

GEISINGER GOLD

# Everyday supplies for better health

## Geisinger

For 2024, the Geisinger Gold Value Rx (HMO) over-the-counter program will provide \$70 per month for over-the-counter (OTC) medications and health-related supplies and an annual allowance of \$250 to pay for approved covered dental and vision services.

Through our partner NationsBenefits, your OTC benefit gives you access to hundreds of OTC products across a variety of categories and with participating retailers.

You'll be able to access your personalized benefits through the NationsBenefits Benefits Pro Portal at [geisinger.nationsbenefits.com](https://geisinger.nationsbenefits.com) or via the Benefits Pro app — making ordering even easier. You can also call **877-880-8874** (TTY: 711) on weekdays between 8 a.m. and 8 p.m. local time. Language support services are available if needed, free of charge.

A Benefits Mastercard® Prepaid Card will be mailed to your home within 10 days once you're

enrolled in Value Rx (HMO) with the step-by-step activation instructions. Use this prepaid card for approved OTC items at a participating location. At the beginning of each month, Geisinger Gold will apply a \$70 balance for use on approved OTC items. Funds do not roll over each month.

To check your balance, find a participating retailer and more, call **877-880-8874** (TTY: 711) or visit [geisinger.nationsbenefits.com](https://geisinger.nationsbenefits.com).

Have questions about your Geisinger Gold plan? Need help? Call the Customer Care Team at 800-498-9731 (TTY: 711). We're available:

**Oct. 1 – March 31:**

Daily, 8 a.m. – 8 p.m. local time

**April 1 – Sept. 30:**

Weekdays, 8 a.m. – 8 p.m. local time

Saturdays, 8 a.m. – 2 p.m. local time

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## OTC products

You can use your card allowance to purchase products online and at participating retailers from the following categories:

- Cold, flu & allergy
- Dental & denture care
- Diabetes care
- Digestive health
- Eye and ear care
- First aid & medical supplies
- Foot care
- Hemorrhoidal preparations
- Home diagnostic & patient aids
- Incontinence supplies
- Personal care
- Skin care
- Sleep aids
- Supports & braces
- Vitamins and dietary supplements

Visit [geisinger.nationsbenefits.com](https://geisinger.nationsbenefits.com) to see a complete list of eligible OTC products available to order online. Allowance amounts may vary based on plan type and service area.

**Note:** Prescription drugs are not covered by this card

## Flex benefits

Use your annual card allowance to pay for approved dental and vision covered services.

- Dental
  - Oral exams
  - Fillings
  - Crowns
  - Routine cleanings
  - Simple extractions
  - Pain relief
  - Dental X-rays
  - Root canals
  - Dentures
  - Nonsurgical periodontics services for treatment of gum disease
- Vision
  - Covered eyeglasses (lenses and frames)
  - Contact lenses

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Geisinger Gold Medicare Advantage HMO, PPO, and HMO D-SNP plans are offered by Geisinger Health Plan/Geisinger Indemnity Insurance Company, health plans with a Medicare contract. Continued enrollment in Geisinger Gold depends on contract renewal. Geisinger Health Plan/Geisinger Indemnity Insurance Company are part of Geisinger, an integrated health care delivery and coverage organization.

If you have any questions about your Geisinger Gold OTC Card, contact Member Services at 800-988-4861 (TTY: 711) for specific instructions on using this benefit.

For OTC card services, including checking your balance and finding an accepting retailer, call 877-880-8874 (TTY: 711) or visit [geisinger.nationsbenefits.com](https://geisinger.nationsbenefits.com).

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