without a <u>referral</u> .   |

(DT - OMB control number: 1545-0047/Expiration Date: 12/31/2019)(DOL - OMB control number: 1210-0147/Expiration date: 5/31/2022)(HHS - OMB control number: 0938-1146/Expiration date: 10/31/2022)

All <u>copayment</u> and <u>coinsurance</u> costs shown in this chart are after your <u>deductible</u> has been met, if a <u>deductible</u> applies.

|  | What You Will Pay:                               |  |  |   |
|--|--|--|--|---|
| Common Medical Event   | Services You May Need                            | Participating Provider (You will pay the least)  | Non-Participating Provider (You will pay the most) | Limitations, Exceptions, & Other Important Information  |
|  | Primary care visit to treat an injury or illness | Tier 1: \$20 copay / visit Tier 2: \$50 copay / visit Deductible does not apply.                     | Not covered  | None.   |
| If you visit a health care provider's office or clinic   | <u>Specialist</u> visit                          | Tier 1: \$40 copay / visit Tier 2: \$90 copay / visit Deductible does not apply.                     | Not covered  | None.   |
|  | Preventive care / screening / immunization       | No charge<br>Deductible does not apply.  | Not covered  | You may have to pay for services that aren't <u>preventive</u> . Ask your <u>provider</u> if the services needed are <u>preventive</u> . Then check what your <u>plan</u> will pay for. |
| If you have a test   | Diagnostic test (x-ray, blood work)              | No charge  | Not covered  | Diagnostic: None. Imaging: Precertification/prior-  |
|  | Imaging (CT/PET scans, MRIs)                     | No charge  | Not covered  | authorization required.   |
| If you need drugs to treat your illness or condition More information about prescription drug coverage is available at | Generic drugs:<br>(Tier 1)                       | Retail: \$20 copay / prescription Mail order: \$40 copay / prescription Deductible does not apply.   | Not covered  | Covers up to a 34-day supply (retail prescription).   |
| www.GeisingerHealthPlan.   | Preferred brand drugs:<br>(Tier 2)               | Retail: \$40 copay / prescription Mail order: \$80 copay/ prescription. Deductible does not apply.   | Not covered  |   |
|  | Non-preferred brand drugs:<br>(Tier 3)           | Retail: \$60 copay / prescription Mail order: \$120 copay / prescription. Deductible does not apply. | Not covered  |   |

|   |   | What You Will Pay:   |  | Limitations, Exceptions, &   |  |
|---|---|--|--|--|--|
| Common Medical Event  | Services You May Need                         | Participating Provider (You will pay the least)                  | Non-Participating Provider (You will pay the most)             | Other Important Information  |  |
| If you need drugs to treat your illness or condition More information about prescription drug coverage is available at www.GeisingerHealthPlan. com | Specialty drugs: (Tier 4)                     | Copay varies by drug based on above.  Deductible does not apply. | Not covered  | Covers up to a 34-day supply (retail prescription)   |  |
| If you have outpatient surgery  | Facility fee (e.g.,ambulatory surgery center) | No charge  | Not covered  | Precertification/prior authorization may be required.  |  |
|   | Physician/surgeon fees                        | No charge  | Not covered  | so roquirou.   |  |
| If you need immediate   | Emergency room care                           | \$150 <u>copay</u> / visit<br><u>Deductible</u> does not apply.  | \$150 <u>copay</u> / visit<br>Deductible does not apply.       | Emergency services: Copay waived if admitted to the hospital.  |  |
| medical attention   | Emergency medical transportation              | No charge Deductible does not apply.                             | No charge Deductible does not apply.                           | Emergency medical transportation: None. Urgent care: None.   |  |
|   | Urgent care                                   | \$20 <u>copay</u> / visit<br><u>Deductible</u> does not apply.   | \$20 <u>copay</u> / visit<br><u>Deductible</u> does not apply. |  |  |
| If you have a hospital stay   | Facility Fee (e.g.,hospital room)             | No charge  | Not covered  | <u>Precertification/prior authorization</u> required.  |  |
|   | Physician/surgeon fees                        | No charge  | Not covered  |  |  |
| If you need mental health, behavioral health, or  | Outpatient services                           | \$20 <u>copay</u> / visit <u>Deductible</u> does not apply       | Not covered  | Outpatient Services: None. Inpatient Services: Precertification/ prior   |  |
| substance abuse services  | Inpatient services                            | No charge  | Not covered  | authorization required.  |  |
|   | Office visits                                 | No charge<br>Deductible does not apply.                          | Not covered  | Pregnancy office visits: None. <u>Cost sharing</u> does not apply for  |  |
| If you are pregnant   | Childbirth/delivery professional services     | No charge  | Not covered  | preventive services. Maternity care may include tests and services as described elsewhere in the SBC (i.e., ultrasound).   |  |
|   | Childbirth/delivery facility services         | No charge  | Not covered  | Depending on the type of services, a copayment, coinsurance or deductible may apply.  Inpatient professional and facility services; Precertification/prior authorization required. |  |

|  |                            | What You Will Pay:   |  |  |  |
|--|----------------------------|--|--|--|--|
| Common Medical Event                                     | Services You May Need      | Participating Provider (You will pay the least)                                  | Non-Participating Provider (You will pay the most) | Limitations, Exceptions, & Other Important Information |  |
|  | Home health care           | No charge Deductible does not apply.   | Not covered  | None.  |  |
| If you need help recovering or have other special health | Rehabilitation services    | Tier 1: \$40 copay / visit Tier 2: \$90 copay / visit Deductible does not apply. | Not covered  | None.  |  |
| needs  | Habilitation services      | Tier 1: \$40 copay / visit Tier 2: \$90 copay / visit Deductible does not apply. | Not covered  |  |  |
|  | Skilled nursing care       | No charge  | Not covered  | 60 days / benefit period / person.                     |  |
|  | Durable medical equipment  | No charge<br>Deductible does not apply.  | Not covered  | None.  |  |
|  | Hospice services           | No charge<br><u>Deductible</u> does not apply.                                   | Not covered  | None.  |  |
| If your child needs dental or eye care                   | Children's eye exam        | No charge<br>Deductible does not apply.  | Not covered  | Limited to 1 exam / benefit period.                    |  |
| _  | Children's glasses         | Not covered  | Not covered  | None.  |  |
|  | Children's dental check-up | Not covered  | Not covered  | None.  |  |

## **Excluded Services & Other Covered Services:**

| Services Your Plan Generally Does NOT Cover (Check your policy or plan document for more information and a list of any other excluded services.) |   |  |  |  |
|--|---|--|--|--|
| <ul> <li>Acupuncture</li> <li>Cosmetic Surgery</li> <li>Dental Care (Adult)</li> <li>Hearing Aids</li> </ul>                                     | <ul> <li>Infertility Treatment</li> <li>Long Term Care</li> <li>Non-emergency care when traveling outside the U.S.</li> <li>Private Duty Nursing</li> </ul> | <ul><li>Routine Foot Care</li><li>Weight Loss Programs</li></ul> |  |  |

| Other Covered Services (Limitations may apply to these services. This isn't a complete list. Please see your plan document.) |                   |                          |  |
|--|-------------------|--------------------------|--|
| Bariatric Surgery  | Chiropractic Care | Routine Eye Care (Adult) |  |

Your Rights to Continue Coverage: There are agencies that can help if you want to continue your coverage after it ends. The contact information for those agencies is: The U.S. Department of Labor, Employee Benefits Security Administration at 1-866-444-EBSA (3272) or <a href="www.dol.gov.ebsa/healthreform">www.dol.gov.ebsa/healthreform</a>, or the U.S. Department of Health and Human Services at 1-877-267-2323 x61565 or <a href="www.cciio.cms.gov">www.cciio.cms.gov</a>. Other coverage options may be available to you too, including buying individual insurance coverage through the Health Insurance <a href="Marketplace">Marketplace</a>. For more information about the <a href="Marketplace">Marketplace</a>, visit <a href="www.HealthCare.gov">www.HealthCare.gov</a> or call 1-800-318-2596.

Your Grievance and Appeals Rights: There are agencies that can help if you have a complaint against your <u>plan</u> for a denial of a <u>claim</u>. This complaint is called a <u>grievance</u> or <u>appeal</u>. For more information about your rights, look at the explanation of benefits you will receive for that medical <u>claim</u>. Your <u>plan</u> documents also provide complete information on how to submit a <u>claim</u>, <u>appeal</u>, or a <u>grievance</u> for any reason to your <u>plan</u>. For more information about your rights, this notice, or assistance, contact: the Department of Labor's Employee Benefits Security Administration at 1-866-444-EBSA (3272) or <u>www.dol.gov.ebsa/healthreform</u>, or the Pennsylvania Insurance Department at 1-877-881-6388 or <u>www.insurance.pa.gov/Consumers</u>.

### Does this plan provide Minimum Essential Coverage? Yes.

Minimum Essential Coverage generally includes <u>plans</u>, <u>health insurance</u> available through the <u>Marketplace</u> or other individual market policies, Medicare, Medicaid, CHIP, TRICARE, and certain other coverage. If you are eligible for certain types of <u>Minimum Essential Coverage</u>, you may not be eligible for the premium tax credit.

Does this plan meet the Minimum Value Standards? Yes.

If your <u>plan</u> doesn't meet the <u>Minimum Value Standards</u>, you may be eligible for a <u>premium tax credit</u> to help you pay for a <u>plan</u> through the <u>Marketplace</u>.

Language Access Services: To access our Language helpline, please call 1-800-447-4000.

To see examples of how this plan might cover costs for a sample medical situation, see the next section.

#### **About these Coverage Examples:**



This is not a cost estimator. Treatments shown are just examples of how this <u>plan</u> might cover medical care. Your actual costs will be different depending on the actual care you receive, the prices your <u>providers</u> charge, and many other factors. Focus on the <u>cost-sharing</u> amounts (<u>deductibles</u>, <u>copayments</u> and <u>coinsurance</u>) and <u>excluded services</u> under the <u>plan</u>. Use this information to compare the portion of costs you might pay under different health <u>plans</u>. Please note these coverage examples are based on self-only coverage.

## Peg is Having a Baby

(9 months of in-network pre-natal care and a hospital delivery)

| The <u>plan's</u> overall <u>deductible</u> | \$2,500 |
|---|---------|
| ■ Specialist copayment                      | \$40    |
| ■ Hospital (facility) coinsurance           | 0%      |
| Other coinsurance                           | 0%      |

#### This EXAMPLE event includes services like:

Specialist office visits (prenatal care)
Childbirth/Delivery Professional Services
Childbirth/Delivery Facility Services
Diagnostic tests (ultrasounds and blood work)
Specialist visit (anesthesia)

| Total Example Cost              | \$12,700 |  |
|---------------------------------|----------|--|
| In this example, Peg would pay: |          |  |
| Cost Sharing                    |          |  |
| <u>Deductibles</u>              | \$2,500  |  |
| <u>Copayments</u>               | \$10     |  |
| <u>Coinsurance</u>              | \$0      |  |
| What isn't covered              |          |  |
| Limits or exclusions            | \$0      |  |
| The total Peg would pay is      | \$2,510  |  |

## Managing Joe's Type 2 Diabetes

(a year of routine in-network care of a well-controlled condition)

| ■ The <u>plan's</u> overall <u>deductible</u> | \$2,500 |
|---|---------|
| ■ Specialist copayment                        | \$40    |
| ■ Hospital (facility) coinsurance             | 0%      |
| ■ Other coinsurance                           | 0%      |

#### This EXAMPLE event includes services like:

Primary care physician office visits (including disease education)

Diagnostic tests (blood work)

<u>Diagnostic tests</u> (blood work)

Prescription drugs

<u>Durable medical equipment</u> (glucose meter)

| Total Example Cost              | \$5,600 |  |
|---------------------------------|---------|--|
| In this example, Joe would pay: |         |  |
| Cost Sharing                    |         |  |
| <u>Deductibles</u>              | \$300   |  |
| Copayments                      | \$1,800 |  |
| Coinsurance                     | \$0     |  |
| What isn't covered              |         |  |
| Limits or exclusions            | \$0     |  |
| The total Joe would pay is      | \$2,100 |  |

# Mia's Simple Fracture

(in-network emergency room visit and follow up care)

| ■ The <u>plan's</u> overall <u>deductible</u> | \$2,500 |
|---|---------|
| ■ Specialist copayment                        | \$40    |
| ■ Hospital (facility) coinsurance             | 0%      |
| Other <u>coinsurance</u>                      | 0%      |

#### This EXAMPLE event includes services like:

Emergency room care (including medical supplies)

Diagnostic test (x-ray)

Durable medical equipment (crutches)

Rehabilitation services (physical therapy)

| Total Example Cost              | \$2,800 |  |
|---------------------------------|---------|--|
| In this example, Mia would pay: |         |  |
| Cost Sharing                    |         |  |
| <u>Deductibles</u>              | \$300   |  |
| Copayments                      | \$400   |  |
| Coinsurance                     | \$0     |  |
| What isn't covered              |         |  |
| Limits or exclusions            | \$0     |  |
| The total Mia would pay is      | \$700   |  |

The <u>plan</u> would be responsible for the other costs of these EXAMPLE covered services.

# Discrimination is against the law

Geisinger Health Plan, Geisinger Quality Options, Inc., and Geisinger Indemnity Insurance Company (the "Health Plan") comply with applicable federal civil rights laws and do not discriminate on the basis of race, color, national origin, age, disability, sex, gender identity, or sexual orientation. The Health Plan does not exclude people or treat them differently because of race, color, national origin, age, disability, sex, gender identity, or sexual orientation.

The Health Plan:

- Provides free aids and services to people with disabilities to communicate effectively with us, such as:
  - Qualified sign language interpreters
  - Written information in other formats (large print, audio, accessible electronic formats, other formats)
- Provides free language services to people whose primary language is not English, such as:
  - Qualified interpreters
  - · Information written in other languages

If you need these services, call the Health Plan at 800-447-4000 or TTY: 711.

If you believe that the Health Plan has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, sex, gender identity, or sexual orientation, you can file a grievance with:

Civil Rights Grievance Coordinator Geisinger Health Plan Appeals Department 100 North Academy Avenue, Danville, PA 17822-3220 Phone: 866-577-7733, TTY: 711

Fax: 570-271-7225

GHPCivilRights@thehealthplan.com

You can file a grievance in person or by mail, fax, or email. If you need help filing a grievance, the Civil Rights Grievance Coordinator is available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights electronically through the Office for Civil Rights Complaint Portal, available at https://ocrportal.hhs.gov/ocr/portal/lobby.jsf, or by mail or phone at:

U.S. Department of Health and Human Services 200 Independence Avenue SW., Room 509F HHH Building, Washington, DC 20201 Phone: 800-368-1019, 800-537-7697 (TDD)

Complaint forms are available at http://www.hhs.gov/ocr/office/file/index.html.

ATTENTION: If you speak a language other than English, language assistance services, free of charge, are available to you. Call 800-447-4000 or TTY: 711.

ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 800-447-4000 (TTY: 711).

注意:如果您使用繁體中文,您可以免費獲得語言援助服務。請致電 800-447-4000(TTY:711)。

CHÚ Ý: Nếu ban nói Tiếng Việt, có các dịch vu hỗ trơ ngôn ngữ miễn phí dành cho ban. Goi số 800-447-4000 (TTY: 711).

ВНИМАНИЕ: Если вы говорите на русском языке, то вам доступны бесплатные услуги перевода. Звоните 800-447-4000 (телетайп: 711).

ACHTUNG: Wenn Sie Deutsch sprechen, stehen Ihnen kostenlos sprachliche Hilfsdienstleistungen zur Verfügung. Rufnummer: 800-447-4000 (TTY: 711).

주의: 한국어를 사용하시는 경우, 언어 지원 서비스를 무료로 이용하실 수 있습니다. 800-447-4000 (TTY: 711) 번으로 전화해 주십시오.

ATTENZIONE: In caso la lingua parlata sia l'italiano, sono disponibili servizi di assistenza linguistica gratuiti. Chiamare il numero 800-447-4000 (TTY: 711).

ملحوظة: إذا كنت تتحدث اذكر اللغة، فإن خدمات المساعدة اللغوية تتوافر لك بالمجان. اتصل برقم 4000-447-800 (رقم هاتف الصم والبكم: 711.

ATTENTION: Si vous parlez français, des services d'aide linguistique vous sont proposés gratuitement. Appelez le 800-447-4000 (ATS: 711).

ACHTUNG: Wenn Sie Deutsch sprechen, stehen Ihnen kostenlos sprachliche Hilfsdienstleistungen zur Verfügung, Rufnummer: 800-447-4000 (TTY: 711).

સુચના: જો તમે ગુજરાતી બોલતા હો, તો નિ:શુલ્ક ભાષા સહાય સેવાઓ તમારા માટે ઉપલબ્ધ છે. ફોન કરો 800-447-4000 (TTY: 711).

UWAGA: Jeżeli mówisz po polsku, możesz skorzystać z bezpłatnej pomocy językowej. Zadzwoń pod numer 800-447-4000 (TTY: 711).

ATANSYON: Si w pale Kreyòl Ayisyen, gen sèvis èd pou lang ki disponib gratis pou ou. Rele 800-447-4000 (TTY: 711).

ប្រយ័ត្ន៖ បើសិនជាអ្នកនិយាយ ភាសាខ្មែរ សេវាជំនួយផ្នែកភាសា ដោយមិនគិតឈ្លួល គឺអាចមានសំរាប់បំរើអ្នក។ ចូរ ទូរស័ព្ទ 800-447-4000 (TTY: 71)។

ATENÇÃO: Se fala português, encontram-se disponíveis serviços linguísticos, grátis. Lique para 800-447-4000 (TTY: 711).