# **Geisinger Funding Alternative All-Access Extra HMO Summary of Benefits GFA All Access HMO Extra 1500 Plan B**

\$1,500 single **Deductible** \$3,000 family

Deductible must be satisfied every coverage period before coinsurance applies.

Copayments do not apply to the deductible.

Coinsurance 0%

\$0 single **Coinsurance Maximum** \$0 family

Deductible does not apply to coinsurance maximum.

\$9,450 single **Maximum Out of Pocket** \$18,900 family

Services covered when medically necessary	You Pay	
Outpatient Physician Services.		
Primary care physician office visit (PCP).	\$20	
Office visits at an Extra site (PHN).	\$10	
Specialist office visit.	\$40	
Periodic health assessments/routine physicals (PCP).	\$0	
Periodic health assessments/routine physicals at an Extra site (PHN).	\$0	
Telehealth (virtual visit)	•	
Primary care physician	\$5	
Specialist physician	\$10	
Behavioral health and substance abuse therapy	\$5	
Emergency Services	•	
Emergency care.	\$150 (waived if admitted to hospital)	
Emergency ambulance transportation.	\$0	
Critical response air transport.	\$0	
Urgent care.	\$20	
Urgent care for mental health and substance abuse.	\$0	
Preventive Services: For a Full list of preventive services refer to healthcare.gov/coverage/preventive-care-benefits. All PPACA Preventive Services including but not limited to:		
Mammograms.	\$0	
Immunizations covered in accordance with accepted medical practices, excluding immunizations necessary for international travel.	\$0	
Pap smears.	\$0	
Chlamydia screening ages 16-25.	\$0	
Dexa scan.	\$0	

Fecal occult blood testing. \$0	
Cholesterol screening. \$0	
Diabetes care including HbA1c testing, LDL-C screening and nephropathy screening. \$0	
Lipid panel. \$0	
Newborn screening: one hematocrit and hemoglobin screening for infants under 24 months. \$0	
Well-Child Services	
Well-child office visits (age 0-21) \$0	
Well-Woman Care	
Annual gynecological examination, including pelvic examination and routine pap smears. Includes appropriate follow-up care and referrals for diagnostic testing and treatment services relating to gynecological care.	
Outpatient Services.	
Outpatient surgery. 0%	6 after deductible
X-rays, laboratory, and diagnostic tests.	6 after deductible
Computed Axial Tomography (CAT Scan), Magnetic Resonance Imaging (MRI), and Position Emission Tomography (PET Scan), Magnetic Resonance Angiography (MRA) and nuclear cardiology.	6 after deductible
Ostomy supplies. 0%	6 after deductible
Urological supplies. 0%	6 after deductible
Other diagnostic services.	6 after deductible
Colorectal Cancer Screening	
Colorectal cancer screening, limited to flexible sigmoidoscopy, colonoscopy and related services covered 100%. Note: preparation medication is not covered under the medical benefit. However, preparation medication may be covered under your pharmacy benefit, which will be subject to your normal pharmacy benefit cost-sharing.	
Maternity Care	
Maternity care by your physician before and after the birth of your baby. No referral required. \$0	
Maternity hospitalization. 0%	6 after deductible
Hospitalization	
Medical and surgical specialist care, including anesthesia.  0%	6 after deductible
unit services, obstetrical care, newborn care, medications, diagnostic tests and transplant	6 after deductible
services.	
Surgery for Correction of Obesity (cost sharing does not apply to maximu	um out-of-pocket)
Surgery for Correction of Obesity (cost sharing does not apply to maximu	um out-of-pocket)
Surgery for Correction of Obesity (cost sharing does not apply to maximu  Facility charges. \$2,0	· · · · · · · · · · · · · · · · · · ·
Surgery for Correction of Obesity (cost sharing does not apply to maximu  Facility charges. \$2,0	2,000
Surgery for Correction of Obesity (cost sharing does not apply to maximu  Facility charges. \$2,0  Professional charges. 0%	6 after deductible

Physical therapy for back pain, limited to 2 series of 5 visits each, per benefit period.  Spinal injections for back pain  Physical, Occupational and Speech Therapy  Cardian rehabilitation, outpatient, up to 36 sessionshenefit year.  Pulmonary rehabilitation benefit, outpatient, limit to 36 sessions per benefit year.  20  Diabetic Services and Supplies '  Diabetic sye examination.  So Single Conscious and Supplies '  Diabetic sye examination.  So Single Conference. The following may be limited to speech vendors:  So Single Conference. The following may be limited to speech vendors:  So Single Conference. The following may be limited to speech vendors:  So Single Conference. The following may be limited to speech vendors:  The following may be single to services and supply apply and Glucagon emergency kit (two per copayment).  The 3.570 for 34-day supply Tier 3.570 for 34-day supply and Glucagon emergency kit (two per copayment).  The first services are considered to speech the following may be limited to speech vendors: injection aids, install prupies, syrings reservicies and intusion sets.  The Plan reserve the right for matric vendors and apoly quantity limitations.  Skilled Nursing/Home Health Services  Shortern, non-custodial medical case in a licensed, skilled nursing facility, as approved by a Plan physician and the Plan, for up to 60 days.  Home health care  Hospico care, home and inpatient care including home health aide and homemaker services.  So Specialty Drugs  For select high—cost specialty drugs, \$1,500 maximum out-of-pooked per benefit year. (cost sharing for drugs obtained from a specialty vendor will follow the pharmacy benefit)  Durable Medical Equipment  For select high—cost specialty drugs, \$1,500 maximum out-of-pooked per benefit year. (cost sharing for drugs obtained from a specialty vendor will follow the pharmacy benefit)  Durable Medical Equipment  So Specialty Drugs  For select by periopating provider. Medically necessary epidecenents  Contractory of years.  So Specialty Drugs and per		
Physical, Occupational and Speech Therapy  340  Cardiac rehabilitation, outpatient, up to 36 sessions-benefit year.  50  Pulmonary rehabilitation benefit, outpatient, limit to 36 sessions-benefit year.  50  Diabetes Services and Supplies 1  Diabetic eye examination.  70  Prescription-supply coverage: LifeScan test strips (One Touch, One Touch Ultra, and One Touch Verice) and lancets are covered. The following may be limited to specific vendors: insulin, syringes and needles for the administration of insulin only, oral agents used to control biodic dugar (1 copsyments34 day supply) and Olucagen emergency ki (two per copsyment).  10  11  12  13  15  16  17  15  15  16  17  15  15  16  17  15  17  15  17  17  17  17  17  17	Physical therapy for back pain, limited to 2 series of 5 visits each, per benefit period.	\$40 per series
Cardiac rehabilitation, outpatient, up to 36 sessions/benefit year.  Pulmonary rehabilitation benefit, outpatient, limit to 36 sessions per benefit year  Diabetes Services and Supplies 1  Diabetes Services and Supplies 1  Diabetes Services and Supplies 1  Diabetes (sye examination.  Prescription/supply coverage: LifeScan test strips (OneTouch, OneTouch Ultra, and OneTouch Vertic) and lancets are covered. The following may be limited to specific vendors: institution of the strips of the s	Spinal injections for back pain	· ·
Pulmonary rehabilitation benefit, cutpatient, limit to 36 sessions per benefit year  Diabetes Services and Supplies ¹  Diabetes Services and Supplies ¹  Diabetic eye examination.  Prescription/supply coverage: LifeScan test strips (OneTouch, OneTouch Ultra, and OneTouch Verio) and alnotes are covered. The following may be limited to specific vendors: installing syrings and needles for the adminisation of insistion only, oral agents used to control blood sugar (1 copayment/34 day supply) and Glucagon emergency kit (two per copayment). Time? 250 for 34-day supply)  Diabetic foot orthotics.  O% after deductible  Home blood glucose monitors: LifeScan brand diabetic supplies only, Must be purchased at a participating pharmacy.  Diabetic medical equipment: The following may be limited to specific vendors: injection aids, insisting pharmacy.  Skilled Nursing/Home Health Services  Skilled Nursing/Home Health Services  Short-term, non-custodial medical care in a licensed, skilled nursing facility, as approved by a Pharmacy of the physician and the Plan, for up to 60 days.  Home health care  So Ossater deductible  Home health care  Hospica care: home and inpatient care including home health aide and homemaker services, counciling and medical social services.  Specialty Drugs  For select high-cost specialty drugs. \$1,500 maximum out-of-pocket per benefit year. (cost sharing for diugs obtained from a specialty vendor will follow the presmisory benefit)  Durable Medical Equipment  Equipment Standard equipment is covered when prescribed by a participating provider, spurchased from a participating vendor. The Plan reserves the right to restrict vendor.  Prosthetic Devices  Rijd appliance or apparatus which replaces a missing body part, such as artificial influence used to support, align or correct bone and muscle deformities. Must be prescribed by participating provider.	Physical, Occupational and Speech Therapy	\$40
Diabetes Services and Supplies 1  Prescription/supply coverage: LifeScan test strips (OneTouch, OneTouch Ultra, and OneTouch Vario) and lancets are covered. The following may be limited to specific vendors: Insulin, syrings and needles for the deministration of insulin only, or aliques used to control blood sugar (1 copayment/34 day supply) and Glucagon emergency kit (two per copayment). The 2-550 for 34-day supply Tier 2-550 for 34-day supply Tier 3-570 for 34	Cardiac rehabilitation, outpatient, up to 36 sessions/benefit year.	\$0
Diabetic eye examination.  Prescription/supply coverage: LifeScan test strips (OneTouch, OneTouch Ultra, and OneTouch Verio) and lancets are covered. The following may be limited to specific vendors: installing, syrings and needles for the administration of insulin only, oral agents used to control blood sugar (1 copayment/34 day supply) and Glucagon emergency kit (two per copayment).  Diabetic foot orthotics.  Other blood glucose monitors: LifeScan brand diabetic supplies only. Must be purchased at a participating pharmacy.  Diabetic medical equipment: The following may be limited to specific vendors: injection aids, insulin purpus, syringe reservoirs and infusion sets:  **The Plan reserves the right to restrict vendors and apply quantity limitations.**  Skilled Nursing/Home Health Services  Short-term, non-custodial medical care in a licensed, skilled nursing facility, as approved by a Plan physician and the Plan, for up to 60 days.  **Implanted Devices (medical and contraceptive)  Drug delivery.  Some specialty Drugs  For select high-cost specialty drugs. \$1,500 maximum out-of-pocket per benefit year. (cost sharing for drugs obtained from a specialty vendor will follow the pharmacy benefit)  Durable Medical Equipment  Supplement which can stand repeated use, such as wheelchairs, hospital beds and oxygen equipment. Standard equipment is covered when prescribed by a participating grovider.  Por safetic Devices  Externally worn appliance or apparatus which replaces a missing body part, such as artificial limits. Must be prescribed by participating provider. Medically necessary replacements  Orthotic Devices  Rigid appliance used to support, align or correct bone and muscle deformities. Must be prescribed by participating provider.	Pulmonary rehabilitation benefit, outpatient, limit to 36 sessions per benefit year	\$0
Prescription/supply coverage: LifeScan test strips (OneTouch, OneTouch Ultra, and OneTouch Verlo) and lancets are covered. The following may be limited to specific vendors: insulin, syringes and needles for the administration of insulin only, one agents used to our contract the contract of the contrac	Diabetes Services and Supplies <sup>1</sup>	
One Touch Verio) and lancets are covered. The following may be limited to specific vendors: install, syrings and needles for the administration of insulin only, not agents used to count of Tier 1: \$25 for 43-449 supply.  Diabetic foot orthotics.  O% after deductible  Diabetic foot orthotics:  O% after deductible  S0  Diabetic foot orthotics: LifeScan brand diabetic supplies only. Must be purchased at a participating pharmacy.  Diabetic medical equipment: The following may be limited to specific vendors: injection aids, insulin pumps, syringe reservoirs and infusion sets.  **The Plan reserves the right to restrict vendors and apply quantity limitations.**  Skilled Nursing/Home Health Services  Short-term, non-custodial medical care in a licensed, skilled nursing facility, as approved by a Plan physician and the Plan, for up to 60 days.  Home health care  \$0  **Hospice care: home and inpatient care including home health aide and homemaker services, courselling and medical social services.  **Implanted Devices (medical and contraceptive)  Drug delivery.  **Contraceptives  Specialty Drugs  For select high-cost specialty drugs, \$1,500 maximum out-of-pocket per benefit year. (cost sharing for drugs obtained from a specialty vendor will follow the pharmacy benefit)  **Durable Medical Equipment**  Equipment which can stand repeated use, such as wheelchairs, hospital beds and oxygen equipment. Standard equipment is covered when prescribed by a participating provider, purchased from a participating provider. The Plan reserves the right to restrict vendor.  Prosthetic Devices  Externally worn appliance or apparatus which replaces a missing body part, such as artificial limbs. Must be prescribed by participating provider. Medically necessary replacements  Ovthotic Devices  Rigid appliance used to support, align or correct bone and muscle deformities. Must be prescribed by participating provider.	Diabetic eye examination.	\$0
Home blood glucose monitors: LifeScan brand diabetic supplies only, Must be purchased at a participating pharmacy.  Diabetic medical equipment: The following may be limited to specific vendors: injection aids, insulin pumps, syringe reservoirs and infusion sets.  **The Plan reserves the right to restrict vendors and apply quantity limitations.**  Skilled Nursing/Home Health Services  Short-term, non-custodial medical care in a licensed, skilled nursing facility, as approved by a Plan physician and the Plan, for up to 60 days.  Home health care  \$0  Hospice care: home and inpatient care including home health aide and homemaker services, so courseling and medical social services.  Implanted Devices (medical and contraceptive)  Prug delivery.  \$0  Specialty Drugs  For select high-cost specialty drugs. \$1,500 maximum out-of-pocket per benefit year. (cost sharing for drugs obtained from a specialty vendor will follow the pharmacy benefit)  **Durable Medical Equipment**  Equipment which can stand repeated use, such as wheelchairs, hospital beds and oxygen apulpment, Standard equipment is covered when prescribed by a participating provider, purchased from a participating vendor. The Plan reserves the right to restrict vendor.  **Prosthetic Devices**  Externally worn appliance or apparatus which replaces a missing body part, such as artificial limbs. Must be prescribed by participating provider. Medically necessary replacements covered every 5 years.  Orthotic Devices  Rigid appliance used to support, align or correct bone and muscle deformities. Must be prescribed by participating provider.	OneTouch Verio) and lancets are covered. The following may be limited to specific vendors: insulin, syringes and needles for the administration of insulin only, oral agents used to control	\$0 family deductible which must be met first then Tier 1: \$25 for 34-day supply Tier 2: \$50 for 34-day supply
Diabetic medical equipment: The following may be limited to specific vendors: injection aids, insulin pumps, syringe reservoirs and infusion sets.  **The Plan reserves the right to restrict vendors and apply quantity limitations.**  **Skilled Nursing/Home Health Services**  Short-term, non-custodial medical care in a licensed, skilled nursing facility, as approved by a Plan physician and the Plan, for up to 60 days.  Home health care \$0  **Hospice care: home and inpatient care including home health aide and homemaker services, counseling and medical social services.  **Implanted Devices (medical and contraceptive)**  Drug delivery. 50%  Specialty Drugs  For select high-cost specialty drugs, \$1,500 maximum out-of-pocket per benefit year, (cost sharing for drugs obtained from a specialty vendor will follow the pharmacy benefit)  **Durable Medical Equipment**  Equipment which can stand repeated use, such as wheelchairs, hospital beds and oxygen equipment. Standard equipment is covered when prescribed by a participating provider, purchased from a participating vendor. The Plan reserves the right to restrict vendor.  **Prosthetic Devices**  Externally worn appliance or apparatus which replaces a missing body part, such as artificial limbs. Must be prescribed by participating provider. Medically necessary replacements covered every 5 years.  Orthotic Devices  Rigid appliance used to support, align or correct bone and muscle deformities. Must be prescribed by participating provider.	Diabetic foot orthotics.	0% after deductible
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Plan physician and the Plan, for up to 60 days.  Home health care  ### Hospice care: home and inpatient care including home health aide and homemaker services, counseling and medical social services.  #### Implanted Devices (medical and contraceptive)  #### Drug delivery.  #### Sow  ##	Skilled Nursing/Home Health Services	
Implanted Devices (medical and contraceptive)  Drug delivery. 50%  Contraceptives \$0  Specialty Drugs  For select high-cost specialty drugs. \$1,500 maximum out-of-pocket per benefit year. (cost sharing for drugs obtained from a specialty vendor will follow the pharmacy benefit)  Durable Medical Equipment  Equipment which can stand repeated use, such as wheelchairs, hospital beds and oxygen equipment. Standard equipment is covered when prescribed by a participating provider, purchased from a participating vendor. The Plan reserves the right to restrict vendor.  Prosthetic Devices  Externally worn appliance or apparatus which replaces a missing body part, such as artificial limbs. Must be prescribed by participating provider. Medically necessary replacements covered every 5 years.  Orthotic Devices  Rigid appliance used to support, align or correct bone and muscle deformities. Must be prescribed by participating provider.		0% after deductible
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Drug delivery.  Contraceptives  \$0  Specialty Drugs  For select high-cost specialty drugs. \$1,500 maximum out-of-pocket per benefit year. (cost sharing for drugs obtained from a specialty vendor will follow the pharmacy benefit)  Surable Medical Equipment  Equipment which can stand repeated use, such as wheelchairs, hospital beds and oxygen equipment. Standard equipment is covered when prescribed by a participating provider, purchased from a participating vendor. The Plan reserves the right to restrict vendor.  Prosthetic Devices  Externally worn appliance or apparatus which replaces a missing body part, such as artificial limbs. Must be prescribed by participating provider. Medically necessary replacements covered every 5 years.  Orthotic Devices  Rigid appliance used to support, align or correct bone and muscle deformities. Must be prescribed by participating provider.		\$0
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For select high-cost specialty drugs. \$1,500 maximum out-of-pocket per benefit year. (cost sharing for drugs obtained from a specialty vendor will follow the pharmacy benefit)    Durable Medical Equipment	Contraceptives	\$0
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Equipment which can stand repeated use, such as wheelchairs, hospital beds and oxygen equipment. Standard equipment is covered when prescribed by a participating provider, purchased from a participating vendor. The Plan reserves the right to restrict vendor.  Prosthetic Devices  Externally worn appliance or apparatus which replaces a missing body part, such as artificial limbs. Must be prescribed by participating provider. Medically necessary replacements covered every 5 years.  Orthotic Devices  Rigid appliance used to support, align or correct bone and muscle deformities. Must be prescribed by participating provider.		\$150 per injection/infusion
equipment. Standard equipment is covered when prescribed by a participating provider, purchased from a participating vendor. The Plan reserves the right to restrict vendor.  Prosthetic Devices  Externally worn appliance or apparatus which replaces a missing body part, such as artificial limbs. Must be prescribed by participating provider. Medically necessary replacements covered every 5 years.  Orthotic Devices  Rigid appliance used to support, align or correct bone and muscle deformities. Must be prescribed by participating provider.	Durable Medical Equipment	
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limbs. Must be prescribed by participating provider. Medically necessary replacements covered every 5 years.  Orthotic Devices  Rigid appliance used to support, align or correct bone and muscle deformities. Must be prescribed by participating provider.  50%	Prosthetic Devices	
Rigid appliance used to support, align or correct bone and muscle deformities. Must be prescribed by participating provider.	limbs. Must be prescribed by participating provider. Medically necessary replacements	\$0
prescribed by participating provider.	Orthotic Devices	
Impacted Wisdom Teeth Extraction		50%

Oral surgery by participating provider for extraction of partially or totally bony impacted third molars. Service covered in the physician's office. Hospital and ambulatory surgical center services are not covered without a prior-authorization.	\$0	
Alcohol and Drug Abuse Treatment		
Inpatient detoxification.	0% after deductible	
Non-hospital residential inpatient rehabilitation.	0% after deductible	
Outpatient rehabilitation at an alcoholism/drug abuse facility.	\$20 individual therapy session /\$20 group therapy session	
Outpatient Opioid Detoxification Treatment		
Buprenorphine and buprenorphine/naloxone are covered as part of this treatment if the member has a GHP drug rider and are subject to the cost sharing set forth in that rider. If the member does not have a GHP drug rider, the detox sessions are covered but buprenorphine or buprenorphine/naloxone are not covered.	0% after deductible	
Mental Health		
Mental health care by psychiatrist, licensed clinical psychologist or other licensed behavioral health professional.	\$20/individual therapy session \$20/group therapy session	
Serious Mental Illness (SMI) Services		
Care provided for the following serious mental illnesses: schizophrenia, bipolar disorder, obsessive-compulsive disorder, major depressive disorder, panic disorder, anorexia nervosa, bulimia nervosa, schizo-affective disorder and delusional disorder.	0% after deductible/ inpatient facility 0% after deductible/inpatient professional visit 0% after deductible/partial hospitalization day	
Non-Serious Mental Illness Services		
Non-Serious mental illnesses that exclude schizophrenia, bipolar disorder, obsessive-compulsive disorder, major depressive disorder, panic disorder, anorexia nervosa, bulimia nervosa, schizo-affective disorder and delusional disorder.	0% after deductible inpatient facility 0% after deductible/inpatient professional visit 0% after deductible/partial hospitalization day	
Autism Spectrum Disorder Rider		
Care provided for members under 21 years of age for the treatment of autism spectrum disorders (as defined by the most recent edition of the Diagnostic and Statistical Manual of Mental disorders (DSM), or its successor including autistic disorder, Asperger's disorder and Pervasive Development Disorder not otherwise specified.) which includes, pharmacy, psychiatric and psychological, rehabilitative and therapeutic care.		
Pharmacy care	Copayment per outpatient prescription drug rider or 50% coinsurance for members with no prescription drug rider	
Psychiatric and Psychological Care: direct or consultative services provided by a psychiatrist or psychologist.	\$20 individual therapy session /\$20 group therapy session	
Rehabilitative Care: professional services and treatment programs, including applied behavioral analysis, provided by an autism service provider to produce socially significant improvements in human behavior or to prevent loss of attained skill or function.	\$40 per day	
Therapeutic Care: includes services provided by speech pathologists, occupational therapists or physical therapists.	\$40 per day	
Applied behavioral analysis (ABA) for autism.	\$20	
Manipulative Treatment Services		
Direct access to participating providers for chiropractic services which may include patient exams, manipulation, adjunctive therapy and X-rays. Chiropractic appliances covered up to \$50 per benefit year when prescribed by a participating provider. Maximum 15 visits/benefit year.	\$20	
Additional Services	You Pay	

## Additional Services

Triple Choice Option for Outpatient Prescription Drugs <sup>2</sup>	
34-day supply per copayment for outpatient prescription drugs from a participating pharmacy.	\$0 single

Most covered drugs are listed on the formulary, a continually updated list of commonly covered drugs. Each drug is assigned to a tier. Tier 1: most generic drugs; prior authorization is generally not required. Tier 2: certain generic drugs and formulary brand name drugs with no generic equivalent; prior authorization may be required. Tier 3: some formulary brand name drugs with generic equivalents, other brand name drugs, and non-formulary drugs if approved; prior authorization may be required. Provider must request prior authorization. For information call Pharmacy Services at (800) 988-4861.	\$0 family deductible which must be met first then Tier 1: \$25 for 34-day supply Tier 2: \$50 for 34-day supply Tier 3: \$70 for 34-day supply	
Contraceptives; includes diaphragms.	\$0	
Mail Order Pharmacy. Prescriptions can be received through the mail by using the Plan's mail order pharmacy program. A doctor's prescription, copayment and completed form is required.	2 flat copays amount(s) depending on tier/3-month supply	
<sup>2</sup> The Plan reserves the right to restrict vendors and apply quantity limitations.		
Select Free Generic Drug Program		
Members will pay a \$0 copay for certain generic drugs as part of Tier 1. All other Tier 1 drugs will have applicable copay applied. Deductible applies first, if applicable.	\$0	
Please review individual rider documents for limitations and exclusions.		

#### **Additional Discounts**

Through our Accessories Program, you have access to money-saving discounts on a host of health-related products and services, with no referral necessary.

Acupuncture Chiropractic care Eyewear and eye exams
Fitness centers memberships LASIK vision correction Mail order contact lenses

Massage therapy Safe Beginnings ®

#### **Member Information**

We want our members to be well informed. The following information is available by contacting our Customer Care Team at (800) 504-0443.

Geisinger Health Plan Board of Directors Summary of provider reimbursement Provider List and/or monthly Provider List

methodologies Updates

Description of process for Formulary exception Procedures for covering experimental Pharmacy formulary

drugs/procedures

Provider credentialing process Summary of quality assurance program Provider privileges at contracted hospitals

### Important information, definitions, and limitations

**Case Management** a service where Plan nurses assist members with serious conditions to obtain appropriate support and services so that members can achieve their optimal level of health.

Concurrent review a process to ensure that medically necessary, appropriate care is delivered to a hospitalized member.

Confidentiality the Plan's confidentiality policy protects members' privacy of their personal health information including medical records, claims, benefits and other administrative data in all settings. The policy also prohibits sharing personal health information with employers including fully insured employers. However, as a member you always have access to your medical records. Upon enrollment, members sign routine consent forms which allow the Plan to use your information to conduct its business like paying claims and for measurement of data where members identifiers are removed to assure confidentiality. For release of any other personal information, except when required by law, you will be asked to sign a special consent form. A complete copy of the confidentiality policy is available by contacting the Customer Care Team.

Continuity of care for new members (Act 68) Under the provisions of Act 68, a new member can continue on-going treatment with a non-participating physician for the first 60 days of enrollment. If a member is in her second or third trimester of pregnancy, services will be covered through delivery and postpartum care. To initiate this request, the member must contact the Customer Care Team prior to receiving treatment. The Plan will confer with the provider to determine if the provider will accept the Plan's terms and conditions for payment. If the provider does not agree, the services of the non-participating provider will not be covered.

Covered services Covered services that are not available within the Plan's network or are out of the Plan's service area must be authorized in advance by the Plan.

Medical Necessity or Medically Necessary covered services rendered by a health care provider that the Plan determines are: a) appropriate for the symptoms and diagnosis or treatment of the member's condition, illness, disease or injury; b) provided for the diagnosis, or the direct care and treatment of the member's condition, illness, disease or injury; c) in accordance with current standards of medical practice; d) not primarily for the convenience of the member, or the member's provider; and e) the most appropriate source or level or service that can safely be provided to the member. When applied to hospitalization, this further means that the member requires acute care as an inpatient due to the nature of the services rendered or the member's condition, and the member cannot receive safe or adequate care as an outpatient.

Prior authorization the process by which approval is given by the Plan for covered services based on medical necessity, eligibility and benefit

availability at the time the covered services are to be provided prior to the services being performed.

**Retrospective review** to determine the appropriateness of treatment, the Plan will complete a post-clinical review when necessary to determine whether or not the treatment met coverage guidelines. Based on this review, claims associated with treatment will be approved or denied.

This document is intended as an easy-to-read summary. Benefits, limitations and exclusions are provided in accordance with the Subscription Certificate and applicable riders under which a member is enrolled. This managed care plan may not cover all your health care expenses. Read your Subscription Certificate and riders carefully to determine which health care services are covered.

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