Geisinger Premier PPO Summary of Benefits Premier PPO 3000 Plan D

Preferred Provider

Non-Preferred

Provider

applies. Copayments do not apply to the deductible. Coinsurance 0% 30% Coinsurance Maximum \$0 single \$6,000 single \$12,000 family Deductible does not apply to coinsurance maximum. Maximum Out of Pocket \$9,100 single \$0	Deductible	\$3,000 single \$6,000 family	\$5,000 single \$10,000 family
Coinsurance Maximum Deductible does not apply to coinsurance maximum. Maximum Out of Pocket So single \$8,000 single \$12,000 family Preferred Provider You Pay* Outpatient Physician Services Primary care office visits (PCP). Specialist office visit. Specialist office visit. Telehealth (virtual visit) Primary care physician Specialist physici	Deductible must be satisfied every coverage period before coinsurance applies. Copayments do not apply to the deductible.		
Deductible does not apply to coinsurance maximum. Maximum Out of Pocket Services covered when medically necessary Preferred Provider You Pay* Non-Preferred Provider You Pay* Outpatient Physician Services Primary care office visits (PCP). Periodic health assessments/routine physicals. \$20 30% after deductible \$50 and 30% after deductible \$50 and 30% after deductible	Coinsurance	0%	30%
Services covered when medically necessary Preferred Provider You Pay* Outpatient Physician Services Primary care office visits (PCP). Periodic health assessments/routine physicals. \$20	Coinsurance Maximum		
Services covered when medically necessary Preferred Provider You Pay* Outpatient Physician Services Primary care office visits (PCP). S20 30% after deductible Periodic health assessments/routine physicals. Specialist office visit. S40 30% after deductible Specialist office visit. Telehealth (virtual visit) Primary care physician S5 30% after deductible Specialist physician S6 30% after deductible S6 30% after deductible S7 30% after deductible S7 30% after deductible S7 30% after deductible S8 30% after deductible S8 30% after deductible S9 30% after deductible S9 30% after deductible S9 30% after deductible to hospital) Ambulance service to and from hospital. S0 \$0 Critical response air transport. S0 \$0 Preventive Services: For a Full list of preventive services refer to healthcare.gov/coverage/preventive-care-benefits. All PPACA Preventive Services including but not limited to: Mammograms. S0 30% after deductible when the parameter of the deductible and the	Deductible does not apply to coinsurance maximum.		
Services covered when medically necessary You Pay Priorider You Pay Provider You Pay Provider You Pay Outpatient Physician Services Primary care office visits (PCP). S20 30% after deductible Specialist office visit. \$40 30% after deductible Primary care physician Specialist physician Specialist physician Specialist physician Specialist physician Specialist physician Specialist physician S10 30% after deductible Emergency Services Emergency Care. S150 (waived if admitted to hospital) Ambulance service to and from hospital. S0 S0 Critical response air transport. S150 Urgent care. S20 S20 Preventive Services: For a Full list of preventive services refer to healthcare.gov/coverage/preventive-care-benefits. All PPACA Preventive Services including but not limited to: Mammograms. S0 30% after deductible S150 S0	Maximum Out of Pocket		
Primary care office visits (PCP). Periodic health assessments/routine physicals. \$0 30% after deductible \$pecialist office visit. \$40 30% after deductible Telehealth (virtual visit) Primary care physician \$5 30% after deductible \$pecialist physician \$50 30% after deductible \$pecialist physician \$50 30% after deductible \$pecialist physician \$50 30% after deductible Behavioral health and substance abuse therapy \$5 30% after deductible Emergency Services Emergency Services Emergency care. \$150 (waived if admitted to hospital) \$50 \$0 \$60 Critical response air transport. \$50 \$0 \$60 Preventive Services: For a Full list of preventive services refer to healthcare.gov/coverage/preventive-carebenefits, All PPACA Preventive Services including but not limited to: Mammograms. \$50 \$0 \$60 \$0% after deductible Immunizations covered in accordance with accepted medical practices, excluding immunizations necessary for international travel. Pap smears. \$50 \$00% after deductible Chlamydia screening ages 16-25.	Services covered when medically necessary		Provider
Periodic health assessments/routine physicals. \$0 30% after deductible \$pecialist office visit. \$40 30% after deductible Telehealth (virtual visit) Primary care physician \$5 30% after deductible \$pecialist physician \$10 30% after deductible Behavioral health and substance abuse therapy \$5 30% after deductible Emergency Services Emergency Services Emergency care. \$150 (waived if admitted to hospital) Ambulance service to and from hospital. \$0 \$0 \$150 (waived if admitted to hospital) Critical response air transport. \$0 \$0 \$0 Preventive Services: For a Full list of preventive services refer to healthcare.gov/coverage/preventive-carebenefits. All PPACA Preventive Services including but not limited to: Mammograms. \$0 \$0% after deductible Immunizations covered in accordance with accepted medical practices, excluding immunizations necessary for international travel. Pap smears. \$0 \$0% after deductible Chlamydia screening ages 16-25.	Outpatient Physician Services		
Specialist office visit. \$40 30% after deductible Telehealth (virtual visit) Primary care physician \$5 30% after deductible Specialist physician \$10 30% after deductible Behavioral health and substance abuse therapy \$5 30% after deductible Emergency Services Emergency care. \$150 (waived if admitted to hospital) Ambulance service to and from hospital. \$0 \$0 Critical response air transport. \$0 \$0 Urgent care. \$20 \$20 Preventive Services: For a Full list of preventive services refer to healthcare.gov/coverage/preventive-care-benefits. All PPACA Preventive Services including but not limited to: Mammograms. \$0 30% after deductible Immunizations covered in accordance with accepted medical practices, excluding immunizations necessary for international travel. Pap smears. \$0 30% after deductible Chlamydia screening ages 16-25.	Primary care office visits (PCP).	\$20	30% after deductible
Primary care physician \$5 30% after deductible Specialist physician \$10 30% after deductible Behavioral health and substance abuse therapy \$5 30% after deductible Emergency Services Emergency care. \$150 (waived if admitted to hospital) \$150 (waived if admitted to hospital) \$0 \$0 Ambulance service to and from hospital. \$0 \$0 Critical response air transport. \$0 \$0 Urgent care. \$20 \$20 Preventive Services: For a Full list of preventive services refer to healthcare.gov/coverage/preventive-care-benefits. All PPACA Preventive Services including but not limited to: Mammograms. \$0 \$0% after deductible Immunizations covered in accordance with accepted medical practices, excluding immunizations necessary for international travel. Pap smears. \$0 \$0% after deductible Chlamydia screening ages 16-25.	Periodic health assessments/routine physicals.	\$0	30% after deductible
Primary care physician \$5 30% after deductible Specialist physician \$10 30% after deductible Behavioral health and substance abuse therapy \$5 30% after deductible Emergency Services Emergency Care. \$150 (waived if admitted to hospital) \$150 (waived if admitted to hospital) Ambulance service to and from hospital. \$0 \$0 Critical response air transport. \$0 \$0 Urgent care. \$20 \$20 Preventive Services: For a Full list of preventive services refer to healthcare.gov/coverage/preventive-carebenefits. All PPACA Preventive Services including but not limited to: Mammograms. \$0 \$0% after deductible Immunizations covered in accordance with accepted medical practices, excluding immunizations necessary for international travel. Pap smears. \$0 \$0% after deductible Chlamydia screening ages 16-25.	Specialist office visit.	\$40	30% after deductible
Specialist physician \$10 30% after deductible Behavioral health and substance abuse therapy \$5 30% after deductible Emergency Services Emergency care. \$150 (waived if admitted to hospital) \$150 (waived if admitted to hospital) \$0 Ambulance service to and from hospital. \$0 Critical response air transport. \$0 Urgent care. \$20 Preventive Services: For a Full list of preventive services refer to healthcare.gov/coverage/preventive-care-benefits. All PPACA Preventive Services including but not limited to: Mammograms. \$0 30% after deductible Immunizations covered in accordance with accepted medical practices, excluding immunizations necessary for international travel. Pap smears. \$0 30% after deductible Chlamydia screening ages 16-25.	Telehealth (virtual visit)		
Behavioral health and substance abuse therapy Emergency Services Emergency care. \$150 (waived if admitted to hospital) \$150 (waived if admitted to hospital) Ambulance service to and from hospital. \$0 \$0 Critical response air transport. \$0 \$0 Urgent care. \$20 \$20 Preventive Services: For a Full list of preventive services refer to healthcare.gov/coverage/preventive-care-benefits. All PPACA Preventive Services including but not limited to: Mammograms. \$0 \$0 30% after deductible Immunizations covered in accordance with accepted medical practices, excluding immunizations necessary for international travel. Pap smears. \$0 \$0 30% after deductible Chlamydia screening ages 16-25.	Primary care physician	\$5	30% after deductible
Emergency Services Emergency care. \$150 (waived if admitted to hospital) \$0 \$0 \$0 Critical response air transport. Urgent care. \$20 \$20 Preventive Services: For a Full list of preventive services refer to healthcare.gov/coverage/preventive-carebenefits. All PPACA Preventive Services including but not limited to: Mammograms. \$0 \$0% after deductible Immunizations covered in accordance with accepted medical practices, excluding immunizations necessary for international travel. Pap smears. \$0 \$0% after deductible	Specialist physician	\$10	30% after deductible
Emergency care. \$150 (waived if admitted to hospital) \$150 (waived if admitted to hospital) \$0 \$0 Critical response air transport. \$0 \$0 Urgent care. \$20 \$20 Preventive Services: For a Full list of preventive services refer to healthcare.gov/coverage/preventive-care-benefits. All PPACA Preventive Services including but not limited to: Mammograms. \$0 \$0 30% after deductible Pap smears. \$0 \$0 30% after deductible \$0 \$0 \$0 \$0 \$0 \$0 \$0 \$0 \$0 \$0	Behavioral health and substance abuse therapy	\$5	30% after deductible
Ambulance service to and from hospital. \$0 \$0 Critical response air transport. \$0 \$0 Urgent care. \$20 \$20 Preventive Services: For a Full list of preventive services refer to healthcare.gov/coverage/preventive-care-benefits. All PPACA Preventive Services including but not limited to: Mammograms. \$0 \$0 30% after deductible Immunizations covered in accordance with accepted medical practices, excluding immunizations necessary for international travel. Pap smears. \$0 \$00 30% after deductible 30% after deductible Chlamydia screening ages 16-25.	Emergency Services	-	
Critical response air transport. Urgent care. \$20 \$20 Preventive Services: For a Full list of preventive services refer to healthcare.gov/coverage/preventive-care-benefits. All PPACA Preventive Services including but not limited to: Mammograms. \$0 30% after deductible Immunizations covered in accordance with accepted medical practices, excluding immunizations necessary for international travel. Pap smears. \$0 30% after deductible \$0 30% after deductible \$0 Chlamydia screening ages 16-25.	Emergency care.	,	
Urgent care. \$20 \$20 Preventive Services: For a Full list of preventive services refer to healthcare.gov/coverage/preventive-care-benefits. All PPACA Preventive Services including but not limited to: Mammograms. \$0 30% after deductible Immunizations covered in accordance with accepted medical practices, excluding immunizations necessary for international travel. \$0 30% after deductible Pap smears. \$0 30% after deductible Chlamydia screening ages 16-25.	Ambulance service to and from hospital.	\$0	\$0
Preventive Services: For a Full list of preventive services refer to healthcare.gov/coverage/preventive-carebenefits. All PPACA Preventive Services including but not limited to: Mammograms. \$0 30% after deductible Immunizations covered in accordance with accepted medical practices, excluding immunizations necessary for international travel. Pap smears. \$0 30% after deductible Chlamydia screening ages 16-25. \$0 30% after deductible	Critical response air transport.	\$0	\$0
benefits. All PPACA Preventive Services including but not limited to: Mammograms. \$0 30% after deductible Immunizations covered in accordance with accepted medical practices, excluding immunizations necessary for international travel. \$0 30% after deductible Pap smears. \$0 30% after deductible Chlamydia screening ages 16-25. \$0 30% after deductible	Urgent care.	\$20	\$20
Immunizations covered in accordance with accepted medical practices, excluding immunizations necessary for international travel. Pap smears. \$0 30% after deductible Chlamydia screening ages 16-25. \$0 30% after deductible			
excluding immunizations necessary for international travel. Pap smears. \$0 30% after deductible Chlamydia screening ages 16-25. \$0 30% after deductible	Mammograms.	\$0	30% after deductible
Chlamydia screening ages 16-25. \$0 30% after deductible		\$0	30% after deductible
	Pap smears.	\$0	30% after deductible
Dexa scan. \$0 30% after deductible	Chlamydia screening ages 16-25.	\$0	30% after deductible
	Dexa scan.	\$0	30% after deductible

Fecal occult blood testing.	\$0	30% after deductible
Cholesterol screening.	\$0	30% after deductible
Diabetes care including HbA1c testing, LDL-C screening and nephropathy screening.	\$0	30% after deductible
Lipid panel.	\$0	30% after deductible
Newborn screening: one hematocrit and hemoglobin screening for infants under 24 months.	\$0	30% after deductible
Well-Child Services		
Well-child office visits (age 0-21)	\$0	30% after deductible
Well-Woman Care		
Annual gynecological examination, including pelvic examination and routine pap smears. Includes appropriate follow-up care and referrals for diagnostic testing and treatment services relating to gynecological care.	\$0	30% after deductible
Outpatient Services.		
Outpatient surgery.	0% after deductible	30% after deductible
X-rays, laboratory, and diagnostic tests.	0% after deductible	30% after deductible
Computed Axial Tomography (CAT Scan), Magnetic Resonance Imaging (MRI), and Position Emission Tomography (PET Scan), Magnetic Resonance Angiography (MRA) and nuclear cardiology.	0% after deductible	30% after deductible
Ostomy supplies.	0% after deductible	Services limited to preferred providers
Urological supplies.	0% after deductible	Services limited to preferred providers
Other diagnostic services.	0% after deductible	30% after deductible
Colorectal Cancer Screening		
Colorectal cancer screening, limited to flexible sigmoidoscopy, colonoscopy and related services covered 100%. Note: preparation medication is not covered under the medical benefit. However, preparation medication may be covered under your pharmacy benefit, which will be subject to your normal pharmacy benefit cost-sharing.	\$0	30% after deductible
Maternity Care		
Maternity Hospitalization. Limit: 90 inpatient days per benefit year when services are performed by a non-preferred provider.	0% after deductible	30% after deductible
Maternity care by your physician before and after the birth of your baby. No referral required for In-Network benefits.	\$0	30% after deductible
Hospitalization		
Care in a semi-private room at a participating facility. Includes intensive care, cardiac care unit services, obstetrical care, newborn care, transplant services, medications and diagnostic tests. Limit: 90 inpatient days per benefit year when services are performed by a non-preferred provider.	0% after deductible	30% after deductible
Medical and surgical specialist care, including anesthesia.	0% after deductible	30% after deductible
Surgery for Correction of Obesity (cost sharing does not apply to maximum out-of-pocket)		
Facility charges.	\$2,000	Services limited to preferred

	1	•
		providers
Professional charges.	0% after deductible	Services limited to preferred providers
Eye Exams		
One eye exam per year to determine the refractive error of the eye.	\$0	Services limited to preferred providers
Rehabilitation Services		
Physical therapy for back pain, limited to 2 series of 5 visits each, per benefit period.	\$40 per series	Services limited to preferred providers
Spinal injections for back pain	0% after deductible, if coinsurance is 0% then 30% coinsurance applies	Services limited to preferred providers
Physical, Occupational and Speech Therapy	\$40	30% after deductible
Cardiac rehabilitation, outpatient, up to 36 sessions/benefit year.	\$0	30% after deductible
Pulmonary rehabilitation benefit, outpatient, limit to 36 sessions per benefit year	\$0	30% after deductible
Diabetes Services and Supplies ¹		
Diabetic eye examination.	\$0	30% after deductible
Prescription/supply coverage: LifeScan test strips (OneTouch, OneTouch Ultra, and OneTouch Verio) and lancets are covered. The following may be limited to specific vendors: insulin, syringes and needles for the administration of insulin only, oral agents used to control blood sugar (1 copayment/34 day supply) and Glucagon emergency kit (two per copayment).	\$0 single \$0 family deductible which must be met first then Tier 1: \$15 for 34-day supply Tier 2: \$30 for 34-day supply Tier 3: \$50 for 34-day supply	Services limited to a preferred pharmacy
Diabetic foot orthotics.	0% after deductible	Services limited to preferred providers
Home blood glucose monitors: LifeScan brand diabetic supplies only. Must be purchased at a participating pharmacy.	\$0	Services limited to a preferred pharmacy
Diabetic medical equipment: The following may be limited to specific vendors: injection aids, insulin pumps, syringe reservoirs and infusion sets.	\$0	Services limited to preferred providers
¹ The Plan reserves the right to restrict vendors and apply quantity limita	tions.	•
Skilled Nursing/Home Health Services		
Short-term, non-custodial medical care in a licensed, skilled nursing facility, as approved by a Plan physician and the Plan, for up to 60 days.	0% after deductible	30% after deductible
Home health care	\$0	30% after deductible
Hospice care: home and inpatient care including home health aide and homemaker services, counseling and medical social services.	\$0	30% after deductible
Implanted Devices (medical and contraceptive)		
Drug delivery.	50%	50% plus 30% coinsurance
Contraceptives	\$0	50% plus 30% coinsurance
Specialty Drugs		
For select high-cost specialty drugs. \$1,500 maximum out-of-pocket per benefit year. (cost sharing for drugs obtained from a specialty	\$150 copay per injection/infusion	30% after deductible
<u> </u>		

vendor will follow the pharmacy benefit)		
Durable Medical Equipment		
Equipment which can stand repeated use, such as wheelchairs, hospital beds and oxygen equipment. Standard equipment is covered when prescribed by a participating provider, purchased from a participating vendor. The Plan reserves the right to restrict vendor.	\$0	Services limited to preferred providers
Prosthetic Devices		
Externally worn appliance or apparatus which replaces a missing body part, such as artificial limbs. Must be prescribed by participating provider. Medically necessary replacements covered every 5 years.	\$0	Services limited to preferred providers
Orthotic Devices		
Rigid appliance used to support, align or correct bone and muscle deformities. Must be prescribed by participating provider.	50% coinsurance	Services limited to preferred providers
Impacted Wisdom Teeth Extraction		
Oral surgery by participating provider for extraction of partially or totally bony impacted third molars. Service covered in the physician's office. Hospital and ambulatory surgical center services are not covered without a prior-authorization.	\$0	Not covered
Alcohol and Drug Abuse Treatment		
Inpatient detoxification. Limit: 90 inpatient days per benefit year when services are performed by a non-preferred provider.	0% after deductible	30% after deductible
Non-hospital residential inpatient rehabilitation. Limit: 90 inpatient days per benefit year when services are performed by a non-preferred provider.	0% after deductible	30% after deductible
Outpatient rehabilitation at an alcoholism/drug abuse facility.	\$20 individual therapy session /\$20 group therapy session	30% after deductible
Outpatient Opioid Detoxification Treatment		
Buprenorphine and buprenorphine/naloxone are covered as part of this treatment if the member has a GHP drug rider and are subject to the cost sharing set forth in that rider. If the member does not have a GHP drug rider, the detox sessions are covered but buprenorphine or buprenorphine/naloxone are not covered.	0% after deductible	30% after deductible
Mental Health		
Mental health care by psychiatrist, licensed clinical psychologist or other licensed behavioral health professional.	\$20 individual therapy session /\$20 group therapy session	30% after deductible
Serious Mental Illness (SMI) Services		
Care provided for the following serious mental illnesses: schizophrenia, bipolar disorder, obsessive-compulsive disorder, major depressive disorder, panic disorder, anorexia nervosa, bulimia nervosa, schizo-affective disorder and delusional disorder.	0% after deductible/inpatient facility 0% after deductible/inpatient professional visit 0% after deductible/partial hospitalization day	30% after deductible
Non-Serious Mental Illness Services		
Non-Serious mental illnesses that exclude schizophrenia, bipolar disorder, obsessive-compulsive disorder, major depressive disorder, panic disorder, anorexia nervosa, bulimia nervosa, schizo-affective disorder and delusional disorder.	0% after deductible/ inpatient facility 0% after deductible/inpatient professional visit 0% after deductible/partial hospitalization per day	30% after deductible
Autism Spectrum Disorder Rider		
Care provided for members under 21 years of age for the treatment of a	utism spectrum disorders (as defined	by the most recent edition of the

Diagnostic and Statistical Manual of Mental disorders (DSM), or its successor including autistic disorder, Asperger's disorder and Pervasive

Development Disorder not otherwise specified.) which includes, pharmacy, psychiatric and psychological, rehabilitative and therapeutic care.		
Pharmacy care	Copayment per outpatient prescription drug rider or 50% coinsurance for members with no prescription drug rider	Services limited to a preferred pharmacy
Psychiatric and Psychological Care: direct or consultative services provided by a psychiatrist or psychologist.	\$20 individual therapy session /\$20 group therapy session	30% after deductible
Rehabilitative Care: professional services and treatment programs, including applied behavioral analysis, provided by an autism service provider to produce socially significant improvements in human behavior or to prevent loss of attained skill or function.	\$40 per day	30% after deductible
Therapeutic Care: includes services provided by speech pathologists, occupational therapists or physical therapists.	\$40 per day	30% after deductible

*Covered services provided by a non-preferred provider will be based on the PPO's "non-preferred provider fee schedule." This may subject the member to significant out-of-pocket expenses for services received from a non-preferred provider. Emergency care or covered services not available from a preferred provider and approved by the Health Plan are NOT subject to this fee schedule.

Additional Services

Preferred Provider You Pay

Non-Preferred Provider You Pay*

Triple Choice Option for Outpatient Prescription Drugs ²			
34-day supply per copayment for outpatient prescription drugs from a participating pharmacy. Most covered drugs are listed on the formulary, a continually updated list of commonly covered drugs. Each drug is assigned to a tier. Tier 1: most generic drugs; prior authorization is generally not required. Tier 2: certain generic drugs and formulary brand name drugs with no generic equivalent; prior authorization may be required. Tier 3: some formulary brand name drugs with generic equivalents, other brand name drugs, and non-formulary drugs if approved; prior authorization may be required. Provider must request prior authorization. For information call Pharmacy Services at (800) 988-4861.	\$0 single \$0 family deductible which must be met first then Tier 1: \$15 for 34-day supply Tier 2: \$30 for 34-day supply Tier 3: \$50 for 34-day supply	Services limited to a preferred pharmacy	
Contraceptives; includes diaphragms.	Copayment amount depends on tier for 34-day supply	Services limited to a preferred pharmacy	
Mail Order Pharmacy. Prescriptions can be received through the mail by using the PPO's mail order pharmacy program. A doctor's prescription, copayment and completed form is required.	2 flat copays amount(s) depending on tier/3-month supply	Services limited to a preferred pharmacy	
² The Plan reserves the right to restrict vendors and apply quantity limita	tions.		
Select Free Generic Drug Program			
Members will pay a \$0 copay for certain generic drugs as part of Tier 1. All other Tier 1 drugs will have applicable copay applied. Deductible applies first, if applicable.	\$0	Services limited to a preferred pharmacy	
Manipulative Treatment Services Rider		•	
Direct access to participating providers for chiropractic services which may include patient exams, manipulation, adjunctive therapy and X-rays. Chiropractic appliances covered up to \$50 per benefit year when prescribed by a participating provider. Maximum 15 visits/benefit year.	\$20	Services limited to preferred providers	
Please review individual rider documents for limitations and exclusions.	•		
*Covered services provided by a non-preferred provider will be based o member to significant out-of-pocket expenses for services received fron available from a preferred provider and approved by the Health Plan are	n a non-preferred provider. Emergency		

Additional Discounts

Through our Accessories Program, you have access to money-saving discounts on a host of health-related products and services, with no referral necessary.

Acupuncture Chiropractic care Eyewear and eye exams

Fitness centers memberships LASIK vision correction Mail order contact lenses

Massage therapy Safe Beginnings ®

Member Information

We want our members to be well informed. The following information is available by contacting our Customer Care Team at (800) 447-4000.

Geisinger Health Plan Board of Directors Summary of provider reimbursement Provider List and/or monthly Provider List

methodologies Updates

Description of process for Formulary exception Procedures for covering experimental Pharmacy formulary

drugs/procedures

Provider credentialing process Summary of quality assurance program Provider privileges at contracted hospitals

Important information, definitions, and limitations

Case Management a service where PPO nurses assist members with serious conditions to obtain appropriate support and services so that members can achieve their optimal level of health.

Confidentiality the PPO's confidentiality policy protects members' privacy of their personal health information including medical records, claims, benefits and other administrative data in all settings. The policy also prohibits sharing personal health information with employers including fully insured employers. However, as a member you always have access to your medical records. Upon enrollment, members sign routine consent forms which allow the PPO to use your information to conduct its business like paying claims and for measurement of data where members identifiers are removed to assure confidentiality. For release of any other personal information, except when required by law, you will be asked to sign a special consent form. A complete copy of the confidentiality policy is available by contacting the Customer Care Team.

Medical Necessity or Medically Necessary covered services rendered by a health care provider that the insurer determines are: a) appropriate for the symptoms and diagnosis or treatment of the member's condition, illness, disease or injury; b) provided for the diagnosis, or the direct care and treatment of the member's condition, illness, disease or injury; c) in accordance with current standards of medical practice; d) not primarily for the convenience of the member, or the member's health care provider; and e) the most appropriate source or level of service that can safely be provided to the member. When applied to hospitalization, this further means that the member requires acute care as an inpatient due to the nature of the services rendered or the member's condition, and the member cannot receive safe or adequate care as an outpatient.

Precertification the process of calling the PPO to receive authorization for whereby all non-emergency inpatient hospital admissions and designated procedures and services listed in the Subscription Certificate are reviewed and approved for coverage determination by the PPO, prior to the prevision of services.

Retrospective review the PPO will complete a post-clinical review when necessary to determine whether or not the treatment met coverage guidelines. Based on this review, claims associated with treatment will be approved or denied.

This document is intended as an easy-to-read summary. Benefits, limitations and exclusions are provided in accordance with the Subscription Certificate and applicable riders under which a member is enrolled. This managed care plan may not cover all your health care expenses. Read your Subscription Certificate and riders carefully to determine which health care services are covered.