# **Geisinger All-Access Extra HMO Summary of Benefits** All Access HMO Extra 500 Plan D

\$500 single **Deductible** \$1,000 family

Deductible must be satisfied every coverage period before coinsurance applies.

Copayments do not apply to the deductible.

Coinsurance 0%

\$0 single **Coinsurance Maximum** \$0 family

Deductible does not apply to coinsurance maximum.

\$9,450 single **Maximum Out of Pocket** \$18,900 family

Services covered when medically necessary	You Pay	
Outpatient Physician Services.		
Primary care physician office visit (PCP).	\$20	
Office visits at an Extra site (PHN).	\$10	
Specialist office visit.	\$40	
Periodic health assessments/routine physicals (PCP).	\$0	
Periodic health assessments/routine physicals at an Extra site (PHN).	\$0	
Telehealth (virtual visit)		
Primary care physician	\$5	
Specialist physician	\$10	
Behavioral health and substance abuse therapy	\$5	
Emergency Services	•	
Emergency care.	\$150 (waived if admitted to hospital)	
Emergency ambulance transportation.	\$0	
Critical response air transport.	\$0	
Urgent care.	\$20	
Urgent care for mental health and substance abuse.	\$0	
Preventive Services: For a Full list of preventive services refer to healthcare.gov/coverage/preventive-care-benefits. All PPACA Preventive Services including but not limited to:		
Mammograms.	\$0	
Immunizations covered in accordance with accepted medical practices, excluding immunizations necessary for international travel.	\$0	
Pap smears.	\$0	
Chlamydia screening ages 16-25.	\$0	
Dexa scan.	\$0	

Fecal occult blood testing.	\$0	
Cholesterol screening.	\$0	
Diabetes care including HbA1c testing, LDL-C screening and nephropathy screening.	\$0	
Lipid panel.	\$0	
Newborn screening: one hematocrit and hemoglobin screening for infants under 24 months.	\$0	
Well-Child Services		
Well-child office visits (age 0-21)	\$0	
Well-Woman Care		
Annual gynecological examination, including pelvic examination and routine pap smears. Includes appropriate follow-up care and referrals for diagnostic testing and treatment services relating to gynecological care.	\$0	
Outpatient Services.		
Outpatient surgery.	0% after deductible	
X-rays, laboratory, and diagnostic tests.	0% after deductible	
Computed Axial Tomography (CAT Scan), Magnetic Resonance Imaging (MRI), and Position Emission Tomography (PET Scan), Magnetic Resonance Angiography (MRA) and nuclear cardiology.	0% after deductible	
Ostomy supplies.	0% after deductible	
Urological supplies.	0% after deductible	
Other diagnostic services.	0% after deductible	
Colorectal Cancer Screening		
Colorectal cancer screening, limited to flexible sigmoidoscopy, colonoscopy and related services covered 100%. Note: preparation medication is not covered under the medical benefit. However, preparation medication may be covered under your pharmacy benefit, which will be subject to your normal pharmacy benefit cost-sharing.	\$0	
Maternity Care		
Maternity care by your physician before and after the birth of your baby. No referral required.	\$0	
Maternity hospitalization.	0% after deductible	
Hospitalization		
Medical and surgical specialist care, including anesthesia.	0% after deductible	
Care in a semi-private room at a participating facility. Includes intensive care, cardiac care unit services, obstetrical care, newborn care, medications, diagnostic tests and transplant services.	0% after deductible	
Surgery for Correction of Obesity (cost sharing does not apply to maximum out-of-pocket)		
Facility charges.	\$2,000	
Professional charges.	0% after deductible	
Eye Exams		
One eye exam per year to determine the refractive error of the eye.	\$0	
Rehabilitation Services		

Physical therapy for back pain, limited to 2 series of 5 visits each, per benefit period.  Spinal injections for back pain  Physical, Occupational and Speech Therapy  Cardian rehabilitation, outpatient, up to 36 sessionshenefit year.  Diabetic systems and Supplies '  Diabetic systems and Supplies systems and supplies of systems and systems and supplies of systems and systems and supplies of systems and systems and supplies systems and syste		
Physical, Occupational and Speech Therapy  340  Cardiac rehabilitation, outpatient, up to 36 sessions-benefit year.  50  Pulmonary rehabilitation benefit, outpatient, limit to 36 sessions-benefit year.  50  Diabetes Services and Supplies 1  Diabetic eye examination.  70  Prescription-supply coverage: LifeScan test strips (One Touch, One Touch Ultra, and One Touch Verice) and lancets are covered. The following may be limited to specific vendors: insulin, syringes and needles for the administration of insulin only, oral agents used to control biodic dugar (1 copsyment/34 day supply) and Olucagen emergency ki (two per copsyment).  150 Insulin (1 copsyment/34 day supply) and Olucagen emergency ki (two per copsyment).  150 Insulin for orthorics.  150 Insulin payments (1 copsyment/34 day supply) and Olucagen emergency ki (two per copsyment).  150 Insulin payments (1 copsyment/34 day supply) and Olucagen emergency ki (two per copsyment).  150 Insulin payments (1 copsyment/34 day supply) and Olucagen emergency ki (two per copsyment).  150 Insulin payments (1 copsyment/34 day supply) and Olucagen emergency ki (two per copsyment).  150 Insulin payments (1 copsyment/34 day supply) and Olucagen emergency ki (two per copsyment).  150 Insulin payments (1 copsyment/34 day supply) and Olucagen emergency ki (two per copsyment).  150 Insulin payments (1 copsyment/34 day supply) and Olucagen emergency ki (two per copsyment).  150 Insulin payments (1 copsyment/34 day supply) and Olucagen emergency ki (two per copsyment).  150 Insulin payments (1 copsyment/34 day supply) and Olucagen emergency ki (two per copsyment).  150 Insulin payments (1 copsyment/34 day supply) and Olucagen emergency ki (two per copsyments).  150 Insulin payments.  1	Physical therapy for back pain, limited to 2 series of 5 visits each, per benefit period.	\$40 per series
Cardiac rehabilitation, outpatient, up to 38 sessions/benefit year.  Pulmonary rehabilitation benefit, outpatient, limit to 36 sessions per benefit year  Diabetes Services and Supplies 1  Diabetes Services and Supplies 2  Diabetes Services and resides for the administration of instancian only, or all agents used to control blood sugar (1 copayment/34 day supply) and Glucagon emergency kit (two per copayment) 1  Diabetes Services 2  Diabetes Services 2  Diabetes Services 3  Sulfied Nursing/Home Health Services 3  Short-term, non-custodial medical care in a licensed, skilled nursing facility, as approved by a Plan physician and the Plan, for up to 60 days.  Home health care 5  Hospico care: Inome and inpatient care including home health aide and homemaker services. 50  Directions and medical social services 3  Specialty Drugs 5  For select high-cost specialty drugs. \$1,500 maximum out-of-specket per benefit year. (cost almost open purposed by a planting observed supplement Services 4 purposed services and services 4 purposed from a specialty vendor will follow the pharmacy benefity 5  Durable Medical Equipment 5  Equipment. Standard equipment is covered when presented by a participating provider, purchased from a specialty wendor. The Plan reserves the right to restrict vendors.  Prosthetic Devices 8  Rigid appliance used to support, align or correct bone and muscle deformities. Must be 50%	Spinal injections for back pain	· ·
Pulmonary rehabilitation benefit, cutpatient, limit to 36 sessions per benefit year  Diabetes Services and Supplies 1  Diabetes Services and Supplies 1  Diabetic eye examination.  Prescription/supply coverage: LifeScan test strips (OneTouch, OneTouch Ultra, and OneTouch Verio) and alnotes are covered. The following may be limited to specific vendors: installing syrings and needles for the adminisation of install engines used to control blood sugar (1 copayment/34 day supply) and Glucagon emergency kit (two per copayment). Ther 2: 530 for 34-day supply)  Diabetic foot orthotics.  Other blood glucose monitors: LifeScan brand diabetic supplies only, Must be purchased at a participating pharmacy.  Diabetic medical equipment: The following may be limited to specific vendors: injection aids, including provider in the stringth for restrict vendors and apply quantity limitedors.  Skilled Nursing/Home Health Services  Short-term, non-custodial medical care in a licensed, skilled nursing facility, as approved by a Pharmacy.  Home health care  So Ossafter deductible  Home health care  Hospica care: home and inpatient care including home health aide and homemaker services, counciling and medical social services.  Implanted Devices (medical and contraceptive)  Drug delivery.  Sorvices (may be a specially drugs. \$1,500 maximum out-of-pocket per benefit year. (cost shiph-cost specially drugs. \$1,500 maximum out-of-pocket per benefit year. (cost shiph-cost specially drugs. \$1,500 maximum out-of-pocket per benefit year.)  Por select high-cost specially drugs. \$1,500 maximum out-of-pocket per benefit year.  So Ontraceptives  Prosthetic Devices  Rijd appliance or apparatus which replaces a missing body part, such as artificial info. Must be prescribed by participating provider. Medically necessary replacements  Orthotic Devices  Rijd appliance or apparatus which replaces a missing body part, such as artificial info. Must be prescribed by participating provider.	Physical, Occupational and Speech Therapy	\$40
Diabetes Services and Supplies 1  Prescription/supply coverage: LifeScan test strips (OneTouch, OneTouch Ultra, and OneTouch Vario) and lancets are covered. The following may be limited to specific vendors: Insulin, syrings and needles for the administration of insulin only, or aliques used to control blood sugar (1 copayment/34 day supply) and Glucagon emergency kit (two per copayment). The 2: 530 for 34-day supply Ther 2: 530 for 34-day supply Ther 3: 550 for 34-day s	Cardiac rehabilitation, outpatient, up to 36 sessions/benefit year.	\$0
Diabetic eye examination.  Prescription/supply coverage: LifeScan test strips (OneTouch, OneTouch Ultra, and OneTouch Verio) and lancets are covered. The following may be limited to specific vendors: install, syrings and needles for the administration of insulin only, oral agents used to control blood sugar (1 copayment/34 day supply) and Glucagon emergency kit (two per copayment).  Diabetic foot orthotics.  Other insuling syrings and needles for the administration of insulin only, oral agents used to control Time 7: \$155 for 34-day supply Time 7: \$30 for 34-day supply	Pulmonary rehabilitation benefit, outpatient, limit to 36 sessions per benefit year	\$0
Prescription/supply coverage: LifeScan test strips (OneTouch, OneTouch Ultra, and OneTouch Verlo) and lancets are covered. The following may be limited to specific vendors: insulin, syringes and needles for the administration of insulin only, one agents used to our contract of the cont	Diabetes Services and Supplies <sup>1</sup>	
One Touch Verio) and lancets are covered. The following may be limited to specific vendors: installing, syrings and needles for the administration of insulin only, not agents used to count of the 1's 15's for 34-day supply and Glucagon emergency kit (two per copayment).  Diabetic foot orthotics.  O% after deductible  **The Plan reserves the right to restrict vendors and apply quantity limitations.**  Skilled Nursing/Home Health Services  Short-term, non-custodial medical care in a licensed, skilled nursing facility, as approved by a Plan physician and the Plan, for up to 60 days.  Home health care  **Hospice care: home and inpatient care including home health aide and homemaker services, courselling and medical social services  **Implanted Devices (medical and contraceptive)  **Drug delivery.**  **Contraceptives  **Specialty Drugs  For select high-cost specialty drugs. \$1,500 maximum out-of-pocket per benefit year. (cost sharing for forestired vendor with physical provider, providers) applying to participating vendor. The Plan reserves the right to restrict vendors and specialty vendors.  **Specialty Drugs**  For select high-cost specialty drugs. \$1,500 maximum out-of-pocket per benefit year. (cost sharing for drugs obtained from a specialty vendor will follow the pharmacy benefit)  **Durable Medical Equipment**  Equipment which can stand repeated use, such as wheelchairs, hospital beds and oxygen equipment. Standard equipment is covered when prescribed by a participating provider, purchased from a participating provider. The Plan reserves the right to restrict vendor.  **Prosthetic Devices**  Externally worn appliance or apparatus which replaces a missing body part, such as artificial limbs. Must be prescribed by participating provider. Medically necessary replacements  **Overhotic Devices**  Rigid appliance used to support, align or correct bone and muscle deformities. Must be prescribed by participating provider.	Diabetic eye examination.	\$0
Home blood glucose monitors: LifeScan brand diabetic supplies only, Must be purchased at a participating pharmacy.  Diabetic medical equipment: The following may be limited to specific vendors: injection aids, insulin pumps, syringe reservoirs and infusion sets.  **The Plan reserves the right to restrict vendors and apply quantity limitations.**  Skilled Nursing/Home Health Services  Short-term, non-custodial medical care in a licensed, skilled nursing facility, as approved by a Plan physician and the Plan, for up to 60 days.  Home health care  \$0  Hospice care: home and inpatient care including home health aide and homemaker services, so courseling and medical social services.  Implanted Devices (medical and contraceptive)  Prug delivery.  \$0  Specialty Drugs  For select high-cost specialty drugs. \$1,500 maximum out-of-pocket per benefit year. (cost sharing for drugs obtained from a specialty vendor will follow the pharmacy benefit)  **Durable Medical Equipment**  Equipment which can stand repeated use, such as wheelchairs, hospital beds and oxygen apulpment, standard equipment is covered when prescribed by a participating provider, purchased from a participating vendor. The Plan reserves the right to restrict vendor.  **Prosthetic Devices**  Externally worn appliance or apparatus which replaces a missing body part, such as artificial limbs. Must be prescribed by participating provider. Medically necessary replacements covered every 5 years.  Orthotic Devices  Rigid appliance used to support, align or correct bone and muscle deformities. Must be prescribed by participating provider.	OneTouch Verio) and lancets are covered. The following may be limited to specific vendors: insulin, syringes and needles for the administration of insulin only, oral agents used to control	\$0 family deductible which must be met first then Tier 1: \$15 for 34-day supply Tier 2: \$30 for 34-day supply
Diabetic medical equipment: The following may be limited to specific vendors: injection aids, insulin pumps, syringe reservoirs and infusion sets.  **The Plan reserves the right to restrict vendors and apply quantity limitations.**  **Skilled Nursing/Home Health Services**  Short-term, non-custodial medical care in a licensed, skilled nursing facility, as approved by a Plan physician and the Plan, for up to 60 days.  Home health care \$0  **Hospice care: home and inpatient care including home health aide and homemaker services, counseling and medical social services.  **Implanted Devices (medical and contraceptive)**  Drug delivery. 50%  Specialty Drugs  For select high-cost specialty drugs, \$1,500 maximum out-of-pocket per benefit year, (cost sharing for drugs obtained from a specialty vendor will follow the pharmacy benefit)  **Durable Medical Equipment**  Equipment which can stand repeated use, such as wheelchairs, hospital beds and oxygen equipment. Standard equipment is covered when prescribed by a participating provider, purchased from a participating vendor. The Plan reserves the right to restrict vendor.  **Prostetic Devices**  Externally worn appliance or apparatus which replaces a missing body part, such as artificial limbs. Must be prescribed by participating provider. Medically necessary replacements covered every 5 years.  Orthotic Devices  Rigid appliance used to support, align or correct bone and muscle deformities. Must be prescribed by participating provider.	Diabetic foot orthotics.	0% after deductible
insulin pumps, syringe reservoirs and infusion sets.  7 The Plan reserves the right to restrict vendors and apply quantity limitations.  Skilled Nursing/Home Health Services  Short-term, non-oustodial medical care in a licensed, skilled nursing facility, as approved by a Plan physician and the Plan, for up to 60 days.  Home health care  So  Hospice care: home and inpatient care including home health aide and homemaker services, courseling and medical social services.  Implanted Devices (medical and contraceptive)  Drug delivery.  So%  Contraceptives  So  Specialty Drugs  For select high-cost specialty drugs. \$1,500 maximum out-of-pocket per benefit year. (cost sharing for drugs obtained from a specialty vendor will follow the pharmacy benefit)  Durable Medical Equipment  Equipment which can stand repeated use, such as wheelchairs, hospital beds and oxygen equipment. Standard equipment is covered when prescribed by a participating provider, purchased from a participating vendor. The Plan reserves the right to restrict vendor.  Prosthetic Devices  Externally worn appliance or apparatus which replaces a missing body part, such as artificial limbs. Must be prescribed by participating provider. Medically necessary replacements covered every 5 years.  Orthotic Devices  Rigid appliance used to support, align or correct bone and muscle deformities. Must be prescribed by participating provider.		\$0
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Implanted Devices (medical and contraceptive)  Drug delivery. 50%  Contraceptives \$0  Specialty Drugs  For select high-cost specialty drugs. \$1,500 maximum out-of-pocket per benefit year. (cost sharing for drugs obtained from a specialty vendor will follow the pharmacy benefit)  Durable Medical Equipment  Equipment which can stand repeated use, such as wheelchairs, hospital beds and oxygen equipment. Standard equipment is covered when prescribed by a participating provider, purchased from a participating vendor. The Plan reserves the right to restrict vendor.  Prosthetic Devices  Externally worn appliance or apparatus which replaces a missing body part, such as artificial limbs. Must be prescribed by participating provider. Medically necessary replacements covered every 5 years.  Orthotic Devices  Rigid appliance used to support, align or correct bone and muscle deformities. Must be prescribed by participating provider.		0% after deductible
Implanted Devices (medical and contraceptive)  Drug delivery. 50%  Contraceptives \$0  Specialty Drugs  For select high-cost specialty drugs. \$1,500 maximum out-of-pocket per benefit year. (cost sharing for drugs obtained from a specialty vendor will follow the pharmacy benefit)  Squipment which can stand repeated use, such as wheelchairs, hospital beds and oxygen equipment. Standard equipment is covered when prescribed by a participating provider, purchased from a participating vendor. The Plan reserves the right to restrict vendor.  Prosthetic Devices  Externally worn appliance or apparatus which replaces a missing body part, such as artificial limbs. Must be prescribed by participating provider. Medically necessary replacements covered every 5 years.  Orthotic Devices  Rigid appliance used to support, align or correct bone and muscle deformities. Must be prescribed by participating provider.	Home health care	\$0
Drug delivery.  Contraceptives  \$0  Specialty Drugs  For select high-cost specialty drugs. \$1,500 maximum out-of-pocket per benefit year. (cost sharing for drugs obtained from a specialty vendor will follow the pharmacy benefit)  Surable Medical Equipment  Equipment which can stand repeated use, such as wheelchairs, hospital beds and oxygen equipment. Standard equipment is covered when prescribed by a participating provider, purchased from a participating vendor. The Plan reserves the right to restrict vendor.  Prosthetic Devices  Externally worn appliance or apparatus which replaces a missing body part, such as artificial limbs. Must be prescribed by participating provider. Medically necessary replacements covered every 5 years.  Orthotic Devices  Rigid appliance used to support, align or correct bone and muscle deformities. Must be prescribed by participating provider.		\$0
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For select high-cost specialty drugs. \$1,500 maximum out-of-pocket per benefit year. (cost sharing for drugs obtained from a specialty vendor will follow the pharmacy benefit)    Durable Medical Equipment	Contraceptives	\$0
sharing for drugs obtained from a specialty vendor will follow the pharmacy benefit)  Durable Medical Equipment  Equipment which can stand repeated use, such as wheelchairs, hospital beds and oxygen equipment. Standard equipment is covered when prescribed by a participating provider, purchased from a participating vendor. The Plan reserves the right to restrict vendor.  Prosthetic Devices  Externally worn appliance or apparatus which replaces a missing body part, such as artificial limbs. Must be prescribed by participating provider. Medically necessary replacements covered every 5 years.  Orthotic Devices  Rigid appliance used to support, align or correct bone and muscle deformities. Must be prescribed by participating provider.	Specialty Drugs	
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equipment. Standard equipment is covered when prescribed by a participating provider, purchased from a participating vendor. The Plan reserves the right to restrict vendor.  Prosthetic Devices  Externally worn appliance or apparatus which replaces a missing body part, such as artificial limbs. Must be prescribed by participating provider. Medically necessary replacements covered every 5 years.  Orthotic Devices  Rigid appliance used to support, align or correct bone and muscle deformities. Must be prescribed by participating provider.	Durable Medical Equipment	
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limbs. Must be prescribed by participating provider. Medically necessary replacements covered every 5 years.  Orthotic Devices  Rigid appliance used to support, align or correct bone and muscle deformities. Must be prescribed by participating provider.  50%	Prosthetic Devices	
Rigid appliance used to support, align or correct bone and muscle deformities. Must be prescribed by participating provider.	limbs. Must be prescribed by participating provider. Medically necessary replacements	\$0
prescribed by participating provider.	Orthotic Devices	
Impacted Wisdom Teeth Extraction		50%

Oral surgery by participating provider for extraction of partially or totally bony impacted third molars. Service covered in the physician's office. Hospital and ambulatory surgical center services are not covered without a prior-authorization.	\$0	
Alcohol and Drug Abuse Treatment		
Inpatient detoxification.	0% after deductible	
Non-hospital residential inpatient rehabilitation.	0% after deductible	
Outpatient rehabilitation at an alcoholism/drug abuse facility.	\$20 individual therapy session /\$20 group therapy session	
Outpatient Opioid Detoxification Treatment		
Buprenorphine and buprenorphine/naloxone are covered as part of this treatment if the member has a GHP drug rider and are subject to the cost sharing set forth in that rider. If the member does not have a GHP drug rider, the detox sessions are covered but buprenorphine or buprenorphine/naloxone are not covered.	0% after deductible	
Mental Health		
Mental health care by psychiatrist, licensed clinical psychologist or other licensed behavioral health professional.	\$20/individual therapy session \$20/group therapy session	
Serious Mental Illness (SMI) Services	•	
Care provided for the following serious mental illnesses: schizophrenia, bipolar disorder, obsessive-compulsive disorder, major depressive disorder, panic disorder, anorexia nervosa, bulimia nervosa, schizo-affective disorder and delusional disorder.	0% after deductible/inpatient facility 0% after deductible/inpatient professional visit 0% after deductible/partial hospitalization day	
Non-Serious Mental Illness Services	•	
Non-Serious mental illnesses that exclude schizophrenia, bipolar disorder, obsessive-compulsive disorder, major depressive disorder, panic disorder, anorexia nervosa, bulimia nervosa, schizo-affective disorder and delusional disorder.	0% after deductible/inpatient facility 0% after deductible/inpatient professional visit 0% after deductible/partial hospitalization day	
Autism Spectrum Disorder Rider		
Care provided for members under 21 years of age for the treatment of autism spectrum disorders (as defined by the most recent edition of the Diagnostic and Statistical Manual of Mental disorders (DSM), or its successor including autistic disorder, Asperger's disorder and Pervasive Development Disorder not otherwise specified.) which includes, pharmacy, psychiatric and psychological, rehabilitative and therapeutic care.		
Pharmacy care	Copayment per outpatient prescription drug rider or 50% coinsurance for members with no prescription drug rider	
Psychiatric and Psychological Care: direct or consultative services provided by a psychiatrist or psychologist.	\$20 individual therapy session /\$20 group therapy session	
Rehabilitative Care: professional services and treatment programs, including applied behavioral analysis, provided by an autism service provider to produce socially significant improvements in human behavior or to prevent loss of attained skill or function.	\$40 per day	
Therapeutic Care: includes services provided by speech pathologists, occupational therapists or physical therapists.	\$40 per day	
Applied behavioral analysis (ABA) for autism.	\$20	

## **Additional Services**

## You Pay

# Triple Choice Option for Outpatient Prescription Drugs <sup>2</sup> 34-day supply per copayment for outpatient prescription drugs from a participating pharmacy. Most covered drugs are listed on the formulary, a continually updated list of commonly covered drugs. Each drug is assigned to a tier. Tier 1: most generic drugs; prior authorization is generally not required. Tier 2: certain generic drugs and formulary brand name drugs with no generic equivalent; prior authorization may be required. Tier 3: some formulary brand name drugs with generic equivalents, other brand name drugs, and non-formulary drugs if approved; prior authorization may be required. Provider must request prior authorization. For information call Pharmacy Services at (800) 988-4861.

Contraceptives; includes diaphragms.	\$0	
Mail Order Pharmacy. Prescriptions can be received through the mail by using the Plan's mail order pharmacy program. A doctor's prescription, copayment and completed form is required.	2 flat copays amount(s) depending on tier/3- month supply	
<sup>2</sup> The Plan reserves the right to restrict vendors and apply quantity limitations.		
Select Free Generic Drug Program		
Members will pay a \$0 copay for certain generic drugs as part of Tier 1. All other Tier 1 drugs will have applicable copay applied. Deductible applies first, if applicable.	\$0	
Manipulative Treatment Services Rider		
Direct access to participating providers for chiropractic services which may include patient exams, manipulation, adjunctive therapy and X-rays. Chiropractic appliances covered up to \$50 per benefit year when prescribed by a participating provider. Maximum 15 visits/benefit year.	\$20	
Please review individual rider documents for limitations and exclusions.	•	

### **Additional Discounts**

Through our Accessories Program, you have access to money-saving discounts on a host of health-related products and services, with no referral necessary.

Acupuncture Chiropractic care Eyewear and eye exams

Fitness centers memberships LASIK vision correction Mail order contact lenses

Massage therapy Safe Beginnings ®

## **Member Information**

We want our members to be well informed. The following information is available by contacting our Customer Care Team at (800) 447-4000.

Geisinger Health Plan Board of Directors Summary of provider reimbursement Provider List and/or monthly Provider List

methodologies Updates

Description of process for Formulary exception Procedures for covering experimental Pharmacy formulary

drugs/procedures

Provider credentialing process Summary of quality assurance program Provider privileges at contracted hospitals

## Important information, definitions, and limitations

**Case Management** a service where Plan nurses assist members with serious conditions to obtain appropriate support and services so that members can achieve their optimal level of health.

Concurrent review a process to ensure that medically necessary, appropriate care is delivered to a hospitalized member.

Confidentiality the Plan's confidentiality policy protects members' privacy of their personal health information including medical records, claims, benefits and other administrative data in all settings. The policy also prohibits sharing personal health information with employers including fully insured employers. However, as a member you always have access to your medical records. Upon enrollment, members sign routine consent forms which allow the Plan to use your information to conduct its business like paying claims and for measurement of data where members identifiers are removed to assure confidentiality. For release of any other personal information, except when required by law, you will be asked to sign a special consent form. A complete copy of the confidentiality policy is available by contacting the Customer Care Team.

Continuity of care for new members (Act 68) Under the provisions of Act 68, a new member can continue on-going treatment with a non-participating physician for the first 60 days of enrollment. If a member is in her second or third trimester of pregnancy, services will be covered through delivery and postpartum care. To initiate this request, the member must contact the Customer Care Team prior to receiving treatment. The Plan will confer with the provider to determine if the provider will accept the Plan's terms and conditions for payment. If the provider does not agree, the services of the non-participating provider will not be covered.

Covered services Covered services that are not available within the Plan's network or are out of the Plan's service area must be authorized in advance by the Plan.

Medical Necessity or Medically Necessary covered services rendered by a health care provider that the Plan determines are: a) appropriate for the symptoms and diagnosis or treatment of the member's condition, illness, disease or injury; b) provided for the diagnosis, or the direct care and treatment of the member's condition, illness, disease or injury; c) in accordance with current standards of medical practice; d) not primarily for the convenience of the member, or the member's provider; and e) the most appropriate source or level or service that can safely be provided to the member. When applied to hospitalization, this further means that the member requires acute care as an inpatient due to the nature of the services rendered or the member's condition, and the member cannot receive safe or adequate care as an outpatient.

**Prior authorization** the process by which approval is given by the Plan for covered services based on medical necessity, eligibility and benefit availability at the time the covered services are to be provided prior to the services being performed.

**Retrospective review** to determine the appropriateness of treatment, the Plan will complete a post-clinical review when necessary to determine whether or not the treatment met coverage guidelines. Based on this review, claims associated with treatment will be approved or denied.

This document is intended as an easy-to-read summary. Benefits, limitations and exclusions are provided in accordance with the Subscription Certificate and applicable riders under which a member is enrolled. This managed care plan may not cover all your health care expenses. Read your Subscription Certificate and riders carefully to determine which health care services are covered.

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