

GEISINGER GOLD

# Everyday supplies for better health

## Geisinger

For 2024, the Geisinger Gold Secure Rx (HMO DSNP) will offer \$143 per month toward eligible over-the-counter (OTC) items, plus vision, healthy foods and utilities — all on a single card. Your benefit card also includes an annual \$500 allowance for approved transportation expenses and an annual \$425 allowance for approved covered vision services.

Through our partner NationsBenefits, your new card benefit gives you access to hundreds of OTC products across a variety of categories and with participating retailers, along with the ability to use it to pay for eligible healthy foods and utilities.

You'll be able to access your personalized benefits through the NationsBenefits Benefits Pro Portal, at [geisinger.nationsbenefits.com](https://geisinger.nationsbenefits.com) or via the mobile app — making ordering even easier. You can also call 877-880-8874 (TTY: 711) on weekdays between 8 a.m. and 8 p.m. local time. Language support services are available if needed, free of charge.

A Benefits Mastercard® Prepaid Card will be mailed to your home once you're enrolled in SecureRx (HMO DSNP) with step-by-step activation instructions. Use this prepaid card like your regular credit card for approved OTC items at a participating location. At the beginning of each month, Geisinger Gold will apply a \$143 balance for use on approved OTC items, healthy foods and utilities.

To check your balance, find a participating retailer and more, call 877-880-8874 (TTY: 711) or visit [geisinger.nationsbenefits.com](https://geisinger.nationsbenefits.com).

Have questions about your Geisinger Gold plan? Need help? Call the Customer Care Team at 800-498-9731 (TTY: 711). We're available:

**Oct. 1 – March 31:**

Daily, 8 a.m. – 8 p.m. local time

**April 1 – Sept. 30:**

Weekdays, 8 a.m. – 8 p.m. local time

Saturdays, 8 a.m. – 2 p.m. local time

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## OTC products

You can use your card allowance to purchase products online and at participating retailers from the following categories:

- Cold, flu & allergy
- Dental & denture care
- Diabetes care
- Digestive health
- Eye and ear care
- First aid & medical supplies
- Foot care
- Hemorrhoidal preparations
- Home diagnostic & patient aids
- Incontinence supplies
- Pain relief
- Personal care
- Skin care
- Sleep aids
- Supports & braces
- Vitamins and dietary supplements

Visit [geisinger.nationsbenefits.com](https://geisinger.nationsbenefits.com) to see a complete list of eligible OTC products available to order online. Allowance amounts may vary based on plan type and service area.

**Note:** Prescription drugs are not covered by this card

## Flex benefits

Use your annual card allowance for approved vision and transportation covered services, including:

### Vision (\$425 yearly)

- Covered eyeglasses (lenses and frames)
- Contact lenses

### Transportation (\$500 yearly)

- Public transportation
- Ride-share services such as Uber and Lyft

*As of Jan. 1, 2024, your flex card and OTC benefits will be combined into your single NationsBenefits prepaid Mastercard.*

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Geisinger Gold Medicare Advantage HMO, PPO, and HMO D-SNP plans are offered by Geisinger Health Plan/Geisinger Indemnity Insurance Company, health plans with a Medicare contract. Continued enrollment in Geisinger Gold depends on contract renewal. Geisinger Health Plan/Geisinger Indemnity Insurance Company are part of Geisinger, an integrated health care delivery and coverage organization.

If you have any questions about your Geisinger Gold OTC Card, contact Member Services at 800-988-4861 (TTY: 711) for specific instructions on using this benefit.

For OTC card services, including checking your balance and finding an accepting retailer, call 877-880-8874 (TTY: 711) or visit [geisinger.nationsbenefits.com](https://geisinger.nationsbenefits.com).

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