Geisinger Funding Alternative Premier PPO Summary of Benefits GFA Premier PPO 5000(1x) Plan D

Non-Preferred

30% after deductible

	Preferred Provider	Provider
Deductible	\$5,000 single \$5,000 family	\$10,000 single \$10,000 family
Deductible must be satisfied every coverage period before coinsurance		
applies. Copayments do not apply to the deductible.		
Coinsurance	0%	30%
Coinsurance Maximum	\$0 single \$0 family	\$6,000 single \$6,000 family
Deductible does not apply to coinsurance maximum.		
Maximum Out of Pocket	\$9,450 single \$18,900 family	\$0 single \$0 family
Services covered when medically necessary	Preferred Provider You Pay	Non-Preferred Provider You Pay*
Outpatient Physician Services		-
Primary care office visits (PCP).	\$20	30% after deductible
Periodic health assessments/routine physicals.	\$0	30% after deductible
Specialist office visit.	\$40	30% after deductible
Telehealth (virtual visit)		
Primary care physician	\$5	30% after deductible
Specialist physician	\$10	30% after deductible
Behavioral health and substance abuse therapy	\$5	30% after deductible
Emergency Services	_	_
Emergency care.	\$150 (waived if admitted to hospital)	\$150 (waived if admitted to hospital)
Ambulance service to and from hospital.	\$0	\$0
Critical response air transport.	\$0	\$0
Urgent care.	\$20	\$20
Urgent care for mental health and substance abuse.	\$0	\$0
Preventive Services: For a Full list of preventive servicentities. All PPACA Preventive Services including but		coverage/preventive-care-
Mammograms.	\$0	30% after deductible
Immunizations covered in accordance with accepted medical practices, excluding immunizations necessary for international travel.	\$0	30% after deductible
Pap smears.	\$0	30% after deductible

\$0

Chlamydia screening ages 16-25.

Dexa scan.	\$0	30% after deductible
Fecal occult blood testing.	\$0	30% after deductible
Cholesterol screening.	\$0	30% after deductible
Diabetes care including HbA1c testing, LDL-C screening and nephropathy screening.	\$0	30% after deductible
Lipid panel.	\$0	30% after deductible
Newborn screening: one hematocrit and hemoglobin screening for infants under 24 months.	\$0	30% after deductible
Well-Child Services		
Well-child office visits (age 0-21)	\$0	30% after deductible
Well-Woman Care		
Annual gynecological examination, including pelvic examination and routine pap smears. Includes appropriate follow-up care and referrals for diagnostic testing and treatment services relating to gynecological care.	\$0	30% after deductible
Outpatient Services.		
Outpatient surgery.	0% after deductible	30% after deductible
X-rays, laboratory, and diagnostic tests.	0% after deductible	30% after deductible
Computed Axial Tomography (CAT Scan), Magnetic Resonance Imaging (MRI), and Position Emission Tomography (PET Scan), Magnetic Resonance Angiography (MRA) and nuclear cardiology.	0% after deductible	30% after deductible
Ostomy supplies.	0% after deductible	Services limited to preferred providers
Urological supplies.	0% after deductible	Services limited to preferred providers
Other diagnostic services.	0% after deductible	30% after deductible
Colorectal Cancer Screening		
Colorectal cancer screening, limited to flexible sigmoidoscopy, colonoscopy and related services covered 100%. Note: preparation medication is not covered under the medical benefit. However, preparation medication may be covered under your pharmacy benefit, which will be subject to your normal pharmacy benefit cost-sharing.	\$0	30% after deductible
Maternity Care		
Maternity Hospitalization. Limit: 90 inpatient days per benefit year when services are performed by a non-preferred provider.	0% after deductible	30% after deductible
Maternity care by your physician before and after the birth of your baby. No referral required for In-Network benefits.	\$0	30% after deductible
Hospitalization		
Care in a semi-private room at a participating facility. Includes intensive care, cardiac care unit services, obstetrical care, newborn care, transplant services, medications and diagnostic tests. Limit: 90 inpatient days per benefit year when services are performed by a non-preferred provider.	0% after deductible	30% after deductible
Medical and surgical specialist care, including anesthesia.	0% after deductible	30% after deductible
Surgery for Correction of Obesity (cost sharing does r	not apply to maximum out-o	f-pocket)

Facility charges.	\$2,000	Services limited to preferred providers
Professional charges.	0% after deductible	Services limited to preferred providers
Eye Exams		
One eye exam per year to determine the refractive error of the eye.	\$0	Services limited to preferred providers
Rehabilitation Services	•	
Physical therapy for back pain, limited to 2 series of 5 visits each, per benefit period.	\$40 per series	Services limited to preferred providers
Spinal injections for back pain	0% after deductible, if coinsurance is 0% then 30% coinsurance applies	Services limited to preferred providers
Physical, Occupational and Speech Therapy	\$40	30% after deductible
Cardiac rehabilitation, outpatient, up to 36 sessions/benefit year.	\$0	30% after deductible
Pulmonary rehabilitation benefit, outpatient, limit to 36 sessions per benefit year	\$0	30% after deductible
Diabetes Services and Supplies ¹		
Diabetic eye examination.	\$0	30% after deductible
Prescription/supply coverage: LifeScan test strips (OneTouch, OneTouch Ultra, and OneTouch Verio) and lancets are covered. The following may be limited to specific vendors: insulin, syringes and needles for the administration of insulin only, oral agents used to control blood sugar (1 copayment/34 day supply) and Glucagon emergency kit (two per copayment).	\$0 single \$0 family deductible which must be met first then Tier 1: \$15 for 34-day supply Tier 2: \$30 for 34-day supply Tier 3: \$50 for 34-day supply	Services limited to a preferred pharmacy
Diabetic foot orthotics.	0% after deductible	Services limited to preferred providers
Home blood glucose monitors: LifeScan brand diabetic supplies only. Must be purchased at a participating pharmacy.	\$0	Services limited to a preferred pharmacy
Diabetic medical equipment: The following may be limited to specific vendors: injection aids, insulin pumps, syringe reservoirs and infusion sets.	\$0	Services limited to preferred providers
¹ The Plan reserves the right to restrict vendors and apply quantity limitations.		
Skilled Nursing/Home Health Services		
Short-term, non-custodial medical care in a licensed, skilled nursing facility, as approved by a Plan physician and the Plan, for up to 60 days.	0% after deductible	30% after deductible
Home health care	\$0	30% after deductible
Hospice care: home and inpatient care including home health aide and homemaker services, counseling and medical social services.	\$0	30% after deductible
Implanted Devices (medical and contraceptive)		
Drug delivery.	50%	50% plus 30% coinsurance
Contraceptives	\$0	50% plus 30% coinsurance
Specialty Drugs		
For select high-cost specialty drugs. \$1,500 maximum out-of-pocket	\$150 copay per injection/infusion	30% after deductible

per benefit year. (cost sharing for drugs obtained from a specialty vendor will follow the pharmacy benefit) Durable Medical Equipment Equipment which can stand repeated use, such as wheelchairs, hospital beds and oxygen equipment. Standard equipment is covered when prescribed by a participating provider, purchased from a participating provider. The Plan reserves the right to restrict vendor. Prosthetic Devices Externally worn appliance or apparatus which replaces a missing body part, such as artificial limbs. Must be prescribed by participating provider, bedself where the providers will be prescribed by participating provider. Orthotic Devices Rigid appliance used to support, align or correct bone and muscle deformities. Must be prescribed by participating provider. Impacted Wisdom Teeth Extraction Oral surgery by participating provider for extraction of partially or totally body impacted with molars. Service covered in the physician's office. Hospital and ambulatory surgical center services are not covered without a prior-authorization. Alcohol and Drug Abuse Treatment Inpatent detoxification. Limit: 90 inpatient days per benefit year when services are performed by a non-preferred provider. Non-hospital residential inpatient rehabilitation. Limit: 90 inpatient days per benefit year when services are performed by a non-preferred provider. Outpatient opioid Detoxification Treatment Duprenorphine and buprenorphine/haloxone are covered as part of this treatment if the member has a GHP drug rider and are subject to the cost sharing set forth in that rider. If the member does not have a GHP drug rider and are subject to the cost sharing set forth in that rider. If the member does not have a GHP drug rider and are subject to the cost sharing set forth in that rider. If the member does not have a GHP drug rider and are subject to the cost sharing set forth in that rider. If the member does not have a GHP drug rider and are subject to the cost sharing set forth in that rider. If the member does not have a	
Equipment which can stand repeated use, such as wheelchairs, hospital beds and oxygen equipment. Standard equipment is covered when prescribed by a participating provider, purchased from a participating vendor. The Plan reserves the right to restrict vendor. Prosthetic Devices Externally worn appliance or apparatus which replaces a missing body part, such as artificial limbs. Must be prescribed by participating provider, Medically necessary replacements covered every 5 years. Orthotic Devices Rigid appliance used to support, align or correct bone and muscle deformities. Must be prescribed by participating provider. Medically participating provider for extraction of partially or totally only inspacted third molars. Service covered in the physician's office. Hospital and ambulatory surgical center services are not covered without a prior-authorization. Alcohol and Drug Abuse Treatment Inpatient detoxification. Limit: 90 inpatient days per benefit year when services are performed by a non-preferred provider. Non-hospital residential inpatient rehabilitation at an alcoholism/drug abuse facility. Suppreporphine and buprenorphine/naloxone are covered as part of this treatment if the member has a GHP drug rider and are subject to the cost sharing set forth in that rider. If the member does not have a GHP drug rider, the detox sessions are covered but buprenorphine or buprenorphine/naloxone are not covered. Mental Health Mental Health Mental Health Care by psychiatrist, Ilcensed clinical psychologist or other licensed behavioral health professional. Serious Mental Illness (SMI) Services Care provided for the following serious mental illnesses: schizophrenia, bipolar ideductible/inpatient professional visit	
providers Prosthetic Devices Externally worn appliance or apparatus which replaces a missing body part, such as artificial limbs. Must be prescribed by participating provider, protestating provider, protestating provider, protestating provider, protestating providers. Prosthetic Devices Externally worn appliance or apparatus which replaces a missing body part, such as artificial limbs. Must be prescribed by participating provider. Providers Medicially necessary replacements covered every 5 years. Orthotic Devices Rigid appliance used to support, align or correct bone and muscle deformities. Must be prescribed by participating provider. Providers Providers Services limited to preproviders Services limited to preproviders Services limited to preproviders The providers of the prescribed by participating provider. Providers Services limited to preprovider for extraction of partially or totally or totally or providers Providers Providers Services limited to preprovider for extraction of partially or totally or totally or providers Providers Alcohol and Drug Abuse Treatment Impatient detoxification. Limit: 90 inpatient days per benefit year when services are performed by a non-preferred provider. Non-hospital residential inpatient rehabilitation. Limit: 90 inpatient days per benefit year when services are performed by a non-preferred provider. Providers Outpatient rehabilitation at an alcoholism/drug abuse facility. Services (and the preparation of the preparation of this providers) Providers Outpatient Problem and buprenorphine/naloxone are covered as part of this propertient of the interior facility of the detox sessions are covered but buprenorphine or buprenorphine and buprenorphine/naloxone are not covered. Mental Health Mental Health Mental Health care by psychiatrist, licensed clinical psychologist or other ilcensed behavioral health professional. Serious Mental Illness (SMI) Services Care provided for the following serious mental Illnesses: schizophrenia, bipolar disorder, obse	
Externally worn appliance or apparatus which replaces a missing body part, such as artificial limbs. Must be prescribed by participating provider. Medically necessary replacements covered every 5 years. Some contained to prepare the provider of the pr	referred
providers Provider	
Services limited to pre providers Alcohol and Drug Abuse Treatment Alcohol and Drug Abuse Treatment Papatient detoxification. Limit: 90 inpatient days per benefit year when previous are performed by a non-preferred provider. Non-hospital residential inpatient rehabilitation. Limit: 90 inpatient days per benefit year when services are performed by a non-preferred provider. Outpatient rehabilitation at an alcoholism/drug abuse facility. Dutpatient Policial Detoxification Treatment Suprenorphine and buprenorphine/naloxone are covered as part of this reatment if the member has a GHP drug rider and are subject to the beats charing set forth in that rider. If the member does not have a GHP drug rider, the detox sessions are covered but buprenorphine or puprenorphine/naloxone are not covered. Mental Health Mental Health Care by psychiatrist, licensed clinical psychologist or other licensed behavioral health professional. Serious Mental Illness (SMI) Services Care provided for the following serious mental illnesses: schizophrenia, low after deductible/inpatient facility of after deductible/inpatient professional visit in the providers in the providers and professional visit in the providers and providers and professional visit in the providers and providers an	referred
Impacted Wisdom Teeth Extraction Oral surgery by participating provider for extraction of partially or totally bony impacted third molars. Service covered in the physician's office. Hospital and ambulatory surgical center services are not covered without a prior-authorization. Alcohol and Drug Abuse Treatment Impatient detoxification. Limit: 90 inpatient days per benefit year when services are performed by a non-preferred provider. Non-hospital residential inpatient rehabilitation. Limit: 90 inpatient days ber benefit year when services are performed by a non-preferred provider. Outpatient rehabilitation at an alcoholism/drug abuse facility. Dutpatient Opioid Detoxification Treatment Suprenorphine and buprenorphine/naloxone are covered as part of this reatment if the member has a GHP drug rider and are subject to the cost sharing set forth in that rider. If the member does not have a GHP drug rider, the detox sessions are covered but buprenorphine or suprenorphine/naloxone are not covered. Mental Health Wental Health Wental Health Care by psychiatrist, licensed clinical psychologist or suprenorphine/naloxone are not covered. Serious Mental Illness (SMI) Services Care provided for the following serious mental illnesses: schizophrenia, blight for desiration with the sord sorder, obsessive-compulsive disorder, major depressive is licensed eductible/inpatient professional wish ultima nervosa, schizo-professional visit	
Drail surgery by participating provider for extraction of partially or totally prony impacted third molars. Service covered in the physician's office. I dospital and ambulatory surgical center services are not covered without a prior-authorization. Alcohol and Drug Abuse Treatment Inpatient detoxification. Limit: 90 inpatient days per benefit year when services are performed by a non-preferred provider. Non-hospital residential inpatient rehabilitation. Limit: 90 inpatient days per benefit year when services are performed by a non-preferred provider. Non-hospital residential inpatient rehabilitation. Limit: 90 inpatient days per benefit year when services are performed by a non-preferred provider. Outpatient rehabilitation at an alcoholism/drug abuse facility. Dutpatient Opioid Detoxification Treatment Suprenorphine and buprenorphine/naloxone are covered as part of this reatment if the member has a GHP drug rider and are subject to the cost sharing set forth in that rider. If the member does not have a GHP drug rider, the detox sessions are covered but buprenorphine or puprenorphine/naloxone are not covered. Mental Health Mental Health care by psychiatrist, licensed clinical psychologist or other licensed behavioral health professional. Serious Mental Illness (SMI) Services Care provided for the following serious mental illnesses: schizophrenia, alpolar disorder, possessive-compulsive disorder, major depressive disorder, page defendence in the professional visit professional visi	referred
providers Alcohol and Drug Abuse Treatment Inpatient detoxification. Limit: 90 inpatient days per benefit year when services are performed by a non-preferred provider. Non-hospital residential inpatient rehabilitation. Limit: 90 inpatient days per benefit year when services are performed by a non-preferred provider. Non-hospital residential inpatient rehabilitation. Limit: 90 inpatient days per benefit year when services are performed by a non-preferred provider. Ow after deductible 30% after deductible of a feet deductible or a service of a feet deductible or a service or a feet of the feet o	
Inpatient detoxification. Limit: 90 inpatient days per benefit year when services are performed by a non-preferred provider. Non-hospital residential inpatient rehabilitation. Limit: 90 inpatient days per benefit year when services are performed by a non-preferred provider. Outpatient rehabilitation at an alcoholism/drug abuse facility. Superior therapy session /\$20 group therapy session /\$20 group therapy session /\$20 group therapy session Outpatient Opioid Detoxification Treatment Buprenorphine and buprenorphine/naloxone are covered as part of this greatment if the member has a GHP drug rider and are subject to the cost sharing set forth in that rider. If the member does not have a GHP drug rider, the detox sessions are covered but buprenorphine or puprenorphine/naloxone are not covered. Mental Health Mental health care by psychiatrist, licensed clinical psychologist or other licensed behavioral health professional. Serious Mental Illness (SMI) Services Care provided for the following serious mental illnesses: schizophrenia, objected panic disorder, obsessive-compulsive disorder, major depressive disorder, panic disorder, anorexia nervosa, bulimia nervosa, schizoprofessional visit	referred
Suprenorphine and buprenorphine/naloxone are covered as part of this creatment if the member has a GHP drug rider, the detox sessions are covered but buprenorphine or buprenorphine/naloxone are not covered. Mental Health Mental Health Mental Illness (SMI) Services Care provided for the following serious mental illnesses: schizophrenia, oippolar disorder, obsessive-compulsive disorder, major depressive professional inspections or provised response to the part of disorder, panic disorder, anorexia nervosa, bulimia nervosa, schizo- 100% after deductible of a	
Dutpatient rehabilitation at an alcoholism/drug abuse facility. Dutpatient Opioid Detoxification Treatment Buprenorphine and buprenorphine/naloxone are covered as part of this reatment if the member has a GHP drug rider and are subject to the cost sharing set forth in that rider. If the member does not have a GHP drug rider, the detox sessions are covered but buprenorphine or buprenorphine/naloxone are not covered. Mental Health Mental Health Mental Health care by psychiatrist, licensed clinical psychologist or other licensed behavioral health professional. Serious Mental Illness (SMI) Services Care provided for the following serious mental illnesses: schizophrenia, bipolar disorder, obsessive-compulsive disorder, major depressive disorder, panic disorder, anorexia nervosa, bulimia nervosa, schizoprofessional visit 30% after deductible group therapy session /\$20 and after deductible finpatient facility of after deductible/inpatient professional visit)
Dutpatient Opioid Detoxification Treatment Buprenorphine and buprenorphine/naloxone are covered as part of this reatment if the member has a GHP drug rider and are subject to the cost sharing set forth in that rider. If the member does not have a GHP drug rider, the detox sessions are covered but buprenorphine or buprenorphine/naloxone are not covered. Mental Health Mental Health care by psychiatrist, licensed clinical psychologist or other licensed behavioral health professional. Serious Mental Illness (SMI) Services Care provided for the following serious mental illnesses: schizophrenia, objects of sorder, obsessive-compulsive disorder, major depressive disorder, panic disorder, anorexia nervosa, bulimia nervosa, schizoprofessional visit Owa after deductible/inpatient facility of after deductible/inpatient professional visit	;
Buprenorphine and buprenorphine/naloxone are covered as part of this creatment if the member has a GHP drug rider and are subject to the cost sharing set forth in that rider. If the member does not have a GHP drug rider, the detox sessions are covered but buprenorphine or outprenorphine/naloxone are not covered. Mental Health Mental health care by psychiatrist, licensed clinical psychologist or other licensed behavioral health professional. Serious Mental Illness (SMI) Services Care provided for the following serious mental illnesses: schizophrenia, objected disorder, obsessive-compulsive disorder, major depressive disorder, panic disorder, anorexia nervosa, bulimia nervosa, schizo-	;
reatment if the member has a GHP drug rider and are subject to the cost sharing set forth in that rider. If the member does not have a GHP drug rider, the detox sessions are covered but buprenorphine or puprenorphine/naloxone are not covered. Mental Health Mental health care by psychiatrist, licensed clinical psychologist or other licensed behavioral health professional. Serious Mental Illness (SMI) Services Care provided for the following serious mental illnesses: schizophrenia, bipolar disorder, obsessive-compulsive disorder, major depressive disorder, panic disorder, anorexia nervosa, bulimia nervosa, schizo-	
Mental health care by psychiatrist, licensed clinical psychologist or other licensed behavioral health professional. Serious Mental Illness (SMI) Services Care provided for the following serious mental illnesses: schizophrenia, bipolar disorder, obsessive-compulsive disorder, major depressive disorder, panic disorder, anorexia nervosa, bulimia nervosa, schizo- \$20 individual therapy session /\$20 group therapy session /\$;
Serious Mental Illness (SMI) Services Care provided for the following serious mental illnesses: schizophrenia, bipolar disorder, obsessive-compulsive disorder, major depressive disorder, panic disorder, anorexia nervosa, bulimia nervosa, schizo- group therapy session 0% after deductible/inpatient facility 0% after deductible/inpatient professional visit	
Care provided for the following serious mental illnesses: schizophrenia, bipolar disorder, obsessive-compulsive disorder, major depressive disorder, panic disorder, anorexia nervosa, bulimia nervosa, schizo-	,
pipolar disorder, obsessive-compulsive disorder, major depressive disorder, panic disorder, anorexia nervosa, bulimia nervosa, schizo-	
affective disorder and delusional disorder. 0% after deductible/partial hospitalization day	;
Non-Serious Mental Illness Services	
Non-Serious mental illnesses that exclude schizophrenia, bipolar disorder, obsessive-compulsive disorder, major depressive disorder, panic disorder, anorexia nervosa, bulimia nervosa, schizo-affective disorder and delusional disorder. 30% after deductible/inpatient facility 0% after deductible/inpatient professional visit 0% after deductible/partial hospitalization per day	;
Autism Spectrum Disorder Rider	

Pharmacy care	Copayment per outpatient prescription drug rider or 50% coinsurance for members with no prescription drug rider	Services limited to a preferred pharmacy
Psychiatric and Psychological Care: direct or consultative services provided by a psychiatrist or psychologist.	\$20 individual therapy session /\$20 group therapy session	30% after deductible
Rehabilitative Care: professional services and treatment programs, including applied behavioral analysis, provided by an autism service provider to produce socially significant improvements in human behavior or to prevent loss of attained skill or function.	\$40 per day	30% after deductible
Therapeutic Care: includes services provided by speech pathologists, occupational therapists or physical therapists.	\$40 per day	30% after deductible
Applied behavioral analysis (ABA) for autism.	\$20	30% after deductible
Manipulative Treatment Services		
Direct access to participating providers for chiropractic services which may include patient exams, manipulation, adjunctive therapy and X-rays. Chiropractic appliances covered up to \$50 per benefit year when prescribed by a participating provider. Maximum 15 visits/benefit year.	\$20	Services limited to preferred providers
*Covered services provided by a non-preferred provider will be based or member to significant out-of-pocket expenses for services received from available from a preferred provider and approved by the Health Plan are	a non-preferred provider. Emergency	

Additional Services

Preferred	Provider
You Pay	

Non-Preferred Provider You Pay*

		Tou Fay
Triple Choice Option for Outpatient Prescription Drug	S ²	
34-day supply per copayment for outpatient prescription drugs from a participating pharmacy. Most covered drugs are listed on the formulary, a continually updated list of commonly covered drugs. Each drug is assigned to a tier. Tier 1: most generic drugs; prior authorization is generally not required. Tier 2: certain generic drugs and formulary brand name drugs with no generic equivalent; prior authorization may be required. Tier 3: some formulary brand name drugs with generic equivalents, other brand name drugs, and non-formulary drugs if approved; prior authorization may be required. Provider must request prior authorization. For information call Pharmacy Services at (800) 988-4861.	\$0 single \$0 family deductible which must be met first then Tier 1: \$15 for 34-day supply Tier 2: \$30 for 34-day supply Tier 3: \$50 for 34-day supply	Services limited to a preferred pharmacy
Contraceptives; includes diaphragms.	\$0	Services limited to a preferred pharmacy
Mail Order Pharmacy. Prescriptions can be received through the mail by using the PPO's mail order pharmacy program. A doctor's prescription, copayment and completed form is required.	2 flat copays amount(s) depending on tier/3-month supply	Services limited to a preferred pharmacy
² The Plan reserves the right to restrict vendors and apply quantity limitat	ions.	
Select Free Generic Drug Program		
Members will pay a \$0 copay for certain generic drugs as part of Tier 1. All other Tier 1 drugs will have applicable copay applied. Deductible applies first, if applicable.	\$0	Services limited to a preferred pharmacy
Please review individual rider documents for limitations and exclusions.	1	
*Covered services provided by a non-preferred provider will be based or		

Additional Discounts

Through our Accessories Program, you have access to money-saving discounts on a host of health-related products

member to significant out-of-pocket expenses for services received from a non-preferred provider. Emergency care or covered services not

available from a preferred provider and approved by the Health Plan are NOT subject to this fee schedule.

and services, with no referral necessary.

Acupuncture Chiropractic care Eyewear and eye exams

Fitness centers memberships LASIK vision correction Mail order contact lenses

Massage therapy Safe Beginnings ®

Member Information

We want our members to be well informed. The following information is available by contacting our Customer Care Team at (800) 504-0443.

Geisinger Health Plan Board of Directors Summary of provider reimbursement Provider List and/or monthly Provider List

methodologies Updates

Description of process for Formulary exception Procedures for covering experimental Pharmacy formulary

drugs/procedures

Provider credentialing process Summary of quality assurance program Provider privileges at contracted hospitals

Important information, definitions, and limitations

Case Management a service where PPO nurses assist members with serious conditions to obtain appropriate support and services so that members can achieve their optimal level of health.

Confidentiality the PPO's confidentiality policy protects members' privacy of their personal health information including medical records, claims, benefits and other administrative data in all settings. The policy also prohibits sharing personal health information with employers including fully insured employers. However, as a member you always have access to your medical records. Upon enrollment, members sign routine consent forms which allow the PPO to use your information to conduct its business like paying claims and for measurement of data where members identifiers are removed to assure confidentiality. For release of any other personal information, except when required by law, you will be asked to sign a special consent form. A complete copy of the confidentiality policy is available by contacting the Customer Care Team.

Medical Necessity or Medically Necessary covered services rendered by a health care provider that the insurer determines are: a) appropriate for the symptoms and diagnosis or treatment of the member's condition, illness, disease or injury; b) provided for the diagnosis, or the direct care and treatment of the member's condition, illness, disease or injury; c) in accordance with current standards of medical practice; d) not primarily for the convenience of the member, or the member's health care provider; and e) the most appropriate source or level of service that can safely be provided to the member. When applied to hospitalization, this further means that the member requires acute care as an inpatient due to the nature of the services rendered or the member's condition, and the member cannot receive safe or adequate care as an outpatient.

Precertification the process of calling the PPO to receive authorization for whereby all non-emergency inpatient hospital admissions and designated procedures and services listed in the Subscription Certificate are reviewed and approved for coverage determination by the PPO, prior to the prevision of services.

Retrospective review the PPO will complete a post-clinical review when necessary to determine whether or not the treatment met coverage guidelines. Based on this review, claims associated with treatment will be approved or denied.

This document is intended as an easy-to-read summary. Benefits, limitations and exclusions are provided in accordance with the Subscription Certificate and applicable riders under which a member is enrolled. This managed care plan may not cover all your health care expenses. Read your Subscription Certificate and riders carefully to determine which health care services are covered.

:GFA Premier PPO 5000(1x) Plan D:GFAO51 gen. 10/12/2023